


TCSS 462/562:  
(SOFTWARE ENGINEERING  
FOR) CLOUD COMPUTING

Introduction to  
Cloud Computing

Wes J. Lloyd  
School of Engineering and Technology  
University of Washington - Tacoma

TR 5:50-7:50 PM



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OBJECTIVES - 10/18

- Questions from 10/13
  - Properties of Distributed Systems, Modularity
  - Introduction to Cloud Computing - From book #1 - Chapter 3: Understanding Cloud Computing
    - Cloud Computing Concepts, Technology & Architecture
      - Why study cloud computing?
      - History of cloud computing
      - Business drivers
      - Cloud enabling technologies
      - Terminology
      - Benefits of cloud adoption
      - Risks of cloud adoption
- From Book #1:
  - Chapter 4: Cloud Computing Concepts and Models
- At the end: Questions on the Term Project

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OFFICE HOURS - FALL 2022

- Tuesdays:
  - 4:20 to 5:20 pm - CP 229
- Fridays
  - 12:00 to 1:00 pm - ONLINE via Zoom
- Or email for appointment

> Office Hours set based on Student Demographics survey feedback

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ONLINE DAILY FEEDBACK SURVEY

- Daily Feedback Quiz in Canvas - Take After Each Class
- Extra Credit for completing

Assignments

Upcoming Assignments

Class Activity 1 - Implicit vs. Explicit Parallelism

Available until Oct 13 at 11:59pm | Due Oct 7 at 7:59pm | -10 pts

Tutorial 1 - Linux

Available until Oct 19 at 11:59pm | Due Oct 13 at 11:59pm | -20 pts

Past Assignments

TCSS 562 - Online Daily Feedback Survey - 10/5

Available until Oct 18 at 11:59pm | Due Oct 6 at 8:59pm | -15 pts

TCSS 562 - Online Daily Feedback Survey - 9/30

Available until Oct 18 at 11:59pm | Due Oct 4 at 8:59pm | -15 pts

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TCSS 562 - Online Daily Feedback Survey - 10/5

Started: Oct 7 at 1:13am

Quiz Instructions

Question 1

0.5 pts

On a scale of 1 to 10, please classify your perspective on material covered in today's class:

1 2 3 4 5 6 7 8 9 10

Mostly Review To Me Equal New and Review Mostly New To Me

Question 2

0.5 pts

Please rate the pace of today's class:

1 2 3 4 5 6 7 8 9 10

Slow Just Right Fast

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MATERIAL / PACE

- Please classify your perspective on material covered in today's class (49 respondents):
  - 1-mostly review, 5-equal new/review, 10-mostly new
  - Average - 6.61 (↓ - previous 7.43)
- Please rate the pace of today's class:
  - 1-slow, 5-just right, 10-fast
  - Average - 5.53 (↓ - previous 5.83)
- Response rates:
  - TCSS 462: 25/33 - 75.8%
  - TCSS 562: 24/26 - 92.3%

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Slides by Wes J. Lloyd

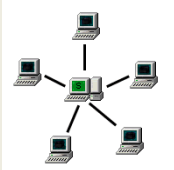
L6.1

FEEDBACK FROM 10/13

■ **Could you please explain more about the multiple points of control and failure?**

■ How many nodes can the system suffer the loss of?

- Depends on which node fails
- What is the role of each node?



Centralized Architecture  
Single-point-of-failure

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FEEDBACK FROM 10/13

■ **Could you please explain more about the multiple points of control and failure?**

■ How many nodes can the system suffer the loss of?



Distributed Architecture  
Multiple-points-of-failure

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FEEDBACK - 2

■ **I find most acronyms unfamiliar, and it would be better to see specific examples of how these concepts are utilized in practice.**

■ I am happy to elaborate on specific examples, but would need to know which one(s)..  
  
■ **Many concepts for the project have been discussed and made me feel overwhelmed as most of these things are new to me.**

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AWS CLOUD CREDITS

■ IAM User Accounts Create – please let me know of any issues with these accounts

■ If you did not provide your AWS account number on the AWS CLOUD CREDITS SURVEY to request AWS cloud credits and you would like credits this quarter, please contact the professor

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TUTORIAL 1

■ **Introduction to Linux & the Command Line**

■ [https://faculty.washington.edu/wlloyd/courses/tcss562/tutorials/TCSS462\\_562\\_f2022\\_tutorial\\_1.pdf](https://faculty.washington.edu/wlloyd/courses/tcss562/tutorials/TCSS462_562_f2022_tutorial_1.pdf)

■ **Tutorial Sections:**

1. The Command Line
2. Basic Navigation
3. More About Files
4. Manual Pages
5. File Manipulation
6. VI – Text Editor
7. Wildcards
8. Permissions
9. Filters
10. Grep and regular expressions
11. Piping and Redirection
12. Process Management

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TUTORIAL 2

■ **Introduction to Bash Scripting**

■ [https://faculty.washington.edu/wlloyd/courses/tcss562/tutorials/TCSS462\\_562\\_f2022\\_tutorial\\_2.pdf](https://faculty.washington.edu/wlloyd/courses/tcss562/tutorials/TCSS462_562_f2022_tutorial_2.pdf)

■ Review tutorial sections:

