

class #5

- hand in memo punctilio
- jokes
- clips of the day
- assignment #2: hilda black
- punctuation
- pathos & emotional intelligence
- group stuff: team charter

Memo on top,
then outline,
then situation analysis.

Is your name and class meeting
time in upper right hand
corner?

(I mean way up there.)

jokes

(Why are we doing this again?)

clips of the day

Leading like a Swan

Emotional Intelligence

The ability to identify, assess, and control the emotions of oneself, of others, and of groups.

hilda black

punctuation



I went to the store I bought my favorite fruits.

I went to the store. I bought my favorite fruits.

I went to the store; I bought my favorite fruits.

I went to the store, and I bought my favorite fruits.

coordinating conjunctions

FANBOYS

For
And
Nor
But
Or
Yet
So

I love three fruits apples oranges and grapes

I love three fruits: apples oranges and grapes

General = particular
General : particular

I love three fruits: apples oranges and grapes

I love three fruits: apples, oranges, and grapes.



I love three fruits--apples, oranges, and grapes.

My three favorite fruits are: apples, oranges, and grapes.

emotional intelligence

The ability to identify, assess, and control the emotions of oneself, of others, and of groups.

Emotion Basics

Four levels of motivation:

security

belonging

autonomy

purpose

from *Up in the Air*



Four levels:

security

belonging

autonomy

purpose

Empathy isn't sympathy--that is, feeling bad for someone else. It is feeling with someone else, sensing what it would be like to be that person. Empathy is a stunning act of imaginative derring-do, the ultimate virtual reality--climbing into another's mind to experience the world from that person's perspective.

--Dan Pink in Whole New Mind

what, then, are the characteristics of highly effective groups?

trust among members
sense of group identity
sense of group efficacy

Cody Phipps on finding the 'group crux'

sense of group identity

what defines you as a group?

core value or commitment

(fighting for the inch?)

trust among members

sense of group efficacy

we just work well together
(but why?)

good habits
based on good norms

that's why it's useful to have a team charter

team charter
(due class 7)
