TCSS 562: SOFTWARE ENGINEERING FOR CLOUD COMPUTING

Cloud Computing:
Intro to Cloud Computing
Cloud Delivery Models

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FEEDBACK FROM 10/15

- What is vertical scaling in the cloud?

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REVIEW – 10/15

- What is the definition of Cloud Computing?
- How is capacity planning different in the cloud vs. with traditional server infrastructure?
- What is Cluster computing?
- What is Grid computing?
- What is Virtualization?
- What is the difference between Horizontal and Vertical scaling?

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OBJECTIVES - 2

- Term Project Proposal (10/19)
- <u>From: Cloud Computing Concepts, Technology & Architecture:</u>
- Introduction to Cloud Computing
  - Why study cloud computing?
  - History of cloud computing
  - Business drivers
  - Cloud enabling technologies
  - Terminology
  - Benefits of cloud adoption
  - Risks of cloud adoption

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KEY TERMINOLOGY

- On-Premise Infrastructure
  - Local server infrastructure not configured as a cloud
- Cloud Provider
  - Corporation or private organization responsible for maintaining cloud
- Cloud Consumer
  - User of cloud services
- Scaling
  - Vertical scaling
    - Scale up: increase resources of a single virtual server
    - Scale down: decrease resources of a single virtual server
  - Horizontal scaling
    - Scale out: increase number of virtual servers
    - Scale in: decrease number of virtual servers

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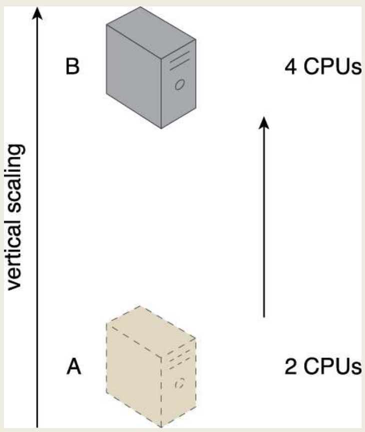
VERTICAL SCALING

- Reconfigure virtual machine to have different resources:
  - CPU cores
  - RAM
  - HDD/SDD capacity
- May require VM migration if physical host machine resources are exceeded



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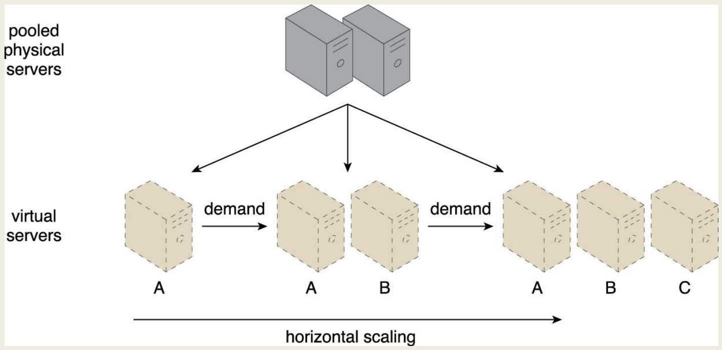
HORIZONTAL SCALING

- Increase (scale-out) or decrease (scale-in) number of virtual servers based on demand



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HORIZONTAL VS VERTICAL SCALING

Horizontal Scaling	Vertical Scaling
Less expensive using commodity HW	Requires expensive high capacity servers

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HORIZONTAL VS VERTICAL SCALING

Horizontal Scaling	Vertical Scaling
Less expensive using commodity HW	Requires expensive high capacity servers
IT resources instantly available	IT resources typically instantly available

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HORIZONTAL VS VERTICAL SCALING

Horizontal Scaling	Vertical Scaling
Less expensive using commodity HW	Requires expensive high capacity servers
IT resources instantly available	IT resources typically instantly available
Resource replication and automated scaling	Additional setup is normally needed

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HORIZONTAL VS VERTICAL SCALING

Horizontal Scaling	Vertical Scaling
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Additional servers required	No additional servers required

HORIZONTAL VS VERTICAL SCALING

Horizontal Scaling	Vertical Scaling
Less expensive using commodity HW	Requires expensive high capacity servers
IT resources instantly available	IT resources typically instantly available
Resource replication and automated scaling	Additional setup is normally needed
Additional servers required	No additional servers required
Not limited by individual server capacity	Limited by individual server capacity

KEY TERMINOLOGY - 2

- Cloud services
  - Broad array of resources accessible "as-a-service"
  - Categorized as Infrastructure (IaaS), Platform (PaaS), Software (SaaS)
- Service-level-agreements (SLAs):
  - Establish expectations for: uptime, security, availability, reliability, and performance

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GOALS AND BENEFITS

- <u>Cloud providers</u>
  - Leverage economies of scale through mass-acquisition and management of large-scale IT resources
  - Locate datacenters to optimize costs where electricity is low
- <u>Cloud consumers</u>
  - Key business/accounting difference:
  - <u>Cloud computing enables anticipated capital expenditures to be replaced with operational expenditures</u>
  - Operational expenditures always scale with the business
  - Eliminates need to invest in server infrastructure based on anticipated business needs
  - Businesses become more agile and lower their financial risks by eliminating large capital investments in physical infrastructure

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CLOUD BENEFITS - 2

- On demand access to pay-as-you-go resources on a short-term basis (less commitment)
- Ability to acquire "unlimited" computing resources on demand when required for business needs
- Ability to add/remove IT resources at a fine-grained level
- Abstraction of server infrastructure so applications deployments are not dependent on specific locations, hardware, etc.
  - The cloud has made our software deployments more agile...

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CLOUD BENEFITS - 3

- Example: Using 100 servers for 1 hour costs the same as using 1 server for 100 hours
- Rosetta Protein Folding: Working with a UW-Tacoma graduate student, we recently deployed this science model across 5,900 compute cores on Amazon for 2-days...
- ***What is the cost to purchase 5,900 compute cores?***
- Recent Dell Server purchase example:
  20 cores on 2 servers for $4,478...
- Using this ratio 5,900 cores costs $1.3 million (purchase only)

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Gene Wilder, Charlie and the Chocolate Factory

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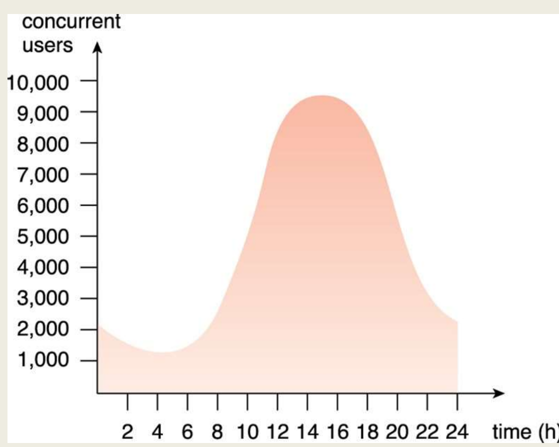
CLOUD BENEFITS

- Increased scalability
  - Example demand over a 24-hour day →
- Increased availability
- Increased reliability



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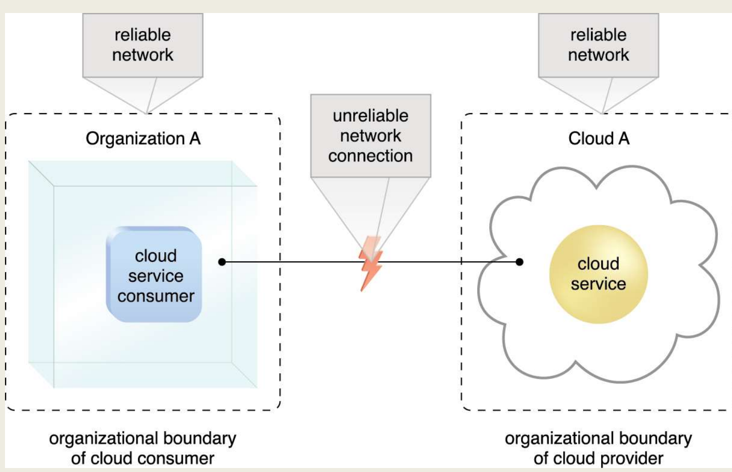
CLOUD ADOPTION RISKS

- Increased security vulnerabilities
  - Expansion of trust boundaries now include the external cloud
  - Security responsibility shared with cloud provider
- Reduced operational governance / control
  - Users have less control of physical hardware
  - Cloud user does not directly control resources to ensure quality-of-service
  - Infrastructure management is abstracted
  - Quality and stability of resources can vary
  - Network latency costs and variability

NETWORK LATENCY COSTS



CLOUD RISKS - 2

- Performance monitoring of cloud applications
  - Cloud metrics (AWS cloudwatch) support monitoring cloud infrastructure (network load, CPU utilization, I/O)
  - Performance of cloud applications depends on the health of aggregated cloud resources working together
  - User must monitor this aggregate performance
- Limited portability among clouds
  - Early cloud systems have significant “vendor” lock-in
  - Common APIs and deployment models are slow to evolve
  - Operating system containers help make applications more portable, but containers still must be deployed
- Geographical issues
  - Abstraction of cloud location leads to legal challenges with respect to laws for data privacy and storage

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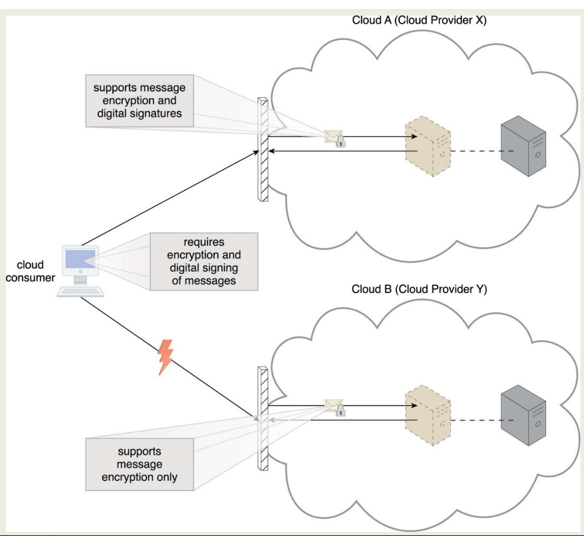
CLOUD: VENDOR LOCK-IN