1. What is a BASH script?
2. Variables
3. Input
4. Arithmetic
5. If Statements
6. Loops
7. Functions
8. User Interface

■ Create BASH webservice client

■ Call service to obtain IP address & lat/long of computer

■ Call weatherbit service to obtain weather forecast for lat/long

- → **\*\*\* WEATHERBIT now limited to 7 days \*\*\***

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## TUTORIAL 0

- Getting Started with AWS
- [http://faculty.washington.edu/wlloyd/courses/tcss562/tutorials/TCSS462\\_562\\_f2022\\_tutorial\\_0.pdf](http://faculty.washington.edu/wlloyd/courses/tcss562/tutorials/TCSS462_562_f2022_tutorial_0.pdf)
- Create an account
- Create account credentials for working with the CLI
- Install awsconfig package
- Setup awsconfig for working with the AWS CLI

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## TUTORIAL 3

- Best Practices for Working with Virtual Machines on Amazon EC2
- [http://faculty.washington.edu/wlloyd/courses/tcss562/tutorials/TCSS462\\_562\\_f2022\\_tutorial\\_3.pdf](http://faculty.washington.edu/wlloyd/courses/tcss562/tutorials/TCSS462_562_f2022_tutorial_3.pdf)
- Creating a spot VM
- Creating an image from a running VM
- Persistent spot request
- Stopping (pausing) VMs
- EBS volume types
- Ephemeral disks (local disks)
- Mounting and formatting a disk
- Disk performance testing with Bonnie++
- Cost Saving Best Practices

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## TYPES OF MODULARITY

- **Soft modularity:** TRADITIONAL
  - Divide a program into modules (classes) that call each other and communicate with shared-memory
  - A procedure calling convention is used (or method invocation)
  - Examples: object-oriented programming, modularity, etc.
- **Enforced modularity:** CLOUD COMPUTING
  - Program is divided into modules that communicate only through **message passing**
  - The ubiquitous **client-server** paradigm
  - Clients and servers are independent decoupled modules
  - System is more robust if servers are stateless
  - May be scaled and deployed separately
  - May also FAIL separately!

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## CLOUD COMPUTING – HOW DID WE GET HERE? SUMMARY OF KEY POINTS

- Multi-core CPU technology and hyper-threading
- What is a
  - Heterogeneous system?
  - Homogeneous system?
  - Autonomous or self-organizing system?
- **Fine grained vs. coarse grained parallelism**
- Parallel message passing code is easier to debug than shared memory (e.g. p-threads)
- Know your application's max/avg **Thread Level Parallelism (TLP)**
- **Data-level parallelism:** Map-Reduce, (SIMD) Single Instruction Multiple Data, Vector processing & GPUs

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## CLOUD COMPUTING – HOW DID WE GET HERE? SUMMARY OF KEY POINTS - 2

- **Bit-level parallelism**
- **Instruction-level parallelism** (CPU pipelining)
- **Flynn's taxonomy:** computer system architecture classification
  - **SISD** – Single Instruction, Single Data (modern core of a CPU)
  - **SIMD** – Single Instruction, Multiple Data (Data parallelism)
  - **MIMD** – Multiple Instruction, Multiple Data
  - MISD is RARE; application for fault tolerance...
- **Arithmetic Intensity:** ratio of calculations vs memory RW
- **Roofline model:**
  - Memory bottleneck with low arithmetic intensity
- **GPUs:** ideal for programs with high arithmetic intensity
  - SIMD and Vector processing supported by many large registers

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CLoud COMPUTING – HOW DID WE GET HERE?  
SUMMARY OF KEY POINTS - 3

- Speed-up (S)  
 $S(N) = T(1) / T(N)$
- Amdahl's law:  
 $S = 1 / ((1-f) + f/N)$   
f= fraction of work that is parallel (e.g. 0.25)  
N= proposed speed up of the parallel part (e.g. 5x)
- Gustafson's Scaled speedup with N processes:  
 $S(N) = N + (1 - N) \alpha$   
N: Number of processors  
 $\alpha$ : fraction of program run time which can't be parallelized
- Moore's Law
- Symmetric core, Asymmetric core, Dynamic core CPU
- Distributed Systems Non-function quality attributes
- Distributed Systems – Types of Transparency
- Types of modularity- Soft, Enforced


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INTRODUCTION TO  
CLOUD COMPUTING



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WHY STUDY CLOUD COMPUTING?

- LINKEDIN - TOP IT Skills from job app data
  - #1 Cloud and Distributed Computing
  - <https://learning.linkedin.com/week-of-learning/top-skills>
  - #2 Statistical Analysis and Data Mining
- FORBES Survey – 6 Tech Skills That'll Help You Earn More
  - #1 Data Science
  - #2 Cloud and Distributed Computing
  - <http://www.forbes.com/sites/laurencebradford/2016/12/19/6-tech-skills-thatll-help-you-earn-more-in-2017/>

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WHY STUDY CLOUD COMPUTING? - 2

- Computerworld Magazine



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A BRIEF HISTORY OF CLOUD COMPUTING

- John McCarthy, 1961
  - Turing award winner for contributions to AI
- “If computers of the kind I have advocated become the computers of the future, then computing may someday be organized as a public utility just as the telephone system is a public utility... The computer utility could become the basis of a new and important industry...”

