TCSS 562: SOFTWARE ENGINEERING FOR CLOUD COMPUTING

Introduction to Cloud Computing

Wes J. Lloyd
School of Engineering and Technology
University of Washington – Tacoma

TR 5:00-7:00 PM

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OFFICE HOURS – FALL 2021

- **Tuesdays:**
  - 4:00 to 4:30 pm - CP 229
  - 7:15 to 7:45+ pm – ONLINE via Zoom
- **Thursdays**
  - 4:15 to 4:45 pm – ONLINE via Zoom
  - 7:15 to 7:45+ pm – ONLINE via Zoom
- Or email for appointment
- Zoom Link sent as Canvas Announcement

> Office Hours set based on Student Demographics survey feedback

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OBJECTIVES – 10/14

- Questions from 10/12
- Tutorial 3 - Best Practices with EC2
- Introduction to Cloud Computing –based on book #1: Cloud Computing Concepts, Technology & Architecture
  - Why study cloud computing?
  - History of cloud computing
  - Business drivers
  - Cloud enabling technologies
  - Terminology
  - Benefits of cloud adoption
  - Risks of cloud adoption
- 2nd hour: TCSS 562 Term Project

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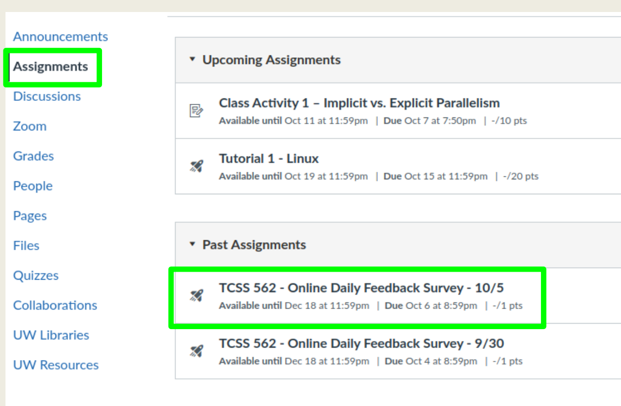
ONLINE DAILY FEEDBACK SURVEY

- Daily Feedback Quiz in Canvas – Take After Each Class
- Extra Credit for completing



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TCSS 562 - Online Daily Feedback Survey - 10/5

Started: Oct 7 at 1:13am

Quiz Instructions

Question 1 0.5 pts

On a scale of 1 to 10, please classify your perspective on material covered in today's class:

1	2	3	4	5	6	7	8	9	10
Mostly Review To Me				Equal New and Review					Mostly New to Me

Question 2 0.5 pts

Please rate the pace of today's class:

1	2	3	4	5	6	7	8	9	10
Slow				Just Right					Fast

MATERIAL / PACE

- Please classify your perspective on material covered in today's class (27 respondents):
- 1-mostly review, 5-equal new/review, 10-mostly new
- **Average – 5.81 (↓ - *previous 7.31*)**

- Please rate the pace of today's class:
- 1-slow, 5-just right, 10-fast
- **Average – 5.04 (↓ - previous 5.52)**

FEEDBACK FROM 10/12

- ***What are the different areas of cloud computing that we may choose a project from?***
- ***Do the different design trade-off examples mean all the different type of performance evaluations that we may use on our completed application?***
  - There is no definitive list
  - Teams are free to define the case study and design trade-offs they will investigate
  - Ideas are presented to help groups "latch on" to a particular topic that they are enthusiastic about, or would like to learn more on

FEEDBACK - 2

- ***The scope and level of sophistication of the term project is unclear to me.***
  - The best term projects will uncover something from testing/experiments/analysis that is not obvious or known already.
    - This could be something fairly small, but interesting, or something larger .
  - Ideally teams will feel like not only are they learning skills from the tutorials, but they have learned something about how their application runs/behaves on the cloud
  - The best term projects present results in an accessible manner with good analysis of results, writing, and visualizations (e.g. tables, charts, figures, etc.)