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OBJECTIVES

- From: Cloud Computing Concepts, Technology & Architecture:
- Cloud Computing Concepts and Models
  - Roles and boundaries
  - Cloud characteristics
  - Cloud delivery models
  - Cloud deployment models

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ROLES

- Cloud provider
  - Organization that provides cloud-based resources
  - Responsible for fulfilling SLAs for cloud services
  - Some cloud providers "resell" IT resources from other cloud providers
    - Example: Heroku sells PaaS services running atop of Amazon EC2
- Cloud consumers
  - Cloud users that consume cloud services
- Cloud service owner
  - Both cloud providers and cloud consumers can own cloud services
  - A cloud service owner may use a cloud provider to provide a cloud service (e.g. Heroku)

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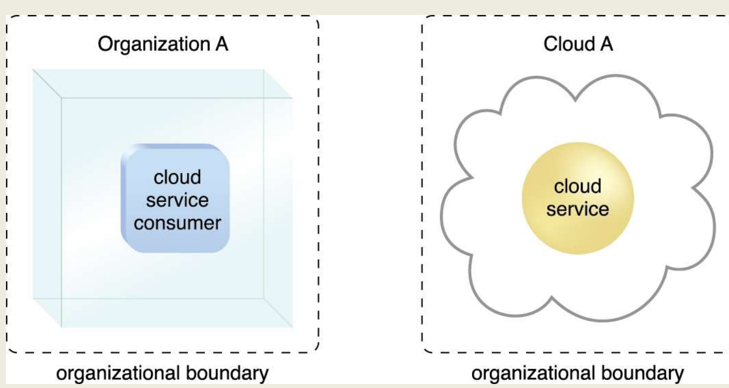
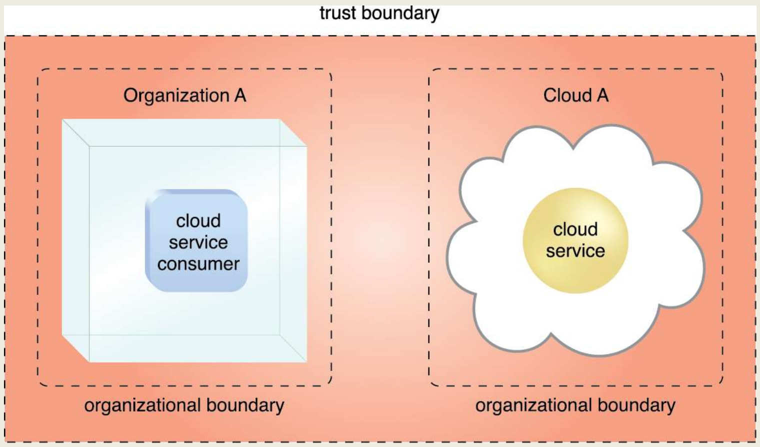
ROLES - 2

- **Cloud resource administrator**
  - Administrators provide and maintain cloud services
  - Both cloud providers and cloud consumers have administrators
- **Cloud auditor**
  - Third-party which conducts independent assessments of cloud environments to ensure security, privacy, and performance.
  - Provides unbiased assessments
- **Cloud brokers**
  - An intermediary between cloud consumers and cloud providers
  - Provides service aggregation
- **Cloud carriers**
  - Network and telecommunication providers which provide network connectivity between cloud consumers and providers

ORGANIZATION BOUNDARY



TRUST BOUNDARY



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CLOUD CHARACTERISTICS

- On-demand usage
- Ubiquitous access
- Multitenancy (resource pooling)
- Elasticity
- Measured usage
- Resiliency

- Assessing these features helps measure the value offered by a given cloud service or platform

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ON-DEMAND USAGE

- The freedom to self-provision IT resources
- Generally with automated support
- Automated support requires no human involvement
- Automation through software services interface

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UBIQUITOUS ACCESS

- Cloud services are widely accessible
- Public cloud: internet accessible
- Private cloud: throughout segments of a company's intranet
- 24/7 availability

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MULTITENANCY

- Cloud providers pool resources together to share them with many users
- Serve multiple cloud service consumers
- IT resources can be dynamically assigned, reassigned based on demand
- Multitenancy can lead to performance variation

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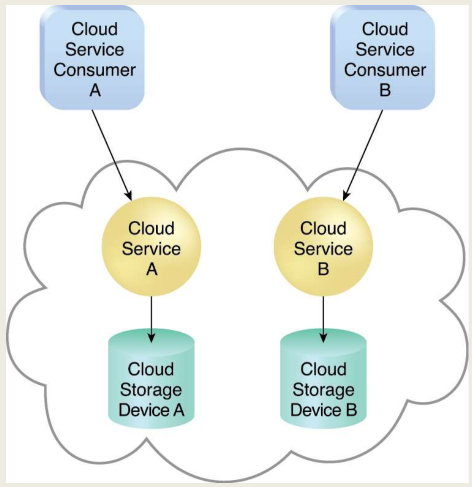
SINGLE TENANT MODEL



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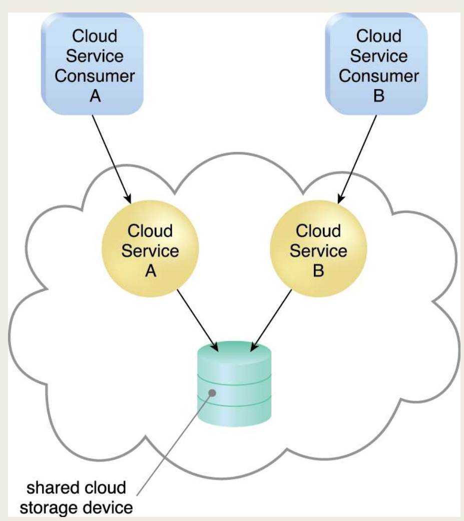
MULTITENANT MODEL

- Resource is "multiplexed" and share amongst multiple users
- Goal is to increase utilization
- Often server resources are underutilized
- There are many "sunk costs" whether usage is 0% or 100%
- Cloud computing tries to maximize "sunk cost" investments



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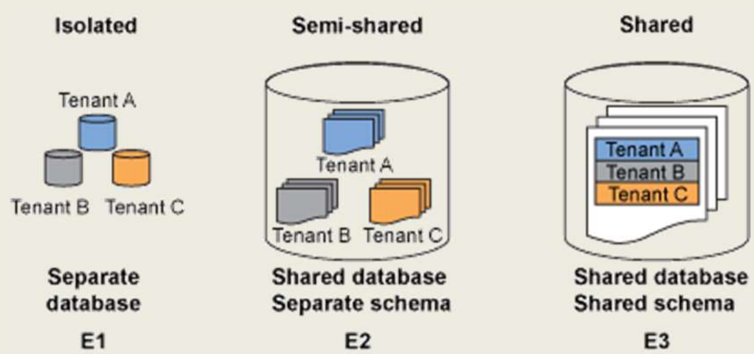
MULTITENANT DATABASE



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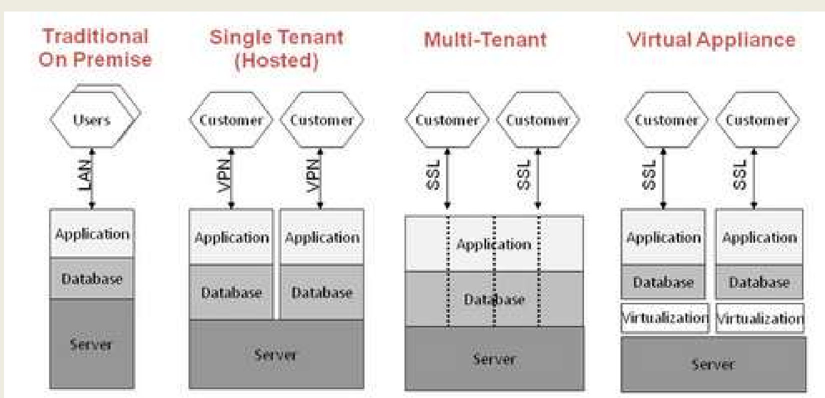
MULTITENANCY OF RESOURCES

- Where is the multitenancy?



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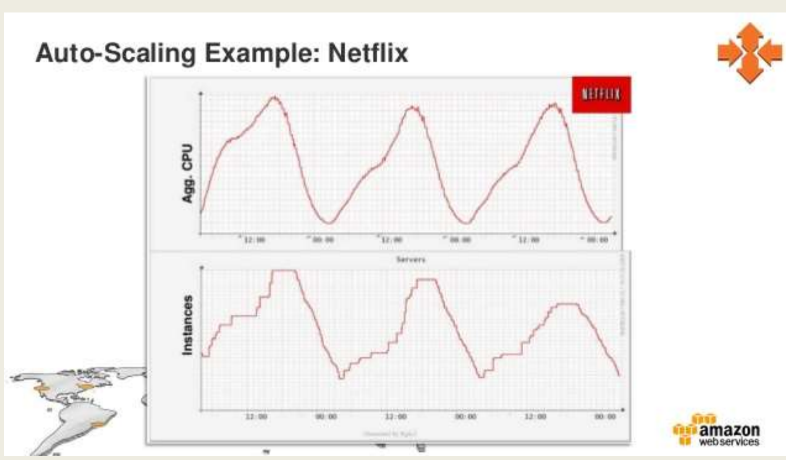
ELASTICITY

- Automated ability of cloud to transparently scale resources
- Scaling based on runtime conditions or pre-determined by cloud consumer or cloud provider
- Threshold based scaling
  - `CPU-utilization > threshold_A, Response_time > 100ms`
  - Application agnostic vs. application specific thresholds
  - Why might an application agnostic threshold be non-ideal?
- Load prediction
  - Historical models
  - Real-time trends

PREDICTABLE DEMAND

- Example:



MEASURED USAGE

- Cloud platform tracks usage of IT resources
- For billing purposes
- Enables charging only for IT resources actually used
- Can be time-based (minute, hour, day)
- Can be throughput-based (MB, GB)

- Not all measurements are for billing
- Some measurements can support auto-scaling
- For example CPU utilization