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CLOUD HISTORY - 2

- Internet based computer utilities
- Since the mid-1990s
- Search engines: Yahoo!, Google, Bing
- Email: Hotmail, Gmail
- 2000s
- Social networking platforms: MySpace, Facebook, LinkedIn
- Social media: Twitter, YouTube
- Popularized core concepts
- Formed basis of cloud computing

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CLOUD HISTORY: SERVICES - 1

- Late 1990s – Early Software-as-a-Service (SaaS)
  - Salesforce: Remotely provisioned services for the enterprise
- 2002 -
  - Amazon Web Services (AWS) platform: Enterprise oriented services for remotely provisioned storage, computing resources, and business functionality
- 2006 – Infrastructure-as-a-Service (IaaS)
  - Amazon launches Elastic Compute Cloud (EC2) service
  - Organization can “lease” computing capacity and processing power to host enterprise applications
  - Infrastructure

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CLOUD HISTORY: SERVICES - 2

- 2006 – Software-as-a-Service (SaaS)
  - Google: Offers Google DOCS, “MS Office” like fully-web based application for online documentation creation and collaboration
- 2009 – Platform-as-a-Service (PaaS)
  - Google: Offers Google App Engine, publicly hosted platform for hosting scalable web applications on google-hosted datacenters

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CLOUD COMPUTING  
NIST GENERAL DEFINITION

“Cloud computing is a model for enabling convenient, on-demand network access to a shared pool of configurable computing resources (networks, servers, storage, applications and services) that can be rapidly provisioned and reused with minimal management effort or service provider interaction”...



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MORE CONCISE DEFINITION

“Cloud computing is a specialized form of distributed computing that introduces utilization models for remotely provisioning scalable and measured resources.”

From Cloud Computing Concepts, Technology, and Architecture  
Z. Mahmood, R. Puttini, Prentice Hall, 5<sup>th</sup> printing, 2015

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BUSINESS DRIVERS FOR CLOUD COMPUTING

- Capacity planning
- Cost reduction
- Operational overhead
- Organizational agility

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BUSINESS DRIVERS FOR CLOUD COMPUTING

- Capacity planning
  - Process of determining and fulfilling future demand for IT resources
- Capacity vs. demand
- Discrepancy between capacity of IT resources and actual demand
- Over-provisioning: resource capacity exceeds demand
- Under-provisioning: demand exceeds resource capacity
- Capacity planning aims to minimize the discrepancy of available resources vs. demand

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THE GLASS IS HALF FULL  
OR HALF EMPTY?

NEITHER. IT'S AT 50%  
CAPACITY

DIYLOL.COM

Dwight, The Office TV sitcom

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BUSINESS DRIVERS FOR CLOUD - 2

- Capacity planning
  - Over-provisioning: is costly due to too much infrastructure
  - Under-provisioning: is costly due to potential for business loss from poor quality of service
- Capacity planning strategies
  - Lead strategy: add capacity in anticipation of demand (pre-provisioning)
  - Lag strategy: add capacity when capacity is fully leveraged
  - Match strategy: add capacity in small increments as demand increases
- Load prediction
  - Capacity planning helps anticipate demand fluctuations

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CAPACITY PLANNING

The graph shows Compute Power on the y-axis and Time on the x-axis. A blue step-like line represents 'Planned Capacity'. A red line represents 'Actual Usage', which follows the planned capacity until it reaches a point labeled 'Waste', then continues to rise. A green line represents 'Customer Dissatisfaction', which starts at the 'Waste' point and rises sharply. The Amazon logo is in the bottom right corner.

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CAPACITY PLANNING - 2

The graph shows Capacity on the y-axis and Time on the x-axis. It compares 'Predictions Cost Money...' with 'Capacity-Cost Performance'. A blue line represents 'Long Capital Expenditure'. A green line represents 'Opportunity Cost'. A red line represents 'You just test customers'. The graph also shows 'Predicted Demand', 'Traditional Hardware', 'Actual Demand', and 'Automated Cloud Capacity'. The Source is Amazon Web Services.

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BUSINESS DRIVERS FOR CLOUD - 3

- Cost reduction
  - IT Infrastructure acquisition
  - IT Infrastructure maintenance
- Operational overhead
  - Technical personnel to maintain physical IT infrastructure
  - System upgrades, patches that add testing to deployment cycles
  - Utility bills, capital investments for power and cooling
  - Security and access control measures for server rooms
  - Admin and accounting staff to track licenses, support agreements, purchases

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BUSINESS DRIVERS FOR CLOUD - 4

- Organizational agility
  - Ability to adapt and evolve infrastructure to face change from internal and external business factors
  - Funding constraints can lead to insufficient on premise IT
  - Cloud computing enables IT resources to scale with a lower financial commitment

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TECHNOLOGY INNOVATIONS LEADING TO CLOUD

- Cluster computing
- Grid computing
- Virtualization
- Others

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CLUSTER COMPUTING

- Cluster computing (clustering)
  - Cluster is a group of independent IT resources interconnected as a single system
  - Servers configured with homogeneous hardware and software
    - Identical or similar RAM, CPU, HDDs
  - Design emphasizes redundancy as server components are easily interchanged to keep overall system running
    - Example: if a RAID card fails on a key server, the card can be swapped from another redundant server
  - Enables warm replica servers
    - Duplication of key infrastructure servers to provide HW failover to ensure high availability (HA)

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GRID COMPUTING

- On going research area since early 1990s
- Distributed heterogeneous computing resources organized into logical pools of loosely coupled resources
- For example: heterogeneous servers connected by the internet
- Resources are heterogeneous and geographically dispersed
- Grids use middleware software layer to support workload distribution and coordination functions
- Aspects: load balancing, failover control, autonomic configuration management
- Grids have influenced clouds contributing common features: networked access to machines, resource pooling, scalability, and resiliency

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GRID COMPUTING - 2

How Grid computing works ?