FEEDBACK - 3

- Good Term projects can have breadth
  - Test many platforms, trade-offs, configurations, etc.
  - More results, less analysis*
  - *- for the project report, it is best to not dump lots of results with minimal analysis and leave it to the reader to figure out
- Good Term projects could alternatively have depth
  - Fewer platforms, trade-offs, configurations are tested
  - But project has a few key results, interesting graphs, and a well written report & analysis with good visualizations
- In the end, the "body of work" from the team is considered in the final grade
- There are many ways teams can be successful with diverse skills, because excellence does not have to be limited to one aspect of the project
- In the end, it tends to be somewhat obvious which teams have put effort in to produce a good project

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INTRODUCTION TO CLOUD COMPUTING

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CLOUD COMPUTING NIST GENERAL DEFINITION

"Cloud computing is a model for enabling convenient, on-demand network access to a shared pool of configurable computing resources (networks, servers, storage, applications and services) that can be rapidly provisioned and reused with minimal management effort or service provider interaction"…

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MORE CONCISE DEFINITION

"Cloud computing is a specialized form of distributed computing that introduces utilization models for remotely provisioning scalable and measured resources."

From Cloud Computing Concepts, Technology, and Architecture
Z. Mahmood, R. Puttini, Prentice Hall, 5th printing, 2015

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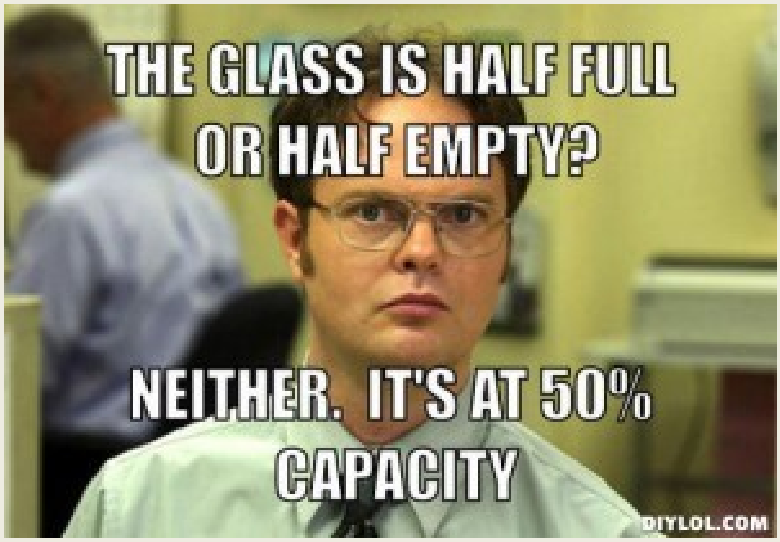
BUSINESS DRIVERS FOR CLOUD COMPUTING

- Capacity planning
- Cost reduction
- Operational overhead
- Organizational agility

BUSINESS DRIVERS FOR CLOUD COMPUTING

- Capacity planning
  - Process of determining and fulfilling future demand for IT resources
  - Capacity vs. demand
  - Discrepancy between capacity of IT resources and actual demand
  - Over-provisioning: resource capacity exceeds demand
  - Under-provisioning: demand exceeds resource capacity
  - Capacity planning aims to minimize the discrepancy of available resources vs. demand

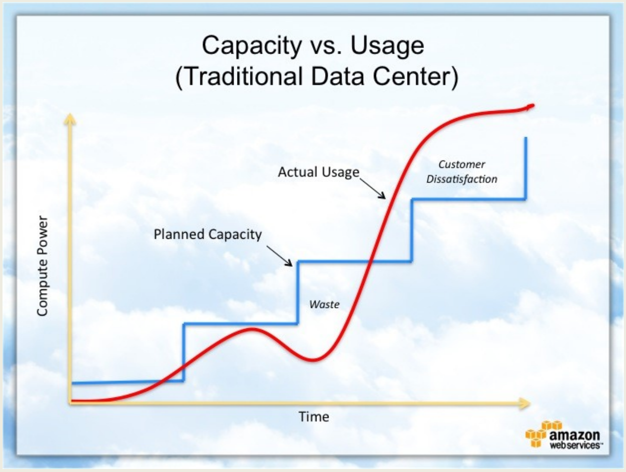


Dwight, The Office TV sitcom

BUSINESS DRIVERS FOR CLOUD - 2

- Capacity planning
  - Over-provisioning: is costly due to too much infrastructure
  - Under-provisioning: is costly due to potential for business loss from poor quality of service
- Capacity planning strategies
  - Lead strategy: add capacity in anticipation of demand (pre-provisioning)
  - Lag strategy: add capacity when capacity is fully leveraged
  - Match strategy: add capacity in small increments as demand increases
- Load prediction
  - Capacity planning helps anticipate demand flucations