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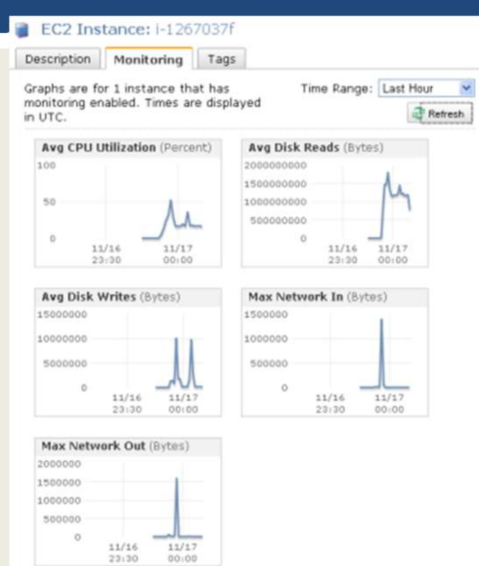
EC2 CLOUDWATCH METRICS



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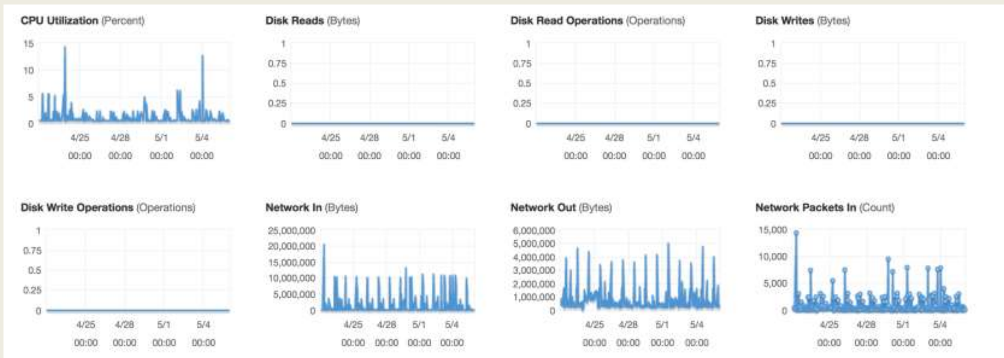
EC2 CLOUDWATCH METRICS



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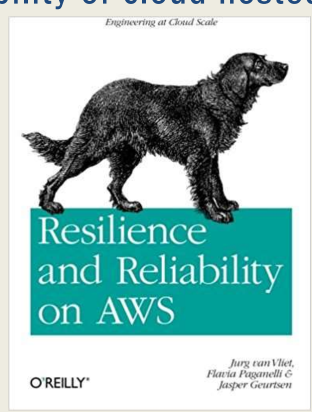
RESILIENCY

- Distributed redundancy across physical locations
- Used to improve reliability and availability of cloud-hosted applications
- Very much an engineering problem
- No "resiliency-as-a-service" for user deployed apps
- Unique characteristics of user applications make a one-size fits all service solution challenging



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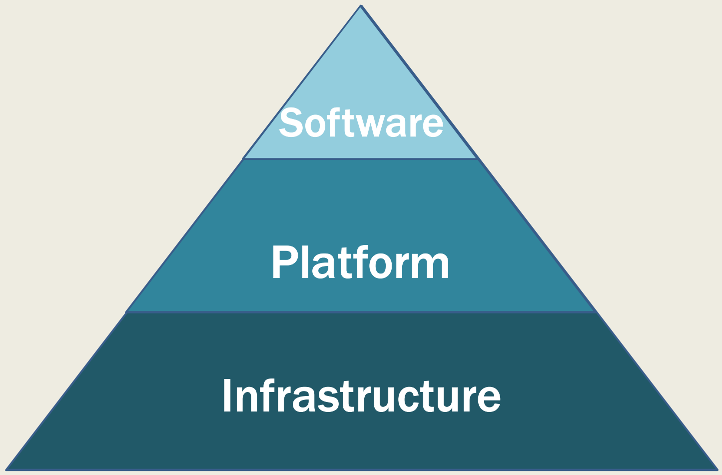
CLOUD DELIVERY MODELS

- What is the appropriate level of <u>abstraction</u>?
- How should applications be deployed?
  - IaaS, PaaS, SaaS, DbaaS, FaaS
- How do we ensure Quality-of-Service?
  - Performance, Availability, Responsiveness, Fault Tolerance
- How is <u>*scalability*</u> provided?
- How do we minimize hosting costs?
  - How do we estimate hosting costs?

CLASSIC CLOUD DELIVERY MODELS



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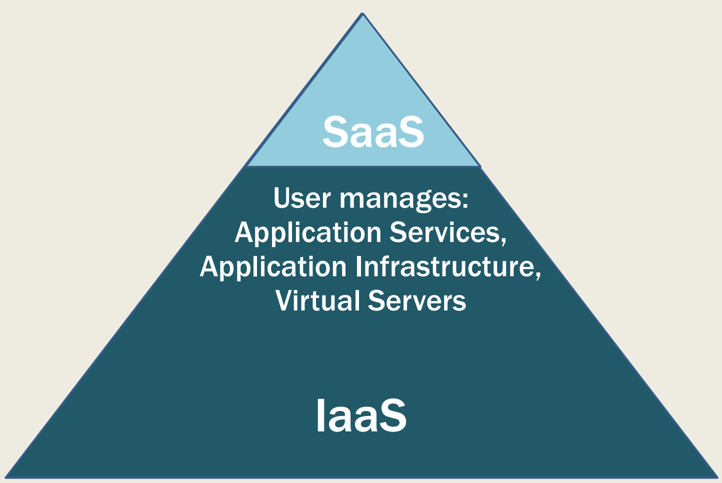
CLASSIC CLOUD DELIVERY MODELS



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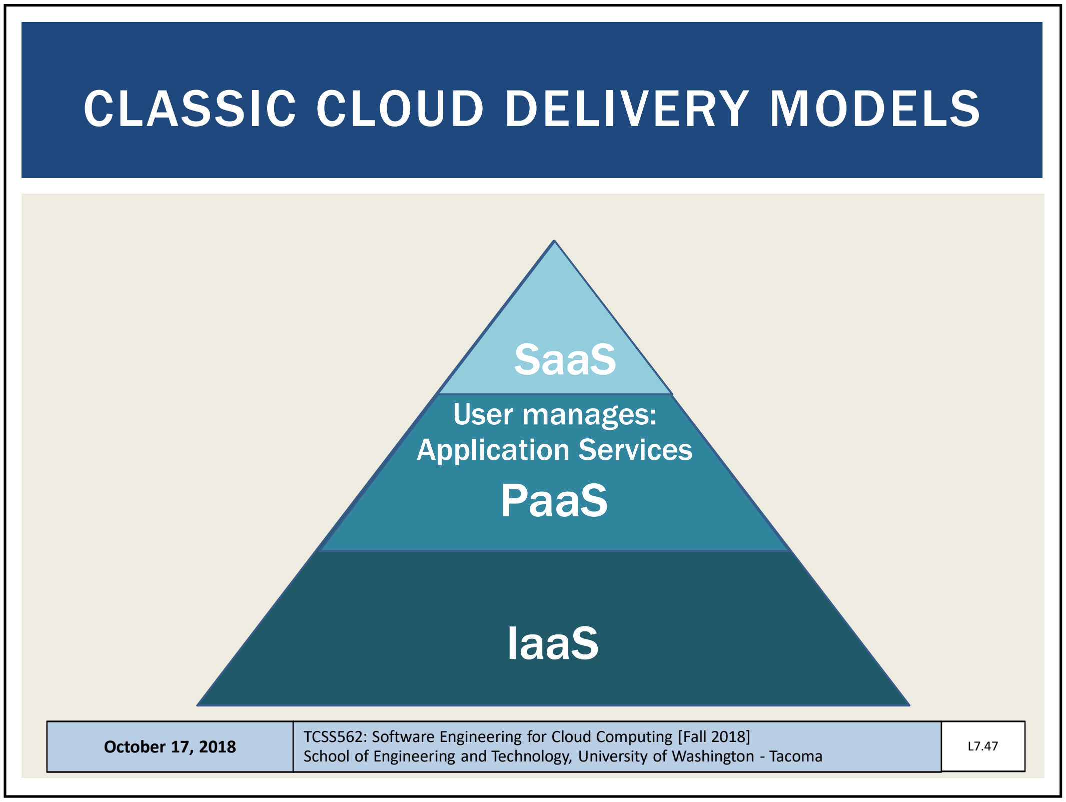
CLASSIC CLOUD DELIVERY MODELS
SaaS
User manages:
Application Services
PaaS
IaaS
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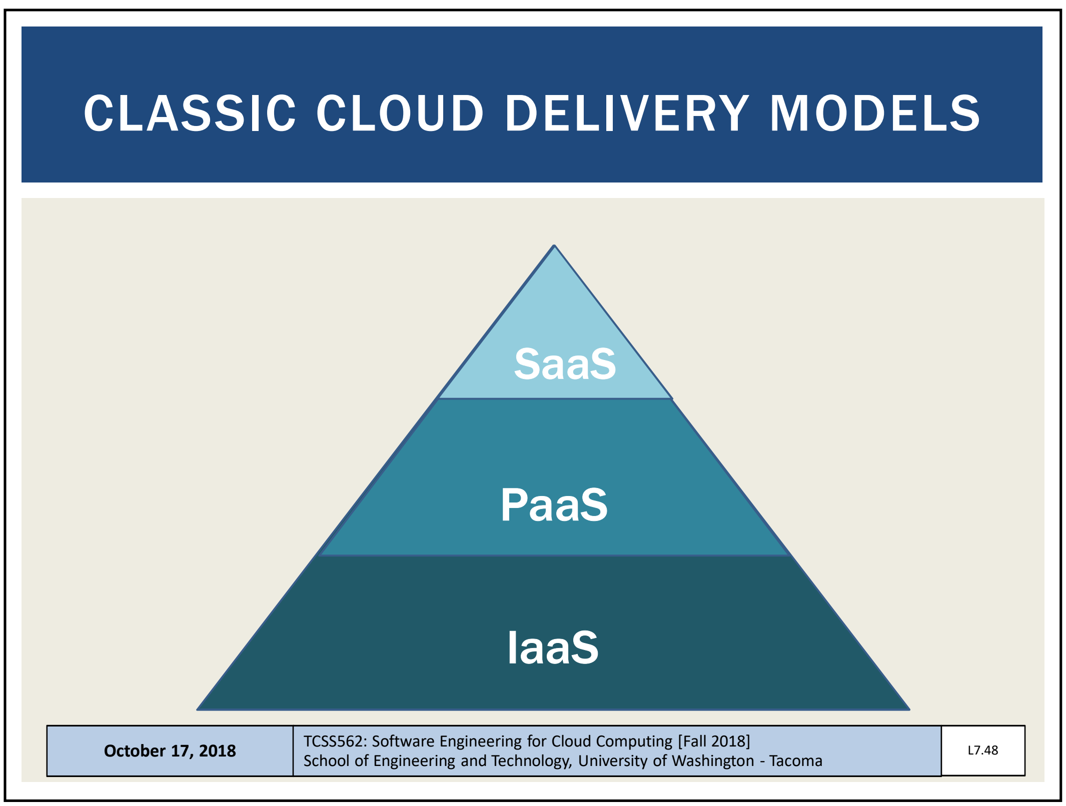
CLASSIC CLOUD DELIVERY MODELS
SaaS
PaaS
IaaS
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EXAMPLE CLOUD SERVICES