In general, a grid computing system requires:

- At least one computer, usually a server, which handles all the administrative duties for the system
- A network of computers running special grid computing network software.
- A collection of computer software called middleware

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VIRTUALIZATION

Virtual Machine

OS Kernel

Threads

Processes

Drivers

Hypervisor

Hardware

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VIRTUALIZATION

Virtual Machine

Virtual Machine

Virtual Machine

Virtual Machine

OS Kernel

Threads

Processes

Drivers

Hypervisor

Hardware

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VIRTUALIZATION

- Simulate physical hardware resources via software
  - The virtual machine (virtual computer)
  - Virtual local area network (VLAN)
  - Virtual hard disk
  - Virtual network attached storage array (NAS)
- Early incarnations featured significant performance, reliability, and scalability challenges
- CPU and other HW enhancements have minimized performance GAPS

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KEY TERMINOLOGY

- **On-Premise Infrastructure**
  - Local server infrastructure not configured as a cloud
- **Cloud Provider**
  - Corporation or private organization responsible for maintaining cloud
- **Cloud Consumer**
  - User of cloud services
- **Scaling**
  - **Vertical scaling**
    - Scale up: increase resources of a single virtual server
    - Scale down: decrease resources of a single virtual server
  - **Horizontal scaling**
    - Scale out: increase number of virtual servers
    - Scale in: decrease number of virtual servers

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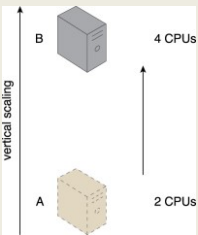
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VERTICAL SCALING

- Reconfigure virtual machine to have different resources:
  - CPU cores
  - RAM
  - HDD/SDD capacity
- May require VM migration if physical host machine resources are exceeded



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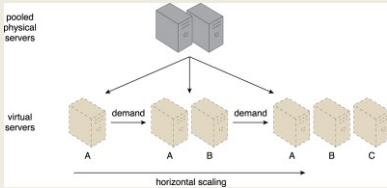
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HORIZONTAL SCALING

- Increase (scale-out) or decrease (scale-in) number of virtual servers based on demand



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HORIZONTAL VS VERTICAL SCALING

Horizontal Scaling	Vertical Scaling
Less expensive using commodity HW	Requires expensive high capacity servers

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HORIZONTAL VS VERTICAL SCALING

Horizontal Scaling	Vertical Scaling
Less expensive using commodity HW	Requires expensive high capacity servers
IT resources instantly available	IT resources typically instantly available

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HORIZONTAL VS VERTICAL SCALING

Horizontal Scaling	Vertical Scaling
Less expensive using commodity HW	Requires expensive high capacity servers
IT resources instantly available	IT resources typically instantly available
Resource replication and automated scaling	Additional setup is normally needed

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HORIZONTAL VS VERTICAL SCALING

Horizontal Scaling	Vertical Scaling
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IT resources instantly available	IT resources typically instantly available
Resource replication and automated scaling	Additional setup is normally needed
Additional servers required	No additional servers required

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HORIZONTAL VS VERTICAL SCALING

Horizontal Scaling	Vertical Scaling
Less expensive using commodity HW	Requires expensive high capacity servers
IT resources instantly available	IT resources typically instantly available
Resource replication and automated scaling	Additional setup is normally needed
Additional servers required	No additional servers required
Not limited by individual server capacity	Limited by individual server capacity

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KEY TERMINOLOGY - 2

- Cloud services
  - Broad array of resources accessible "as-a-service"
  - Categorized as Infrastructure (IaaS), Platform (PaaS), Software (SaaS)
- Service-level-agreements (SLAs):
  - Establish expectations for: uptime, security, availability, reliability, and performance

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OBJECTIVES - 10/18

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- Properties of Distributed Systems, Modularity
- Introduction to Cloud Computing - From book #1 - Chapter 3: Understanding Cloud Computing Concepts, Technology & Architecture
  - Why study cloud computing?
  - History of cloud computing
  - Business drivers
  - Cloud enabling technologies
  - Terminology
  - Benefits of cloud adoption
  - Risks of cloud adoption
- From Book #1: Chapter 4: Cloud Computing Concepts and Models
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GOALS AND BENEFITS

- Cloud providers
  - Leverage economies of scale through mass-acquisition and management of large-scale IT resources
  - Locate datacenters to optimize costs where electricity is low
- Cloud consumers
  - Key business/accounting difference:
    - Cloud computing enables anticipated capital expenditures to be replaced with operational expenditures
  - Operational expenditures always scale with the business
  - Eliminates need to invest in server infrastructure based on anticipated business needs
  - Businesses become more agile and lower their financial risks by eliminating large capital investments in physical infrastructure

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CLOUD BENEFITS - 2

- On demand access to pay-as-you-go resources on a short-term basis (less commitment)
- Ability to acquire "unlimited" computing resources on demand when required for business needs
- Ability to add/remove IT resources at a fine-grained level
- Abstraction of server infrastructure so applications deployments are not dependent on specific locations, hardware, etc.
  - The cloud has made our software deployments more agile...