CAPACITY PLANNING



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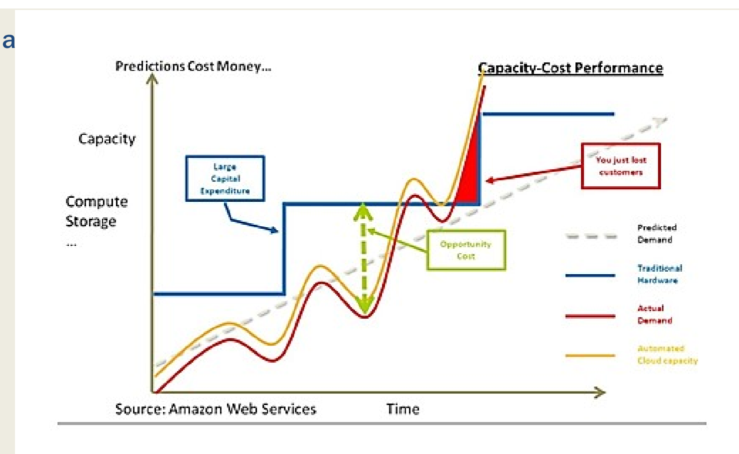
CAPACITY PLANNING - 2

- Ca



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BUSINESS DRIVERS FOR CLOUD - 3

- Cost reduction
  - IT Infrastructure acquisition
  - IT Infrastructure maintenance
- Operational overhead
  - Technical personnel to maintain physical IT infrastructure
  - System upgrades, patches that add testing to deployment cycles
  - Utility bills, capital investments for power and cooling
  - Security and access control measures for server rooms
  - Admin and accounting staff to track licenses, support agreements, purchases

BUSINESS DRIVERS FOR CLOUD - 4

- Organizational agility
  - Ability to adapt and evolve infrastructure to face change from internal and external business factors
  - Funding constraints can lead to insufficient on premise IT
  - Cloud computing enables IT resources to scale with a lower financial commitment

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TECHNOLOGY INNOVATIONS LEADING TO CLOUD

- Cluster computing
- Grid computing
- Virtualization
- Others

CLUSTER COMPUTING

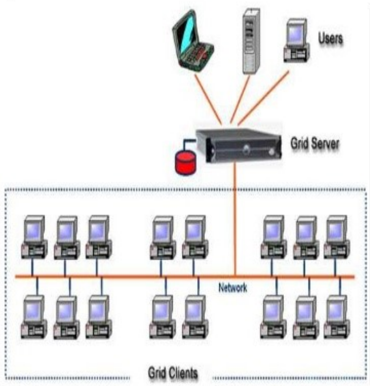
- Cluster computing (clustering)
  - Cluster is a group of independent IT resources interconnected as a single system
  - Servers configured with homogeneous hardware and software
    - Identical or similar RAM, CPU, HDDs
  - Design emphasizes redundancy as server components are easily interchanged to keep overall system running
    - Example: if a RAID card fails on a key server, the card can be swapped from another redundant server
  - Enables warm replica servers
    - Duplication of key infrastructure servers to provide HW failover to ensure high availability (HA)

GRID COMPUTING

- On going research area since early 1990s
- Distributed heterogeneous computing resources organized into logical pools of loosely coupled resources
- For example: heterogeneous servers connected by the internet
- Resources are heterogeneous and geographically dispersed
- Grids use middleware software layer to support workload distribution and coordination functions
- Aspects: load balancing, failover control, autonomic configuration management
- Grids have influenced clouds contributing common features: networked access to machines, resource pooling, scalability, and resiliency

GRID COMPUTING - 2

How Grid computing works ?