SAAS	PAAS	IAAS
Software as a Service	Platform as a Service	Infrastructure as a Service
Email, CRM, Collaborative, ERP	Application Development, Decision Support, Web, Streaming	Caching, Legacy, File, Networking, Technical, Security, System Mgmt
CONSUME	BUILD ON IT	MIGRATE TO IT

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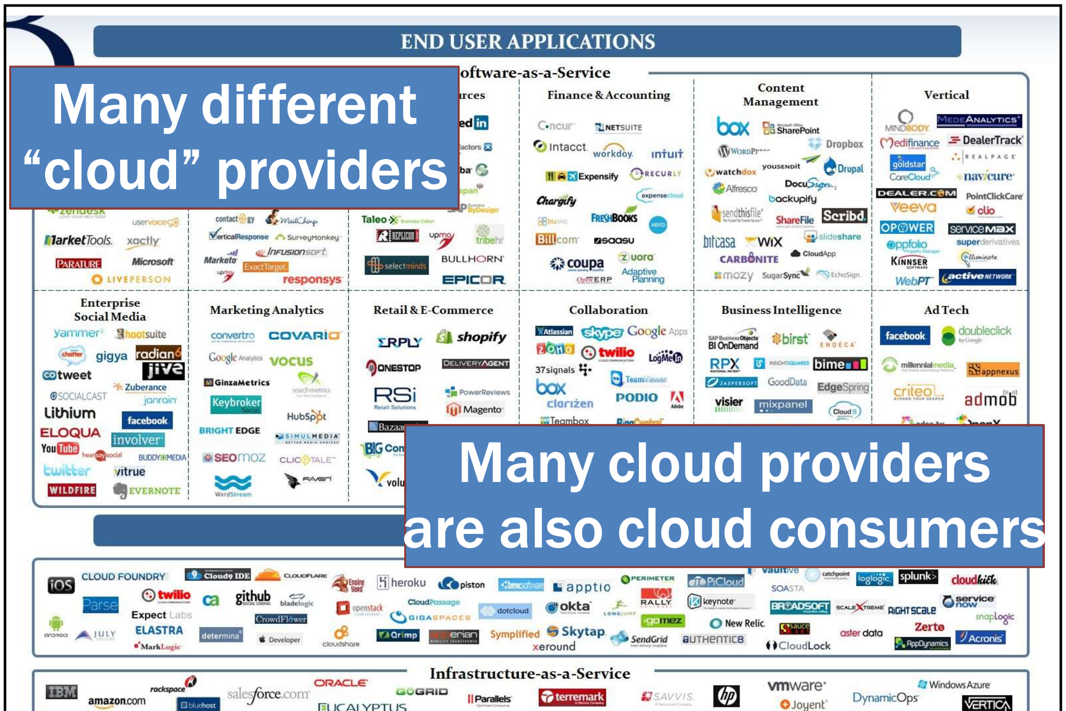

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INFRASTRUCTURE-AS-A-SERVICE

- Compute resources, on demand, as-a-service
  - Generally raw "IT" resources
  - Hardware, network, containers, operating systems
- Typically provided through virtualization
- Generally not-preconfigured
- Administrative burden is owned by cloud consumer
- Best when high-level control over environment is needed
- Scaling is generally **not** automatic…
- Resources can be managed in bundles
- AWS CloudFormation: Allows specification in JSON/YAML of cloud infrastructures

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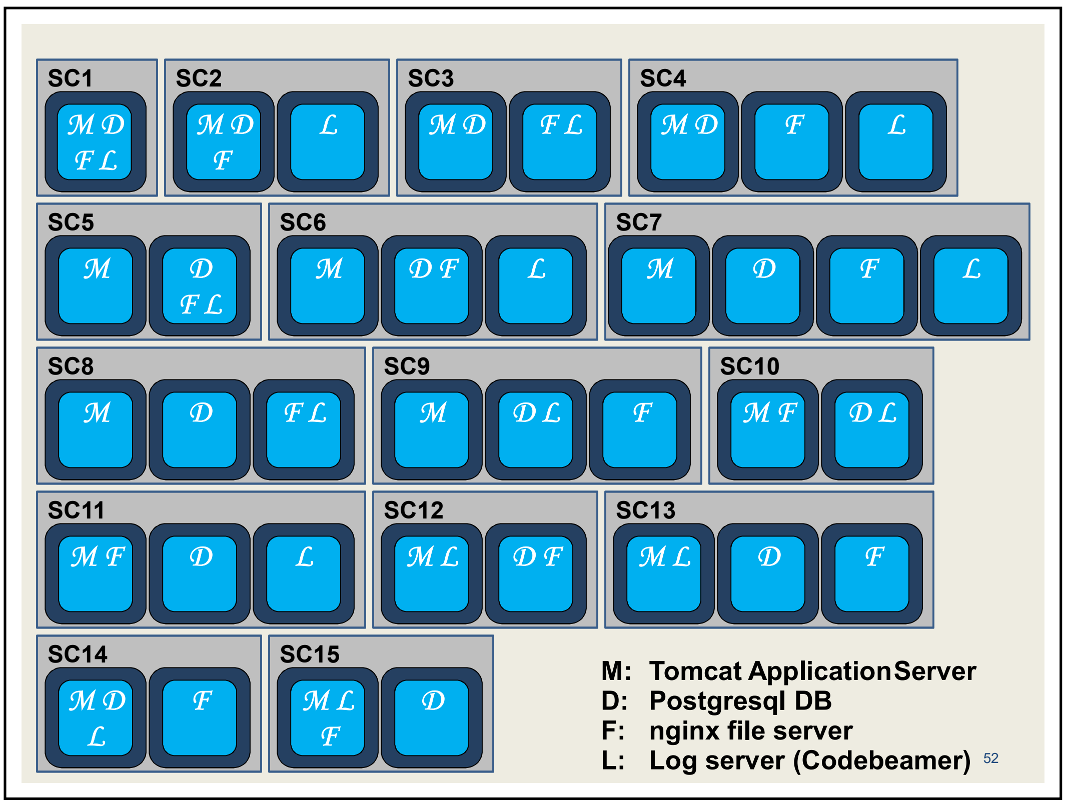

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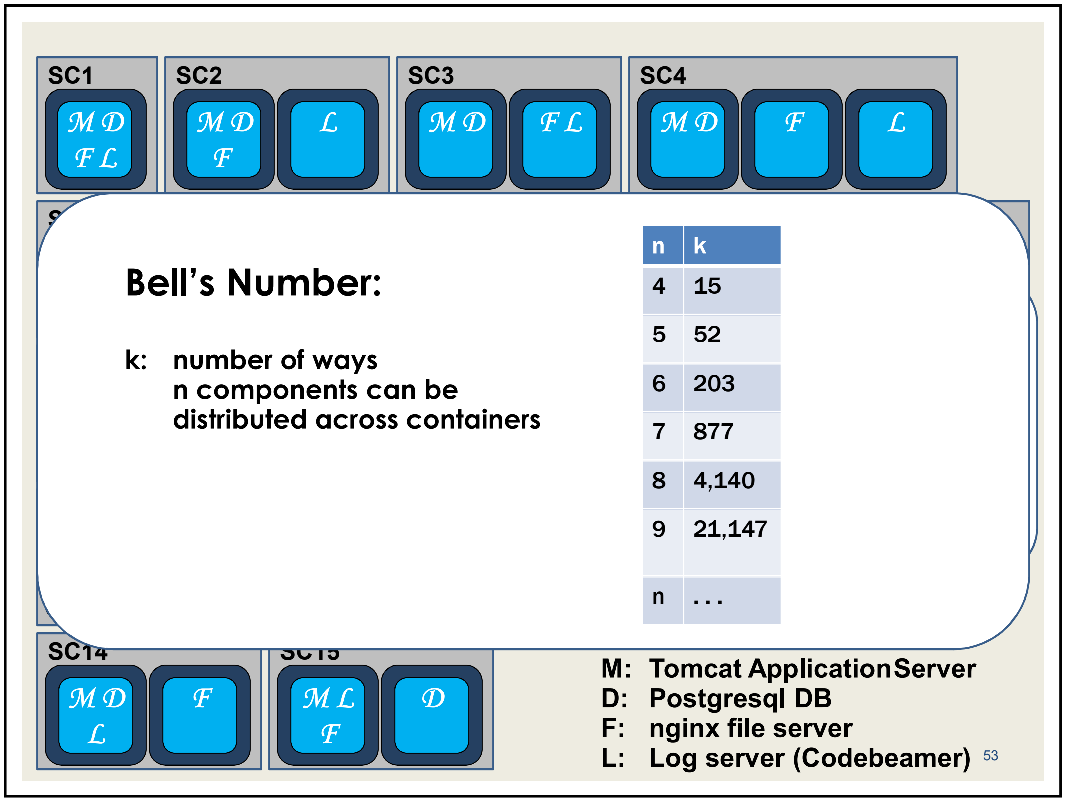