Before Cloud Computing?



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CLOUD BENEFITS - 3

- Example: Using 100 servers for 1 hour costs the same as using 1 server for 100 hours
- Rosetta Protein Folding Use Case: Working with a UW-Tacoma graduate student, we deployed this science model across 5,900 compute cores on Amazon for 2-days...
- What is the cost to purchase 5,900 compute cores?
- Recent Dell Server purchase example:  
20 cores on 2 servers for \$4,478...
- Using this ratio 5,900 cores costs \$1.3 million (purchase only)


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OH YOU NEED MORE SERVERS?



INTERESTING... I HAVE SOMETHING TO SHOW YOU...

Gene Wilder, Charlie and the Chocolate Factory

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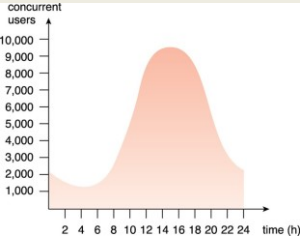
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CLOUD BENEFITS

- Increased scalability
  - Example demand over a 24-hour day →
- Increased availability
- Increased reliability



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CLOUD ADOPTION RISKS

- Increased security vulnerabilities
  - Expansion of trust boundaries now include the external cloud
  - Security responsibility shared with cloud provider
- Reduced operational governance / control
  - Users have less control of physical hardware
  - Cloud user does not directly control resources to ensure quality-of-service
  - Infrastructure management is abstracted
  - Quality and stability of resources can vary
  - Network latency costs and variability

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NETWORK LATENCY COSTS

Diagram illustrating network latency costs. It shows Organization A (cloud service consumer) and Cloud A (cloud service) connected by an unreliable network connection, which is highlighted with a red lightning bolt. Both are connected to reliable networks. The diagram is divided into two organizational boundaries: 'organizational boundary of cloud consumer' and 'organizational boundary of cloud provider'.

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CLOUD RISKS - 2

- **Performance monitoring of cloud applications**
  - Cloud metrics (AWS cloudwatch) support monitoring cloud infrastructure (network load, CPU utilization, I/O)
  - Performance of cloud applications depends on the health of aggregated cloud resources working together
  - User must monitor this aggregate performance
- **Limited portability among clouds**
  - Early cloud systems have significant "vendor" lock-in
  - Common APIs and deployment models are slow to evolve
  - Operating system containers help make applications more portable, but containers still must be deployed
- **Geographical issues**
  - Abstraction of cloud location leads to legal challenges with respect to laws for data privacy and storage

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CLOUD: VENDOR LOCK-IN

Diagram illustrating cloud vendor lock-in. It shows a cloud consumer connected to two cloud providers, Cloud A (Cloud Provider X) and Cloud B (Cloud Provider Y). Cloud A supports message encryption and digital signatures, while Cloud B supports message encryption only. The diagram shows that the cloud consumer requires encryption and digital signing of messages, which is only supported by Cloud A, leading to vendor lock-in.

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CLOUD COMPUTING:  
CONCEPTS AND MODELS

Illustration of cloud computing concepts and models, showing a cloud icon, a laptop, a smartphone, and a server rack.

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OBJECTIVES - 10/18

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- **From: Cloud Computing Concepts, Technology & Architecture:  
Chapter 3: Understanding Cloud Computing**
- **From: Cloud Computing Concepts, Technology & Architecture:  
Chapter 4: Cloud Computing Concepts and Models:**
  - **Roles and boundaries**
    - Cloud characteristics
- **At the end: Questions on the Term Project**
  - TCSS 462/562 Term Project
  - Team Planning

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ROLES

- **Cloud provider**
  - Organization that provides cloud-based resources
  - Responsible for fulfilling SLAs for cloud services
  - Some cloud providers "resell" IT resources from other cloud providers
    - Example: Heroku sells PaaS services running atop of Amazon EC2
- **Cloud consumers**
  - Cloud users that consume cloud services
- **Cloud service owner**
  - Both cloud providers and cloud consumers can own cloud services
  - A cloud service owner may use a cloud provider to provide a cloud service (e.g. Heroku)

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ROLES - 2

- **Cloud resource administrator**
  - Administrators provide and maintain cloud services
  - Both cloud providers and cloud consumers have administrators
- **Cloud auditor**
  - Third-party which conducts independent assessments of cloud environments to ensure security, privacy, and performance.
  - Provides unbiased assessments
- **Cloud brokers**
  - An intermediary between cloud consumers and cloud providers
  - Provides service aggregation
- **Cloud carriers**
  - Network and telecommunication providers which provide network connectivity between cloud consumers and providers

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ORGANIZATION BOUNDARY

The diagram illustrates the organizational boundary between a consumer and a provider. On the left, 'Organization A' is represented by a blue cube containing a 'cloud service consumer'. On the right, 'Cloud A' is represented by a yellow circle containing a 'cloud service'. Both are enclosed within dashed lines labeled 'organizational boundary'.

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TRUST BOUNDARY

This diagram builds on the previous one by adding a 'trust boundary', shown as a larger dashed orange rectangle that encompasses both 'Organization A' and 'Cloud A'. The individual organizational boundaries are still shown as dashed lines.