In general, a grid computing system requires:

- At least one computer, usually a server, which handles all the administrative duties for the System
- A network of computers running special grid computing network software.
- A collection of computer software called middleware

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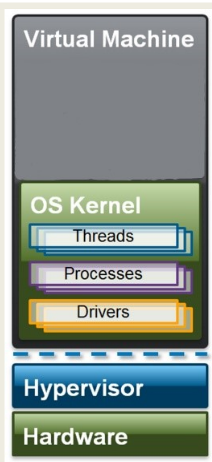
VIRTUALIZATION



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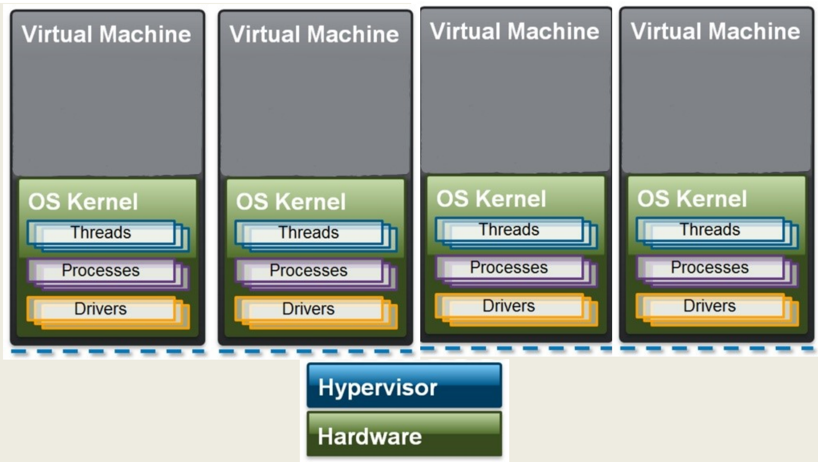
VIRTUALIZATION



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VIRTUALIZATION

- Simulate physical hardware resources via software
  - The virtual machine (virtual computer)
  - Virtual local area network (VLAN)
  - Virtual hard disk
  - Virtual network attached storage array (NAS)
- Early incarnations featured significant performance, reliability, and scalability challenges
- CPU and other HW enhancements have minimized performance GAPs

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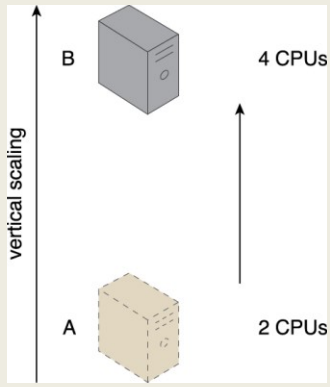
KEY TERMINOLOGY

- **On-Premise Infrastructure**
  - Local server infrastructure not configured as a cloud
- **Cloud Provider**
  - Corporation or private organization responsible for maintaining cloud
- **Cloud Consumer**
  - User of cloud services
- **Scaling**
  - **Vertical scaling**
    - Scale up: increase resources of a single virtual server
    - Scale down: decrease resources of a single virtual server
  - **Horizontal scaling**
    - Scale out: increase number of virtual servers
    - Scale in: decrease number of virtual servers

VERTICAL SCALING

- Reconfigure virtual machine to have different resources:
  - CPU cores
  - RAM
  - HDD/SDD capacity
- May require VM migration if physical host machine resources are exceeded



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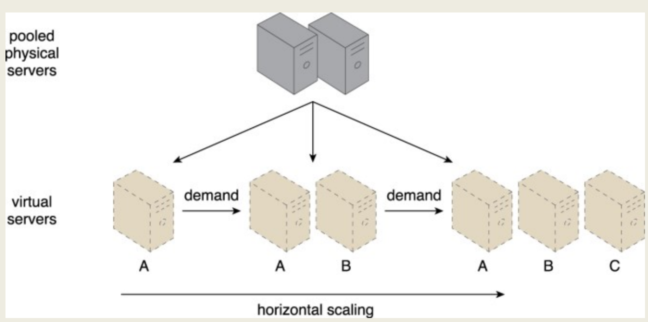
HORIZONTAL SCALING

- Increase (scale-out) or decrease (scale-in) number of virtual servers based on demand



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HORIZONTAL VS VERTICAL SCALING

Horizontal Scaling	Vertical Scaling
Less expensive using commodity HW	Requires expensive high capacity servers

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HORIZONTAL VS VERTICAL SCALING

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IT resources instantly available	IT resources typically instantly available

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HORIZONTAL VS VERTICAL SCALING

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Resource replication and automated scaling	Additional setup is normally needed

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Additional servers required	No additional servers required

HORIZONTAL VS VERTICAL SCALING

Horizontal Scaling	Vertical Scaling
Less expensive using commodity HW	Requires expensive high capacity servers
IT resources instantly available	IT resources typically instantly available
Resource replication and automated scaling	Additional setup is normally needed
Additional servers required	No additional servers required
Not limited by individual server capacity	Limited by individual server capacity