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4	15
5	52
6	203
7	877
8	4,140
9	21,147
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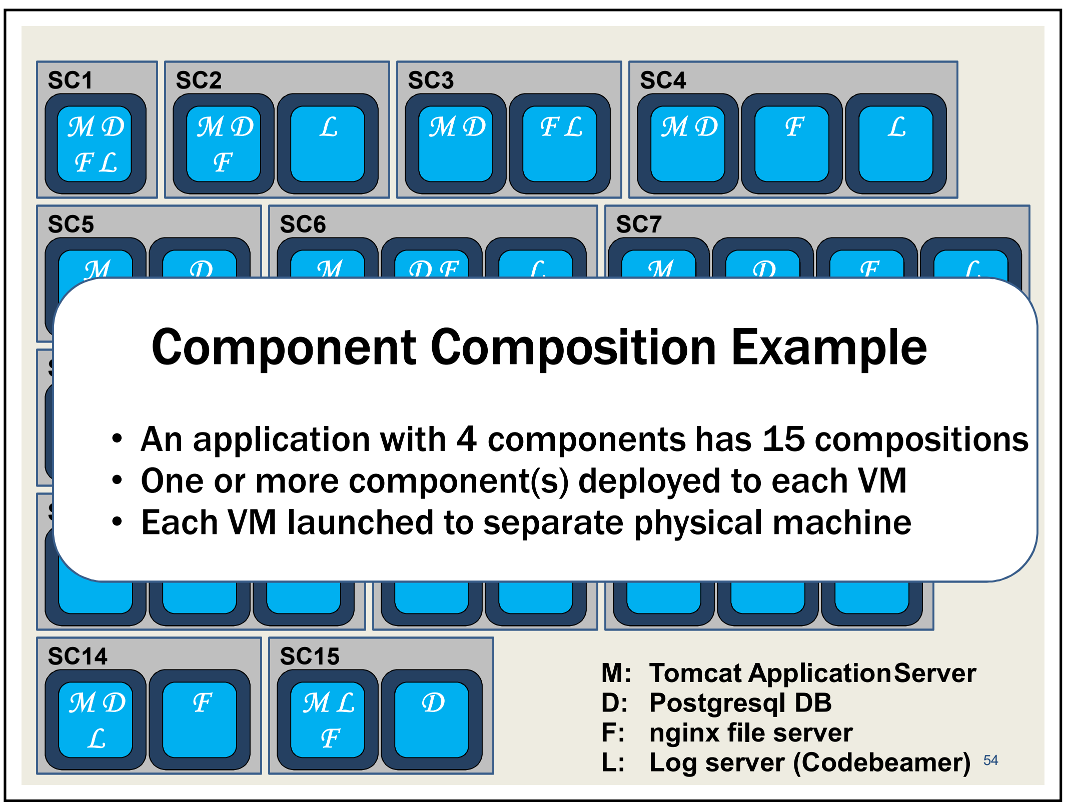

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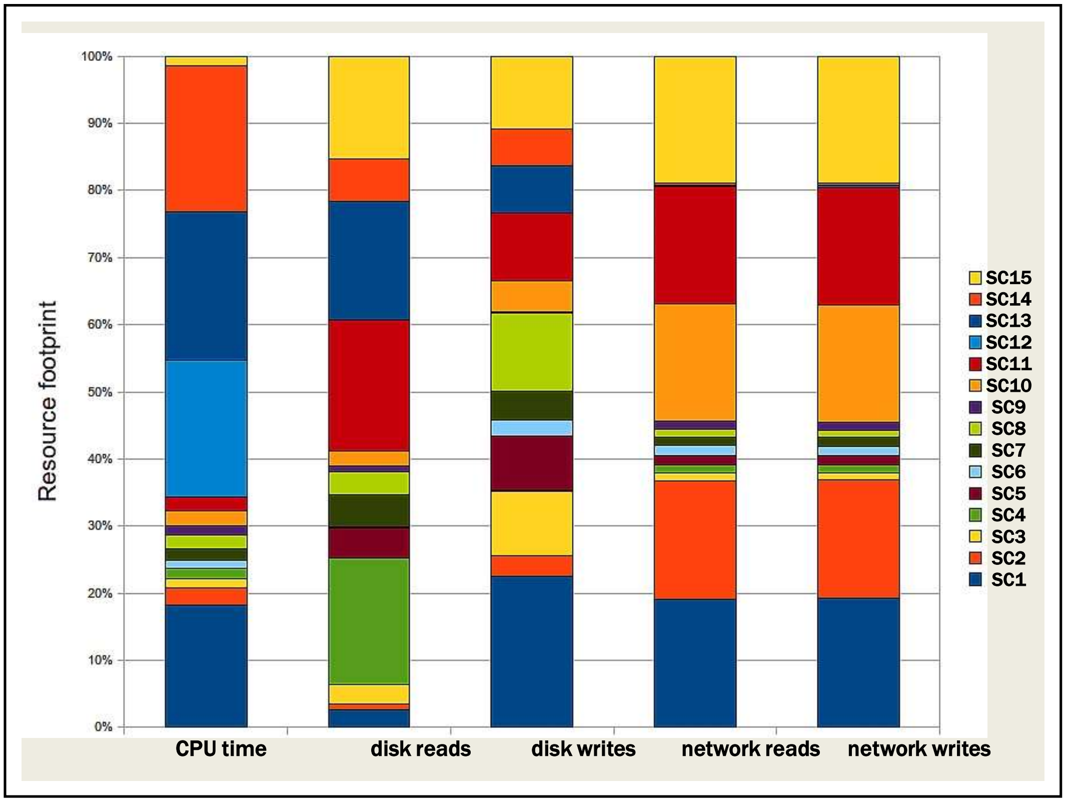
Resource footprint
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
CPU time
disk reads
disk writes
network reads
network writes
SC15
SC14
SC13
SC12
SC11
SC10
SC9
SC8
SC7
SC6
SC5
SC4
SC3
SC2
SC1

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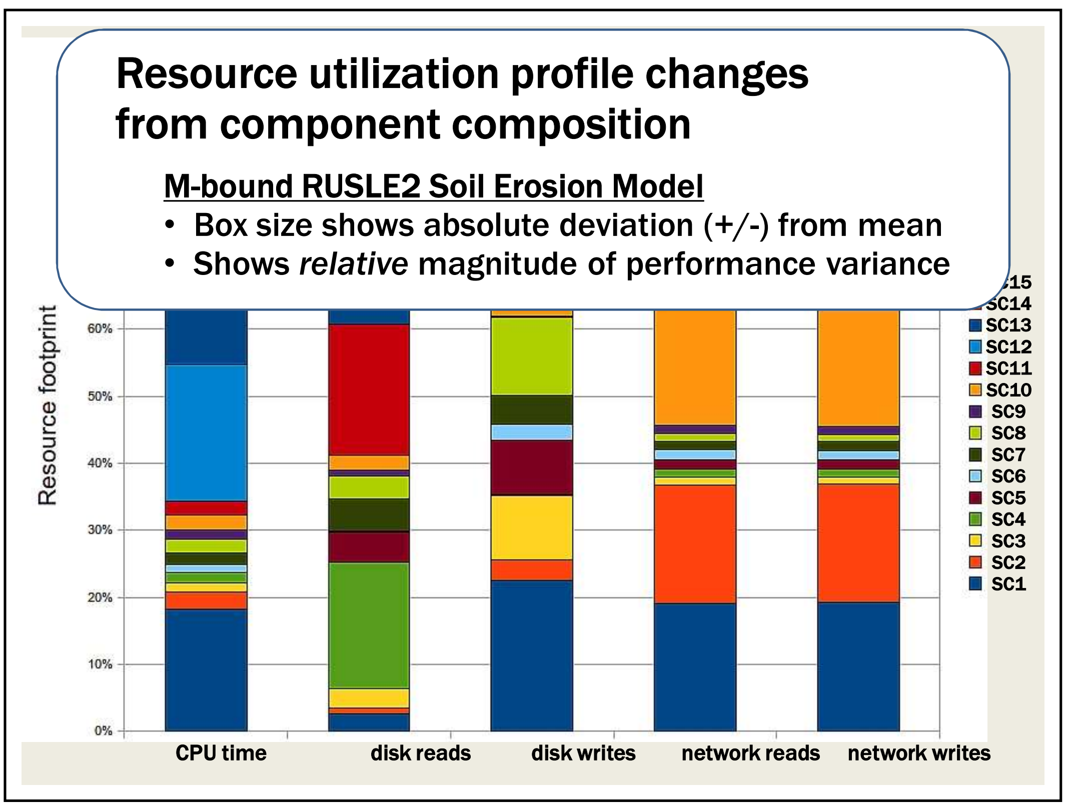
Resource utilization profile changes from component composition
M-bound RUSLE2 Soil Erosion Model
• Box size shows absolute deviation (+/-) from mean
• Shows *relative* magnitude of performance variance
Resource footprint
60%
50%
40%
30%
20%
10%
0%
CPU time
disk reads
disk writes
network reads
network writes
SC13
SC12
SC11
SC10
SC9
SC8
SC7
SC6
SC5
SC4
SC3
SC2
SC1