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  - **Chapter 4: Cloud Computing Concepts and Models:**
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    - **Cloud characteristics**
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CLOUD CHARACTERISTICS

- On-demand usage
- Ubiquitous access
- Multitenancy (resource pooling)
- Elasticity
- Measured usage
- Resiliency

Assessing these features helps measure the value offered by a given cloud service or platform

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ON-DEMAND USAGE

- The freedom to self-provision IT resources
- Generally, with automated support
- Automated support requires no human involvement
- Automation through software services interface

The image shows a screenshot of a cloud service interface on the left and a photograph of a person sitting at a desk with multiple monitors on the right, illustrating the practical application of on-demand usage.

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UBIQUITOUS ACCESS

- Cloud services are widely accessible
- Public cloud: internet accessible
- Private cloud: throughout segments of a company's intranet
- 24/7 availability

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MULTITENANCY

- Cloud providers pool resources together to share them with many users
- Serve multiple cloud service consumers
- IT resources can be dynamically assigned, reassigned based on demand
- Multitenancy can lead to performance variation

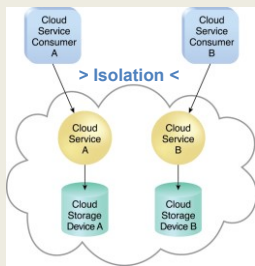
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SINGLE TENANT MODEL



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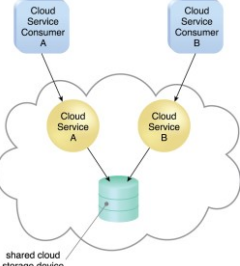
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MULTITENANT MODEL

- Resource is "multiplexed" and share amongst multiple users
- Goal is to increase utilization
- Often server resources are underutilized
- There are many "sunk costs" whether usage is 0% or 100%
- Cloud computing tries to maximize "sunk cost" investments through **multi-tenancy**



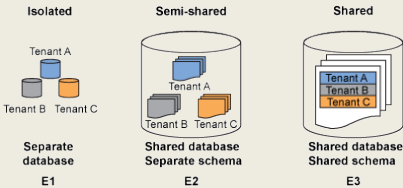
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MULTITENANT DATABASE



- Many users on a single database instance
- What issues may occur when sharing a single database instance?

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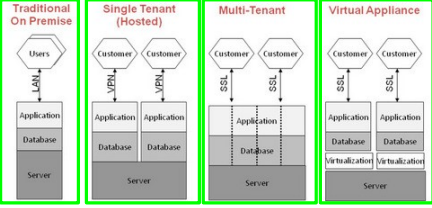
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MULTITENANCY OF RESOURCES

- Where is the multitenancy?
  - >> What is shared? What is isolated?



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RESOURCE CONTENTION FROM MUTLI-TENANCY

- Despite best efforts at isolation, co-resident VMs on a single cloud server running identical benchmarks simultaneously do not perform equally.

From Han, X., Schooley, R., Mackenzie, D., David, O., Lloyd, W., Characterizing Public Cloud Resource Contention to Support Virtual Machine Co-residency Prediction, 2020 8th IEEE International Conference on Cloud Engineering (IC2E 2020), Apr 21-24, 2020.

Up to 48 VMs sharing same server!!

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RESOURCE CONTENTION FROM MUTLI-TENANCY - 2

- Performance variation from multi-tenancy is increasing as cloud servers add more CPU cores
- Running many idle operating system instances can impose significant overhead for some workloads

From Han, X., Schooley, R., Mackenzie, D., David, O., Lloyd, W., Characterizing Public Cloud Resource Contention to Support Virtual Machine Co-residency Prediction, 2020 8th IEEE International Conference on Cloud Engineering (IC2E 2020), Apr 21-24, 2020.

Maximum potential resource contention (i.e. worst-case scenario)

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ELASTICITY

- Automated ability of cloud to transparently scale resources
- Scaling based on runtime conditions or pre-determined by cloud consumer or cloud provider
- Threshold based scaling
  - CPU-utilization > threshold\_A, Response\_time > 100ms
  - Application agnostic vs. application specific thresholds
  - Why might an application agnostic threshold be non-ideal?
- Load prediction
  - Historical models
  - Real-time trends

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PREDICTABLE DEMAND

- AWS EC2 Scaling Example:

Auto-Scaling Example: Netflix

From: Kawanishi, A. 2013. Month Techniques for controlling cloud footprint. In 2013 IEEE Int. Conf. on Cloud Engineering (IC2E), pp. 258-268

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MEASURED USAGE

- Cloud platform tracks usage of IT resources
- For billing purposes
- Enables charging only for IT resources actually used
- Can be time-based (millisec, second, minute, hour, day)
  - Granularity is increasing...
- Can be throughput-based (data transfer: MB/sec, GB/sec)
- Can be resource/reservation based (vCPU/hr, GB/hr)
- Not all measurements are for billing
- Some measurements can support auto-scaling
- For example CPU utilization

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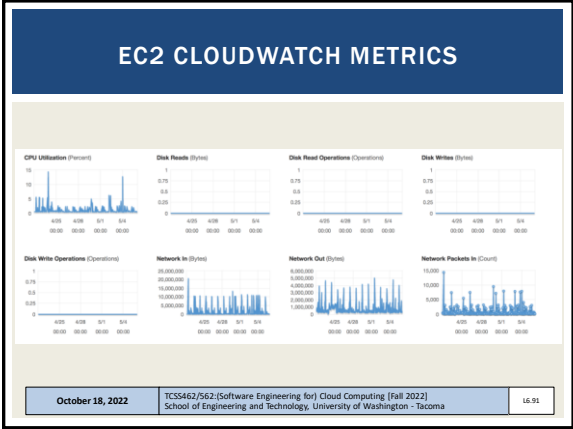
EC2 CLOUDWATCH METRICS