KEY TERMINOLOGY - 2

- Cloud services
  - Broad array of resources accessible “as-a-service”
  - Categorized as Infrastructure (IaaS), Platform (PaaS), Software (SaaS)
- Service-level-agreements (SLAs):
  - Establish expectations for: uptime, security, availability, reliability, and performance

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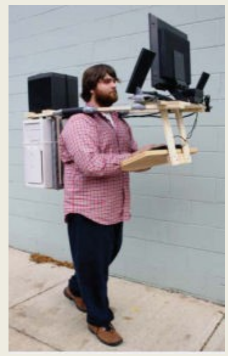
GOALS AND BENEFITS

- **Cloud providers**
  - Leverage economies of scale through mass-acquisition and management of large-scale IT resources
  - Locate datacenters to optimize costs where electricity is low
- **Cloud consumers**
  - Key business/accounting difference:
  - **Cloud computing enables anticipated capital expenditures to be replaced with operational expenditures**
  - Operational expenditures always scale with the business
  - Eliminates need to invest in server infrastructure based on anticipated business needs
  - Businesses become more agile and lower their financial risks by eliminating large capital investments in physical infrastructure

CLOUD BENEFITS - 2

- On demand access to pay-as-you-go resources on a short-term basis (less commitment)
- Ability to acquire "unlimited" computing resources on demand when required for business needs
- Ability to add/remove IT resources at a fine-grained level
- Abstraction of server infrastructure so applications deployments are not dependent on specific locations, hardware, etc.
  - The cloud has made our software deployments more agile...



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CLOUD BENEFITS - 3

- Example: Using 100 servers for 1 hour costs the same as using 1 server for 100 hours
- Rosetta Protein Folding: Working with a UW-Tacoma graduate student, we recently deployed this science model across 5,900 compute cores on Amazon for 2-days...
- ***What is the cost to purchase 5,900 compute cores?***
- Recent Dell Server purchase example:
  20 cores on 2 servers for $4,478...
- Using this ratio 5,900 cores costs $1.3 million (purchase only)

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Gene Wilder, Charlie and the Chocolate Factory

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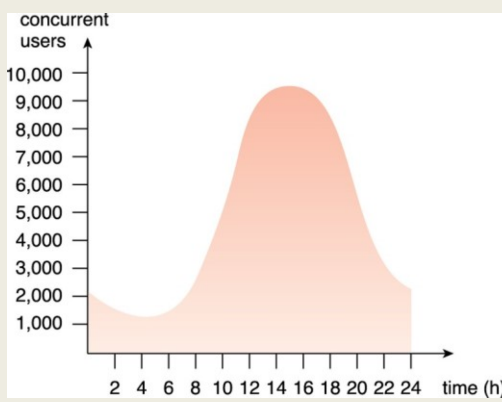
CLOUD BENEFITS

- Increased scalability
  - Example demand over a 24-hour day →
- Increased availability
- Increased reliability



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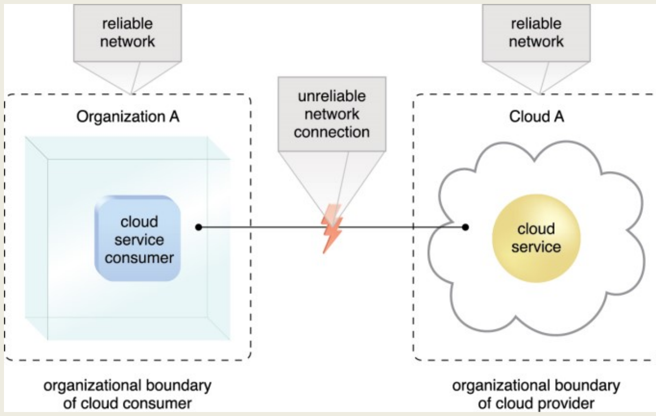
CLOUD ADOPTION RISKS

- Increased security vulnerabilities
  - Expansion of trust boundaries now include the external cloud
  - Security responsibility shared with cloud provider
- Reduced operational governance / control
  - Users have less control of physical hardware
  - Cloud user does not directly control resources to ensure quality-of-service
  - Infrastructure management is abstracted
  - Quality and stability of resources can vary
  - Network latency costs and variability