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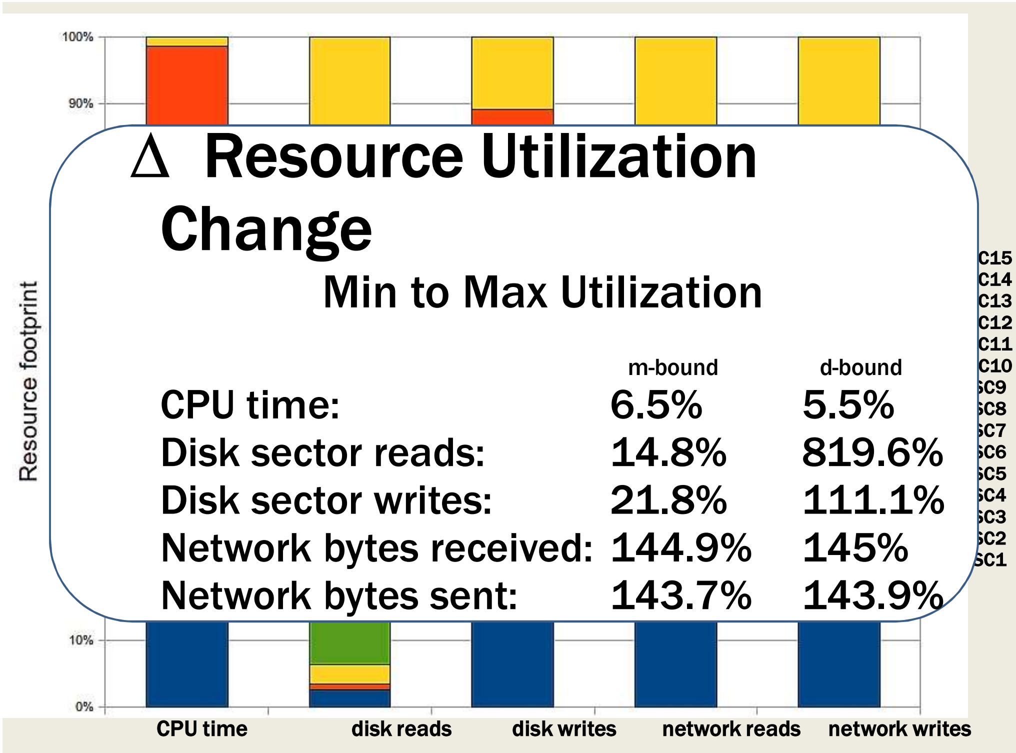

∆ Resource Utilization Change

Min to Max Utilization

	m-bound	d-bound
CPU time:	6.5%	5.5%
Disk sector reads:	14.8%	819.6%
Disk sector writes:	21.8%	111.1%
Network bytes received:	144.9%	145%
Network bytes sent:	143.7%	143.9%

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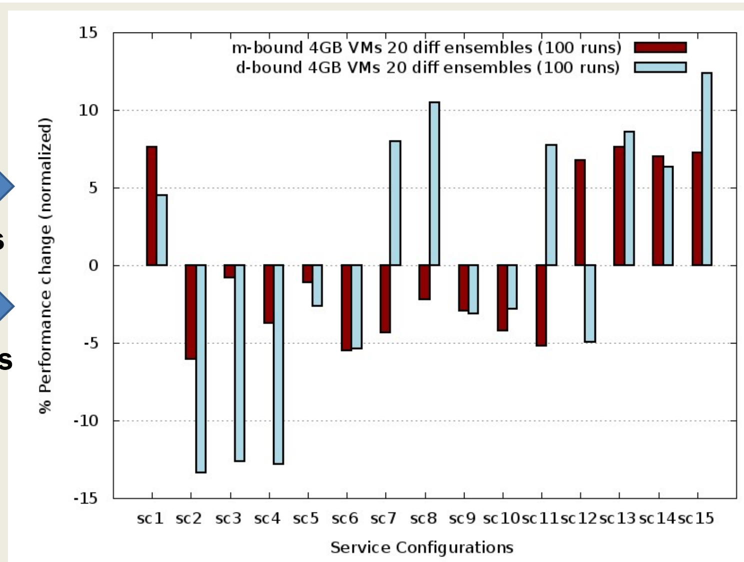
PERFORMANCE IMPLICATIONS OF APPLICATION DEPLOYMENTS

Slower deployments

Faster deployments



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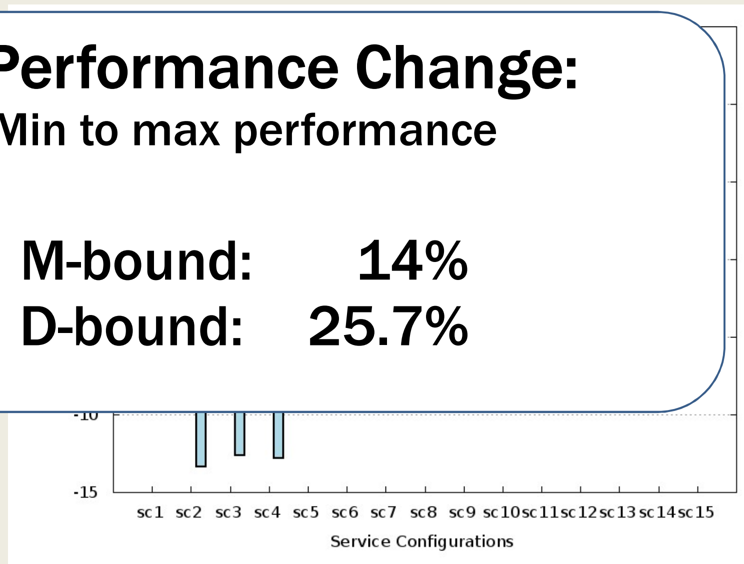
PERFORMANCE IMPLICATIONS OF APPLICATION DEPLOYMENTS



Δ Performance Change:

Min to max performance

M-bound: 14%

D-bound: 25.7%

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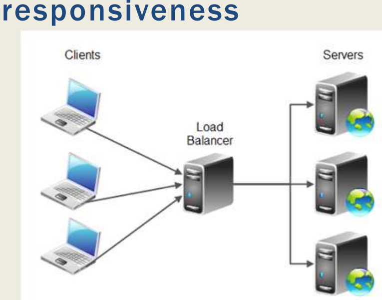
PLATFORM-AS-A-SERVICE

- Predefined, ready-to-use, hosting environment
- Infrastructure is further obscured from end user
- Scaling and load balancing may be automatically provided and automatic
- Variable to no ability to influence responsiveness

- Examples:
- Google App Engine
- Heroku
- AWS Elastic Beanstalk
- AWS Lambda (FaaS)



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USES FOR PAAS

- Cloud consumer
  - Wants to extend on-premise environments into the cloud for "web app" hosting
  - Wants to entirely substitute an on-premise hosting environment
  - Cloud consumer wants to become a cloud provider and deploy its own cloud services to external users
- PaaS spares IT administrative burden compared to IaaS

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SERVERLESS COMPUTING

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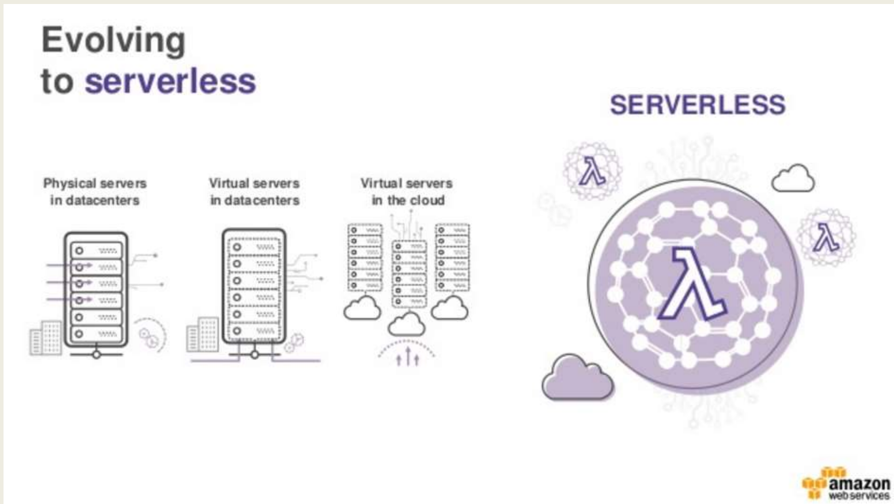
SERVERLESS COMPUTING - 2



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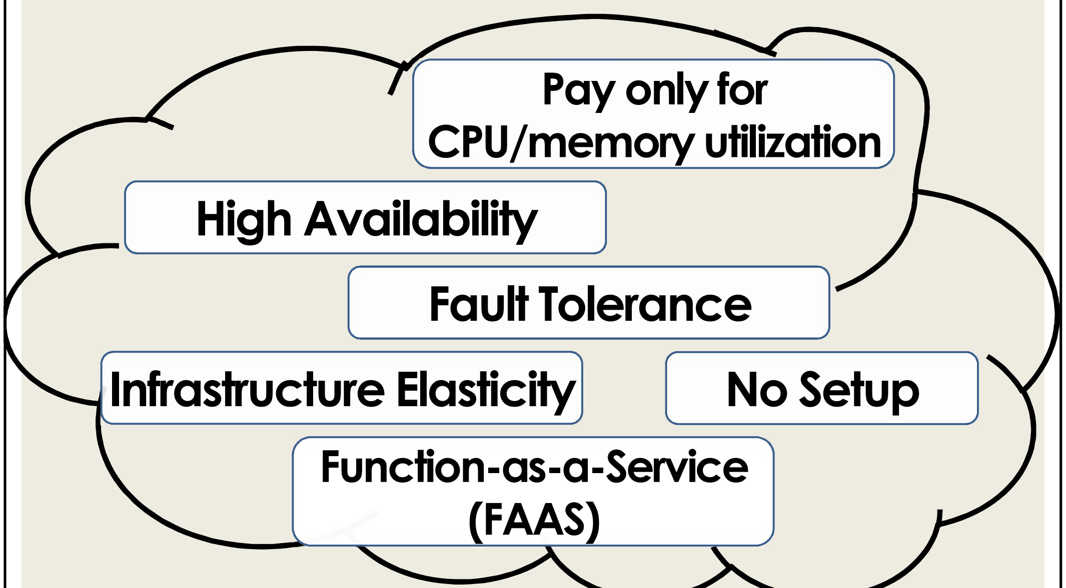
SERVERLESS COMPUTING



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SERVERLESS COMPUTING

Why Serverless Computing?