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### RESILIENCY

- Distributed redundancy across physical locations (regions on AWS)
- Used to improve reliability and availability of cloud-hosted applications
- Very much an engineering problem
- No "resiliency-as-a-service" for user deployed apps
- Unique characteristics of user applications make a one-size fits all service solution challenging

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### TCSS 462/562 TERM PROJECT

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### TCSS 462/562 TERM PROJECT

- Build a serverless cloud native application
- Application provides case study to investigate architecture/design trade-offs
  - Application provides a vehicle to compare and contrast one or more trade-offs
- Alternate 1: Cloud Computing Related Research Project
- Alternate 2: Literature Survey/Gap Analysis

*\*- as an individual project*

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### DESIGN TRADE-OFFS

- **Service composition**
  - Switchboard architecture:
    - compose services in single package
    - Address COLD Starts
    - Infrastructure Freeze/Thaw cycle of AWS Lambda (FaaS)
  - Full service isolation (each service is deployed separately)
- **Application flow control**
  - client-side, step functions, server-side controller, asynchronous hand-off
- **Programming Languages**
- **Alternate FaaS Platforms**

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DESIGN TRADE-OFFS - 2

- **Alternate Cloud Services (e.g. databases, queues, etc.)**
  - Compare alternate data backends for data processing pipeline
- **Performance variability (by hour, day, week, and host location)**
  - Deployments (to different zones, regions)
- **Service abstraction**
  - Abstract one or more services with cloud abstraction middleware: Apache libcloud, apache jcloud; make code cross-cloud; measure overhead

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OTHER PROJECT IDEAS

- Elastic File System (EFS)  
Performance & Scalability Evaluation
- Docker container image integration with AWS Lambda – performance & scalability
- Resource contention study using CpuSteal metric
  - Investigate the degree of CpuSteal on FaaS platforms
    - What is the extent? Min, max, average
    - When does it occur?
    - Does it correlate with performance outcomes?
    - Is contention self-inflicted?
- & others

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SERVERLESS APPLICATIONS

- **Extract Transform Load Data Processing Pipeline**
  - \* >>>This is the STANDARD project<<< \*
  - Batch-oriented data
  - Stream-oriented data
- **Image Processing Pipeline**
  - Apply series of filters to images
- **Stream Processing Pipeline**
  - Data conversion, filtering, aggregation, archival storage
  - What throughput (records/sec) can Lambda ingest directly?
  - Comparison with AWS Kinesis Data Streams and DB backend:
    - <https://aws.amazon.com/getting-started/hands-on/build-serverless-real-time-data-processing-app-lambda-kinesis-s3-dynamodb-cognito-athena/>
  - Kinesis data streams claims multiple GB/sec throughput
    - What is the cost difference?

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SERVERLESS APPLICATIONS - 2

- **Map-Reduce Style Application**
  - Function 1: split data into chunks, usually sequentially
  - Function 2: process individual chunks concurrently (in parallel)
    - Data process is considered to be Embarrassingly Parallel
  - Function 3: aggregate and summarize results
- **Image Classification Pipeline**
  - Deploy pretrained image classifiers in a multi-stage pipeline
- **Machine Learning**
  - Multi-stage inferencing pipelines
  - Natural Language Processing (NLP) pipelines
  - Training (?)

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AWS LAMBDA PLATFORM LIMITATIONS

- Maximum 10 GB memory per function instance
- Maximum 15-minutes execution per function instance
- 500 MB of temporary disk space for local I/O (default)
- 10 GB ephemeral storage (for additional charge)
  - <https://aws.amazon.com/blogs/aws/aws-lambda-now-supports-up-to-10-gb-ephemeral-storage/>
- Access up to 6 vCPUs depending on memory reservation size
- 1,000 concurrent function executions inside account (default)
- Function payload: 6MB (synchronous), 256KB (asynchronous)
- Deployment package: 50MB (compressed), 250MB (unzipped)
- Container image size: 10 GB
- Processes/threads: 1024
- File descriptors: 1024
- See: <https://docs.aws.amazon.com/lambda/latest/dg/gettingstarted-limits.html>

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EXTRACT TRANSFORM LOAD  
DATA PIPELINE

- **Service 1: TRANSFORM**
  - Read CSV file, perform some transformations
  - Write out new CSV file
- **Service 2: LOAD**
  - Read CSV file, load data into relational database
  - Cloud DB (AWS Aurora), or local DB (Derby/SQLite)
    - Derby DB and/or SQLite code examples to be provided in Java

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EXTRACT TRANSFORM LOAD  
DATA PIPELINE - 2

- Service 3: **QUERY**
- Using relational database, apply filter(s) and/or functions to aggregate data to produce sums, totals, averages
- Output aggregations as JSON

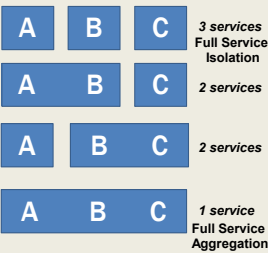
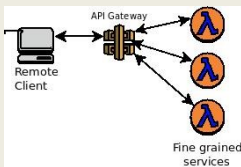
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SERVICE COMPOSITION



Other possible compositions: group by library, functional cohesion, etc.