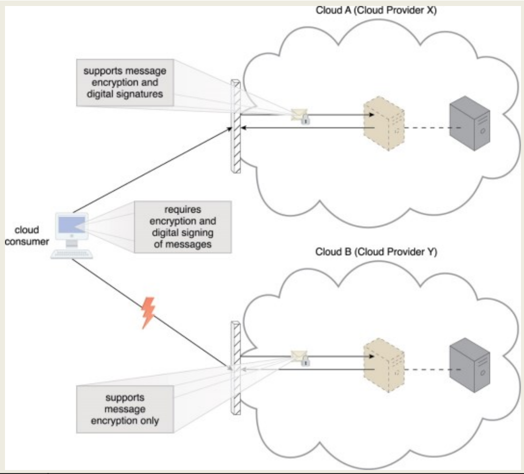
NETWORK LATENCY COSTS



CLOUD RISKS - 2

- **Performance monitoring of cloud applications**
  - Cloud metrics (AWS cloudwatch) support monitoring cloud infrastructure (network load, CPU utilization, I/O)
  - Performance of cloud applications depends on the health of aggregated cloud resources working together
  - User must monitor this aggregate performance
- **Limited portability among clouds**
  - Early cloud systems have significant "vendor" lock-in
  - Common APIs and deployment models are slow to evolve
  - Operating system containers help make applications more portable, but containers still must be deployed
- Geographical issues
  - Abstraction of cloud location leads to legal challenges with respect to laws for data privacy and storage

CLOUD: VENDOR LOCK-IN



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TCSS 562
TERM PROJECT

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TCSS 562 TERM PROJECT

- Build a serverless cloud native application
- Application provides case study to investigate architecture/design trade-offs
  - Application provides a vehicle to compare and contrast one or more trade-offs
- Alternate 1: Cloud Computing Related Research Project
- Alternate 2: Literature Survey/Gap Analysis

**- as an individual project*

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DESIGN TRADE-OFFS

- **Service composition**
  - Switchboard architecture:
    - compose services in single package
    - Address COLD Starts
    - Infrastructure Freeze/Thaw cycle of AWS Lambda (FaaS)
  - Full service isolation (each service is deployed separately)
- **Application flow control**
  - client-side, step functions, server-side controller, asynchronous hand-off
- **Programming Languages**
- **Alternate FaaS Platforms**

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DESIGN TRADE-OFFS - 2

- **Alternate Cloud Services (e.g. databases, queues, etc.)**
  - Compare alternate data backends for data processing pipeline
- **Performance variability (by hour, day, week, and host location)**
  - Deployments (to different zones, regions)
- **Service abstraction**
  - Abstract one or more services with cloud abstraction middleware: Apache libcloud, apache jcloud; make code cross-cloud; measure overhead

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OTHER PROJECT IDEAS

- Elastic File System (EFS)
  Performance & Scalability Evaluation
- Docker container image integration with AWS Lambda – performance & scalability
- Resource contention study using CpuSteal metric
  - Investigate the degree of CpuSteal on FaaS platforms
    - What is the extent? Min, max, average
    - When does it occur?
    - Does it correlate with performance outcomes?
    - Is contention self-inflicted?
- & others

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SERVERLESS APPLICATIONS

- **Extract Transform Load Data Processing Pipeline**
  - * >>>This is the STANDARD project<<< *
  - Batch-oriented data
  - Stream-oriented data
- **Image Processing Pipeline**
  - Apply series of filters to images
- **Stream Processing Pipeline**
  - Data conversion, filtering, aggregation, archival storage
  - What throughput (records/sec) can Lambda ingest directly?
  - Comparison with AWS Kinesis Data Streams and DB backend:
  - https://aws.amazon.com/getting-started/hands-on/build-serverless-real-time-data-processing-app-lambda-kinesis-s3-dynamodb-cognito-athena/
  - Kinesis data streams claims multiple GB/sec throughput
    - What is the cost difference?

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SERVERLESS APPLICATIONS - 2

- **Map-Reduce Style Application**
  - Function 1: split data into chunks, usually sequentially
  - Function 2: process individual chunks concurrently (in parallel)
    - Data processing is considered to be Embarrassingly Parallel
  - Function 3: aggregate and summarize results
- **Image Classification Pipeline**
  - Deploy pretrained image classifiers in a multi-stage pipeline
- **Machine Learning**
  - Multi-stage inferencing pipelines
  - Natural Language Processing (NLP) pipelines
  - Training (?)