Many features of distributed systems, that are challenging to deliver, are provided automatically

…they are built into the platform

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SERVERLESS VS. FAAS

- Serverless Computing
- Refers to the avoidance of managing servers
- Can pertain to a number of "as-a-service" cloud offerings
- Function-as-a-Service (FaaS)
  - Developers write small code snippets (microservices) which are deployed separately
- Database-as-a-Service (DBaaS)
- Container-as-a-Service (CaaS)
- Others…

- Serverless is a buzzword
- This space is evolving…

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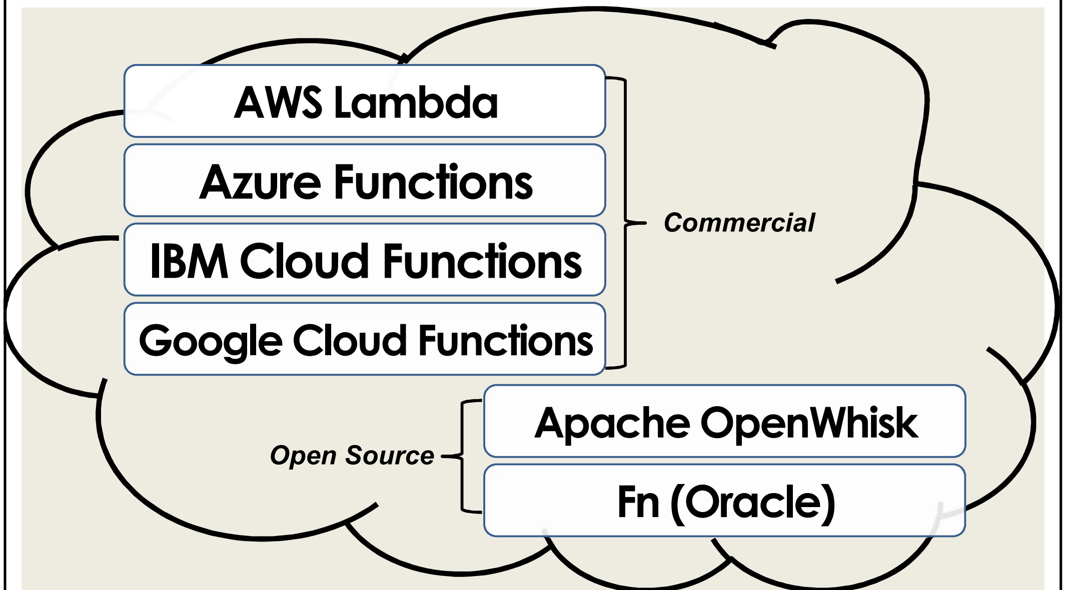
FAAS PLATFORMS



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AWS LAMBDA

Using AWS Lambda

Bring your own code
- Node.js, Java, Python, C#
- Bring your own libraries (even native ones)

Simple resource model
- Select power rating from 128 MB to 3 GB
- CPU and network allocated proportionately

Flexible use
- Synchronous or asynchronous
- Integrated with other AWS services

Flexible authorization
- Securely grant access to resources and VPCs
- Fine-grained control for invoking your functions

Images credit: aws.amazon.com

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FAAS PLATFORMS - 2

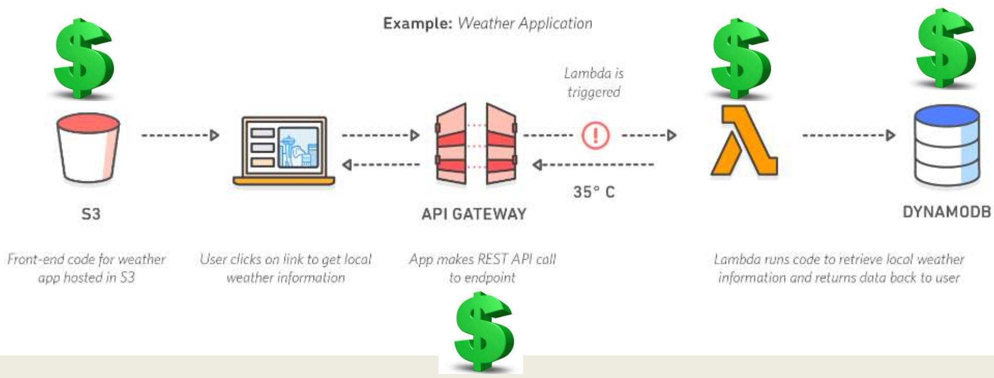
- New cloud platform for hosting application code
- Every cloud vendor provides their own:
  - AWS Lambda, Azure Functions, Google Cloud Functions, IBM OpenWhisk
- Similar to platform-as-a-service
- Replace opensource web container (e.g. Apache Tomcat) with abstracted vendor-provided black-box environment

FAAS PLATFORMS - 3

- Many challenging features of distributed systems are provided automatically
- ***Built into the platform:***
- Highly availability (24/7)
- Scalability
- Fault tolerance

CLOUD NATIVE SOFTWARE ARCHITECTURE

- Every service with a different pricing model



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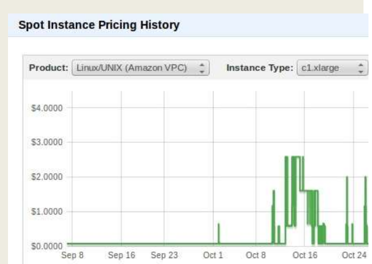
IAAS BILLING MODELS

- Virtual machines as-a-service at ¢ per hour
- No premium to scale:

```
        1000 computers   @     1 hour
  =        1 computer    @  1000 hours
```

- Illusion of infinite scalability to cloud user
- As many computers as you can afford
- Billing models are becoming increasingly granular
  - By the minute, second, 1/10th sec
- Auction-based instances: Spot instances →



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FAAS COMPUTING BILLING MODELS

- AWS Lambda Pricing
- FREE TIER:
  first 1,000,000 function calls/month → FREE
  first 400 GB-sec/month → FREE
- Afterwards: *obfuscated pricing (AWS Lambda):*
  $0.0000002 per request
  $0.000000208 to rent 128MB / 100-ms

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WEBSERVICE HOSTING EXAMPLE

- ON AWS Lambda
- Each service call: 100% of 1 CPU-core
  100% of 4GB of memory
- Workload: 2 continuous client threads
- Duration: 1 month (30 days)
- ON AWS EC2:
- Amazon EC2 c4.large 2-vCPU VM
- Hosting cost: $72/month
  c4.large: 10¢/hour, 24 hrs/day x 30 days
- **How much would hosting this workload cost on AWS Lambda?**

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PRICING OBFUSCATION

- Workload: 20,736,000 GB-sec
- FREE: - 400 GB-sec
- Ch... ...ec
- M... ...04
- In...
- FR...
- Ch...
- Calls: $.84
- Total: $345.88
- BREAK-EVEN POINT = ~4,326,927 GB-sec-month

Worst-case scenario = ~4.8x !

AWS EC2: $72.00

AWS Lambda: $345.88

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FAAS PRICING

- Break-even point is the point where renting VMs or deploying to a serverless platform (e.g. Lambda) is exactly the same.
- Our example is for one month
- Could also consider one day, one hour, one minute
- What factors influence the break-even point for an application running on AWS Lambda?

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FACTORS IMPACTING PERFORMANCE OF FAAS COMPUTING PLATFORMS

- Infrastructure elasticity
- Load balancing
- Provisioning variation
- Infrastructure retention: COLD vs. WARM
  - Infrastructure freeze/thaw cycle
- Memory reservation
- Service composition

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FAAS CHALLENGES

- Vendor architectural lock-in – how to migrate?
- Pricing obfuscation – is it cost effective?
- Memory reservation – how much to reserve?
- Service composition – how to compose software?
- Infrastructure freeze/thaw cycle – how to avoid?

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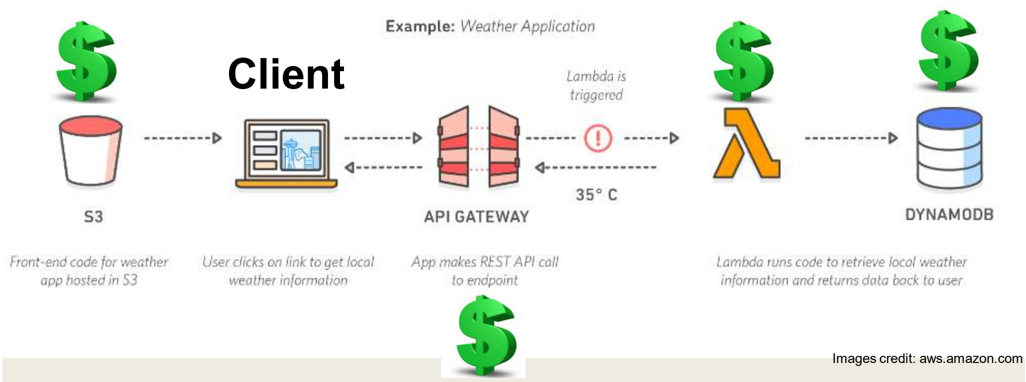
VENDOR ARCHITECTURAL LOCK-IN

- Cloud native (FaaS) software architecture requires external services/components



- Increased dependencies → increased hosting costs

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PRICING OBFUSCATION

- **VM pricing:** hourly rental pricing, billed to nearest second is intuitive…
- **FaaS pricing:**

AWS Lambda Pricing

FREE TIER: first 1,000,000 function calls/month → FREE
first 400 GB-sec/month → FREE

- Afterwards: $0.0000002 per request
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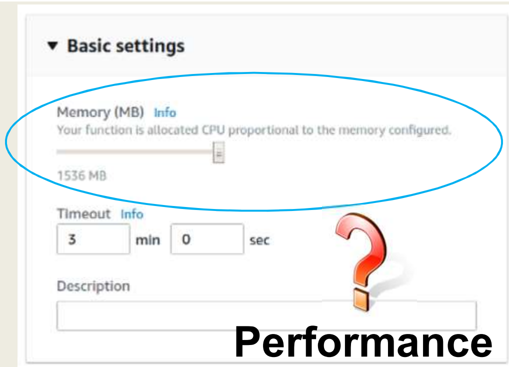
MEMORY RESERVATION QUEST

- Lambda memory reserved for functions
- UI provides "slider bar" to set function's memory allocation
- Resource capacity (CPU, disk, network) coupled to slider bar: *"every doubling of memory, doubles CPU…"*
- But how much memory do model services require?