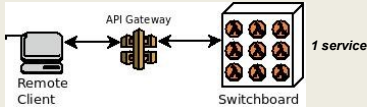
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SWITCH-BOARD ARCHITECTURE



- Single deployment package with consolidated codebase (Java: one JAR file)
- Entry method contains "switchboard" logic
- Case statement that route calls to proper service
- Routing is based on data payload
- Check if specific parameters exist, route call accordingly
- Goal: reduce # of COLD starts to improve performance

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APPLICATION FLOW CONTROL

- Serverless Computing:**
- AWS Lambda (FAAS: Function-as-a-Service)
- Provides HTTP/REST like web services
- Client/Server paradigm
- Synchronous web service:**
- Client calls service
- Client blocks (freezes) and waits for server to complete call
- Connection is maintained in the "OPEN" state
- Problematic if service runtime is long!
- Connections are notoriously dropped
- System timeouts reached
- Client can't do anything while waiting unless using threads

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APPLICATION FLOW CONTROL - 2

- Asynchronous web service**
- Client calls service
- Server responds to client with OK message
- Client closes connection
- Server performs the work associated with the service
- Server posts service result in an external data store
  - AWS: S3, SQS (queueing service), SNS (notification service)

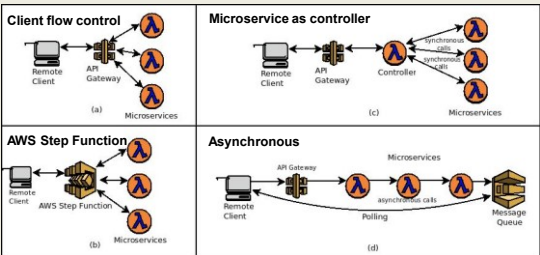
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APPLICATION FLOW CONTROL - 3



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PROGRAMMING LANGUAGE COMPARISON

- FaaS platforms support hosting code in multiple languages
- AWS Lambda- common: Java, Node.js, Python
  - Plus others: Go, PowerShell, C#, and Ruby
- Also Runtime API ("BASH") which allows deployment of binary executables from any programming language
- August 2020 - Our group's paper:
  - <https://tinyurl.com/y46eq6np>
- If wanting to perform a language study either:
  - Implement in C#, Ruby, or multiple versions of Java, Node.js, Python
  - OR implement different app than TLQ (ETL) data processing pipeline

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FAAS PLATFORMS

- Many commercial and open source FaaS platforms exist
- TCSS562 projects can choose to compare performance and cost implications of alternate platforms.
- Supported by SAAF:
  - AWS Lambda
  - Google Cloud Functions
  - Azure Functions
  - IBM Cloud Functions

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DATA PROVISIONING

- Consider performance and cost implications of the data-tier design for the serverless application
- Use different tools as the relational datastore to support service #2 (LOAD) and service #3 (EXTRACT)
- SQL / Relational:**
- Amazon Aurora (serverless cloud DB), Amazon RDS (cloud DB), DB on a VM (MySQL), DB inside Lambda function (SQLite, Derby)
- NO SQL / Key/Value Store:**
- Dynamo DB, MongoDB, S3

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PERFORMANCE VARIABILITY

- Cloud platforms exhibit performance variability which varies over time
- Goal of this case study is to measure performance variability (i.e. extent) for AWS Lambda services by hour, day, week to look for common patterns
- Can also examine performance variability by availability zone and region
  - Do some regions provide more stable performance?
  - Can services be switched to different regions during different times to leverage better performance?
- Remember that performance = cost
- If we make it faster, we make it cheaper...

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ELASTIC FILE SYSTEM (AWS EFS)

- Traditionally AWS Lambda functions have been limited to 500MB of storage space
- Recently the Elastic File System (EFS) has been extended to support AWS Lambda
- The Elastic File System supports the creation of a shared volume like a shared disk (or folder)
  - EFS is similar to NFS (network file share)
  - Multiple AWS Lambda functions and/or EC2 VMs can mount and share the same EFS volume
  - Provides a shared R/W disk
  - Breaks the 500MB capacity barrier on AWS Lambda
- Downside:** EFS is expensive: ~30¢/GB/month
- Project:** EFS performance & scalability evaluation on Lambda


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CPUSTEAL



- CpuSteal:** Metric that measures when a CPU core is ready to execute but the physical CPU core is busy and unavailable
- Symptom of over provisioning physical servers in the cloud
- Factors which cause **CpuSteal**:
  - Physical CPU is shared by too many busy VMs
  - Hypervisor kernel is using the CPU
    - On AWS Lambda this would be the Firecracker MicroVM which is derived from the KVM hypervisor
  - VM's CPU time share <100% for 1 or more cores, and 100% is needed for a CPU intensive workload.
- Man procs - press "/" - type "proc/stat"
  - CpuSteal is the 8th column returned
  - Metric can be read using SAAF in tutorial #4

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CPUSTEAL CASE STUDY

- On AWS Lambda (or other FaaS platforms), when we run functions, how much CpuSteal do we observe?
- How does CpuSteal vary for different workloads? (e.g. functions that have different resource requirements)
- How does CpuSteal vary over time hour, day, week, location?
- How does CpuSteal relate to function performance?


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QUESTIONS



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