AWS LAMBDA PLATFORM LIMITATIONS

- Maximum 10 GB memory per function instance
- Maximum 15-minutes execution per function instance
- Access to 500 MB of temporary disk space for local I/O
- Access up to 6 vCPUs depending on memory reservation size
- 1,000 concurrent function executions inside account (default)
- Function payload: 6MB (synchronous), 256KB (asynchronous)
- Deployment package: 50MB (compressed), 250MB (unzipped)
- Container image size: 10 GB
- Processes/threads: 1024
- File descriptors: 1024

- See: https://docs.aws.amazon.com/lambda/latest/dg/gettingstarted-limits.html

EXTRACT TRANSFORM LOAD DATA PIPELINE

- Service 1: **TRANSFORM**

- Read CSV file, perform some transformations
- Write out new CSV file

- Service 2: **LOAD**

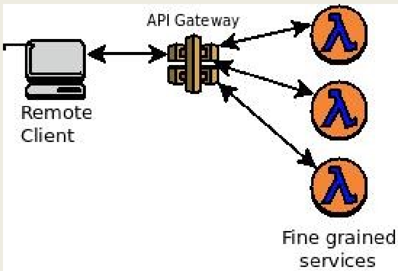
- Read CSV file, load data into relational database
- Cloud DB (AWS Aurora), or local DB (Derby/SQLite)
  - Derby DB and/or SQLite code examples to be provided in Java

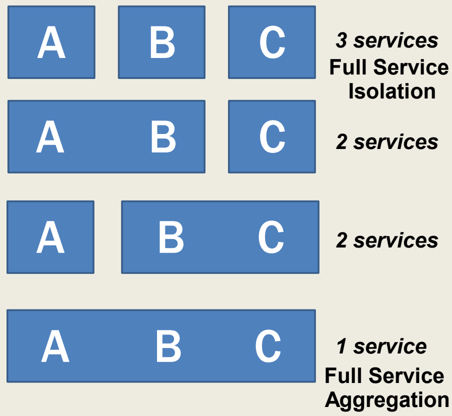
EXTRACT TRANSFORM LOAD DATA PIPELINE - 2

- Service 3: **QUERY**

- Using relational database, apply filter(s) and/or functions to aggregate data to produce sums, totals, averages
- Output aggregations as JSON

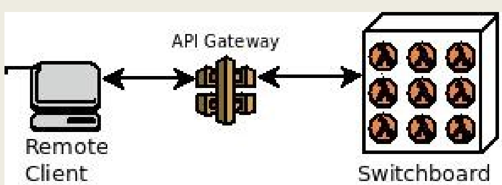
SERVICE COMPOSITION





Other possible compositions: group by library, functional cohesion, etc.

SWITCH-BOARD ARCHITECTURE



1 service

Single deployment package with consolidated codebase (Java: one JAR file)

Entry method contains "switchboard" logic
Case statement that route calls to proper service

Routing is based on data payload
Check if specific parameters exist, route call accordingly

Goal: reduce # of COLD starts to improve performance

APPLICATION FLOW CONTROL

- **Serverless Computing:**
- AWS Lambda (FAAS: Function-as-a-Service)
- Provides HTTP/REST like web services
- Client/Server paradigm

- **Synchronous web service:**
- Client calls service
- Client blocks (freezes) and waits for server to complete call
- Connection is maintained in the "OPEN" state
- Problematic if service runtime is long!
  - Connections are notoriously dropped
  - System timeouts reached
- Client can't do anything while waiting unless using threads

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APPLICATION FLOW CONTROL - 2

- **Asynchronous web service**
- Client calls service
- Server responds to client with OK message
- Client closes connection
- Server performs the work associated with the service
- Server posts service result in an external data store
  - AWS: S3, SQS (queueing service), SNS (notification service)

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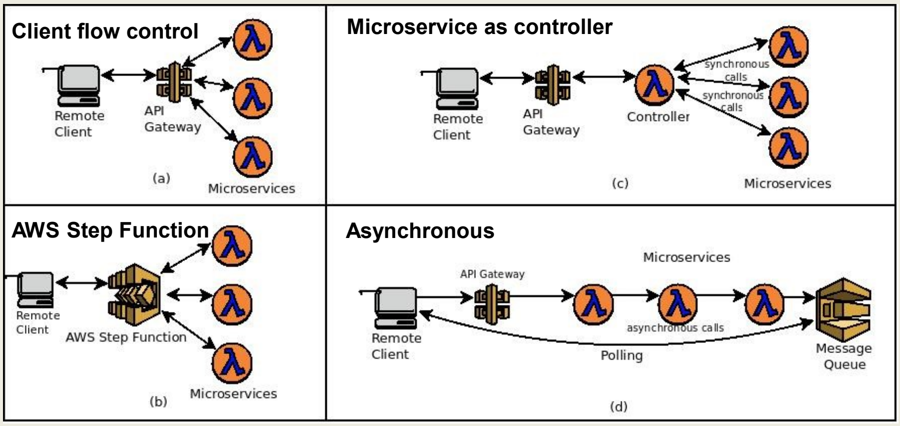
APPLICATION FLOW CONTROL - 3



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PROGRAMMING LANGUAGE COMPARISON

- FaaS platforms support hosting code in multiple languages
- AWS Lambda- common: Java, Node.js, Python
  - Plus others: Go, PowerShell, C#, and Ruby
- Also Runtime API ("BASH") which allows deployment of binary executables from any programming language
- August 2020 – Our group's paper:
- https://tinyurl.com/y46eq6np
- If wanting to perform a language study either:
  - Implement in C#, Ruby, or multiple versions of Java, Node.js, Python
  - OR implement different app than TLQ (ETL) data processing pipeline

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FAAS PLATFORMS

- Many commercial and open source FaaS platforms exist
- TCSS562 projects can choose to compare performance and cost implications of alternate platforms.

- Supported by SAAF:
- AWS Lambda
- Google Cloud Functions
- Azure Functions
- IBM Cloud Functions

DATA PROVISIONING

- Consider performance and cost implications of the data-tier design for the serverless application
- Use different tools as the relational datastore to support service #2 (LOAD) and service #3 (EXTRACT)

- **SQL / Relational:**
- Amazon Aurora (serverless cloud DB), Amazon RDS (cloud DB), DB on a VM (MySQL), DB inside Lambda function (SQLite, Derby)

- **NO SQL / Key/Value Store:**
- Dynamo DB, MongoDB, S3

PERFORMANCE VARIABILITY

- Cloud platforms exhibit performance variability which varies over time
- Goal of this case study is to measure performance variability (i.e. extent) for AWS Lambda services by hour, day, week to look for common patterns
- Can also examine performance variability by availability zone and region
  - Do some regions provide more stable performance?
  - Can services be switched to different regions during different times to leverage better performance?
- Remember that performance = cost
- If we make it faster, we make it cheaper…

ELASTIC FILE SYSTEM (AWS EFS)

- Traditionally AWS Lambda functions have been limited to 500MB of storage space
- Recently the Elastic File System (EFS) has been extended to support AWS Lambda
- The Elastic File System supports the creation of a shared volume like a shared disk (or folder)
  - EFS is similar to NFS (network file share)
  - Multiple AWS Lambda functions and/or EC2 VMs can mount and share the same EFS volume
  - Provides a shared R/W disk
  - Breaks the 500MB capacity barrier on AWS Lambda
- *Downside: EFS is expensive: ~30 ¢/GB/month*
- **Project**: EFS performance & scalability evaluation on Lambda

CPUSTEAL

- *CpuSteal*: Metric that measures when a CPU core is ready to execute but the physical CPU core is busy and unavailable
- Symptom of over provisioning physical servers in the cloud
- Factors which cause *CpuSteal*:
  1. Physical CPU is shared by too many busy VMs
  2. Hypervisor kernel is using the CPU
     - On AWS Lambda this would be the Firecracker MicroVM which is derived from the KVM hypervisor
  3. VM's CPU time share <100% for 1 or more cores, and 100% is needed for a CPU intensive workload.
- Man procfs – press "/" – type "proc/stat"
  - CpuSteal is the 8th column returned
  - Metric can be read using SAAF in tutorial #4

CPUSTEAL CASE STUDY

- On AWS Lambda (or other FaaS platforms), when we run functions, how much CpuSteal do we observe?
- How does CpuSteal vary for different workloads? (e.g. functions that have different resource requirements)
- How does CpuSteal vary over time hour, day, week, location?
- How does CpuSteal relate to function performance?

QUESTIONS

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