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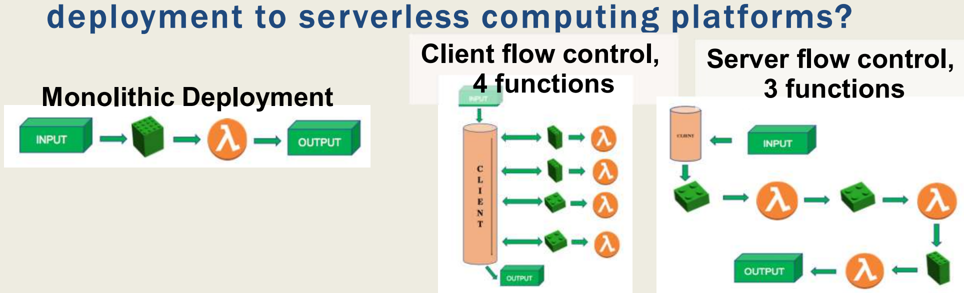
SERVICE COMPOSITION

- How should application code be composed for deployment to serverless computing platforms?



- Recommended practice: Decompose into many microservices
- Platform limits: code + libraries ~250MB
- How does composition impact the number of function invocations, and memory utilization?

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INFRASTRUCTURE FREEZE/THAW CYCLE

- Unused infrastructure is deprecated
  - *But after how long?*
- Infrastructure: VMs, "containers"
- Provider-COLD / VM-COLD
  - "Container" images - built/transferred to VMs
- Container-COLD
  - Image cached on VM
- Container-WARM
  - "Container" running on VM

Performance

Image from: Denver7 – The Denver Channel News

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FUNCTION-AS-A-SERVICE

AWS Lambda Demo

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SOFTWARE-AS-A-SERVICE

- Software applications as shared cloud service
- Nearly all server infrastructure management is abstracted away from the user
- Software is generally configurable
- SaaS can be a complete GUI/UI based environment
- Or UI-free (database-as-a-service)
- SaaS offerings
  - Google Docs
  - Office 365
  - Cloud9 Integrated Development Environment
  - Salesforce

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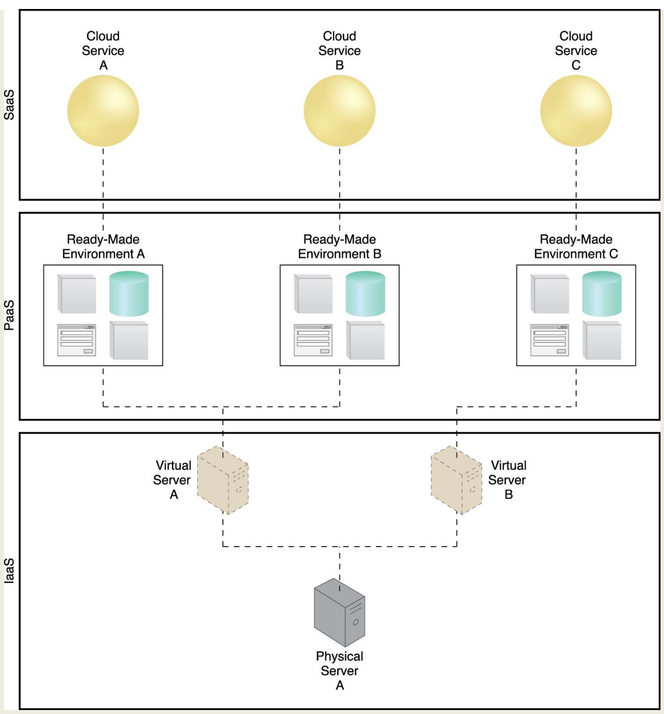

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CONTAINER-AS-A-SERVICE

- Cloud service model for deploying application containers (e.g. Docker) to the cloud
- Deploy containers without worrying about managing infrastructure:
  - Servers
  - Or container orchestration platforms
  - Container platform examples: Kubernetes, Docker swarm, Apache Mesos/Marathon, Amazon Elastic Container Service
  - Container platforms support creation of container clusters on the using cloud hosted VMs
- CaaS Examples:
  - AWS Fargate
  - Azure Container Instances
  - Google KNative

OTHER CLOUD SERVICE MODELS

- IaaS
  - Storage-as-a-Service
- PaaS
  - Integration-as-a-Service
- SaaS
  - Database-as-a-Service
  - Testing-as-a-Service
  - Model-as-a-Service
- ?
  - Security-as-a-Service
  - Integration-as-a-Service

OBJECTIVES

- Cloud Computing Concepts and Models
  - Roles and boundaries
  - Cloud characteristics
  - Cloud delivery models
  - Cloud deployment models

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CLOUD DEPLOYMENT MODELS

- Distinguished by ownership, size, access
- Four common models
  - Public cloud
  - Community cloud
  - Hybrid cloud
  - Private cloud

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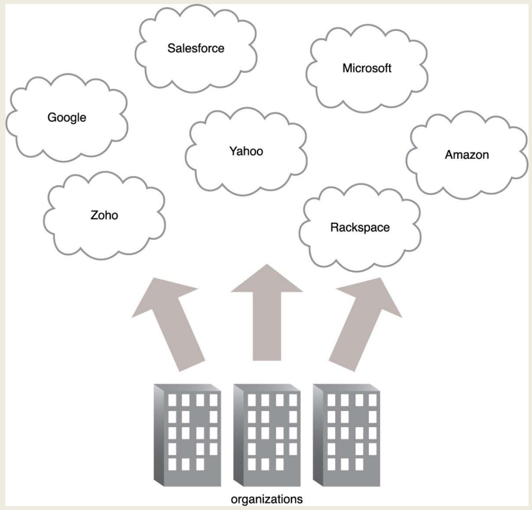
PUBLIC CLOUDS



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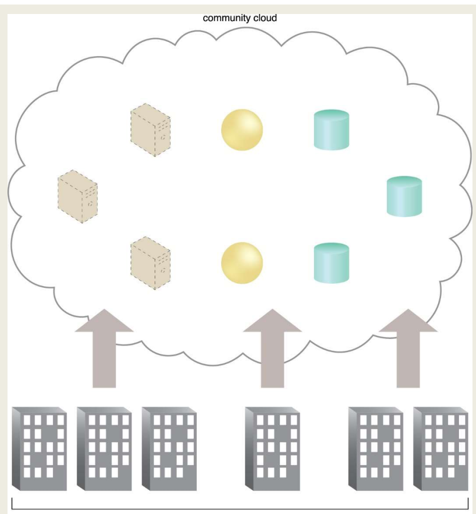
COMMUNITY CLOUD

- Specialized cloud built and shared by a particular community
- Leverage economies of scale within a community
- Research oriented clouds
- Examples:
  - Bionimbus - bioinformatics
  - Chameleon
  - CloudLab



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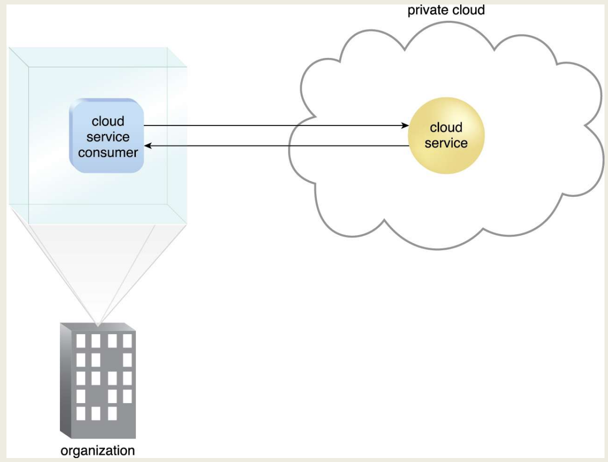
PRIVATE CLOUD

- Compute clusters configured as IaaS cloud
- Open source software
- Eucalyptus
- Openstack
- Apache Cloudstack
- Nimbus
- Virtualization: XEN, KVM, …



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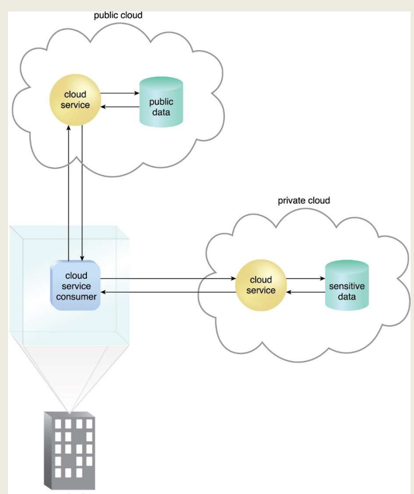
HYBRID CLOUD

- Extend private cloud typically with public or community cloud resources
- Cloud bursting: Scale beyond one cloud when resource requirements exceed local limitations
- Some resources can remain local for security reasons



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OTHER CLOUDS

- Federated cloud
  - Simply means to aggregate two or more clouds together
  - Hybrid is typically private-public
  - Federated can be public-public, private-private, etc.
  - Also called inter-cloud
- Virtual private cloud
  - Google and Microsoft simply call these virtual networks
  - Ability to interconnect multiple independent subnets of cloud resources together
  - Resources allocated private IPs from individual network subnets can communicate with each other (10.0.1.0/24) and (10.0.2.0/24)
  - Subnets can span multiple availability zones within an AWS region

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QUESTIONS

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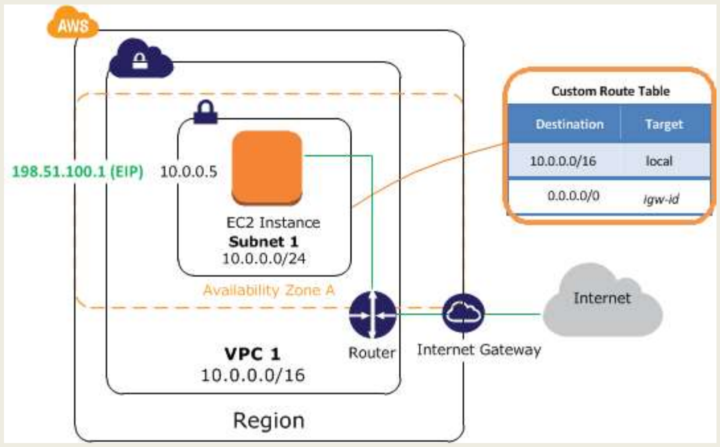
SIMPLE VPC

- Recommended when using Amazon EC2



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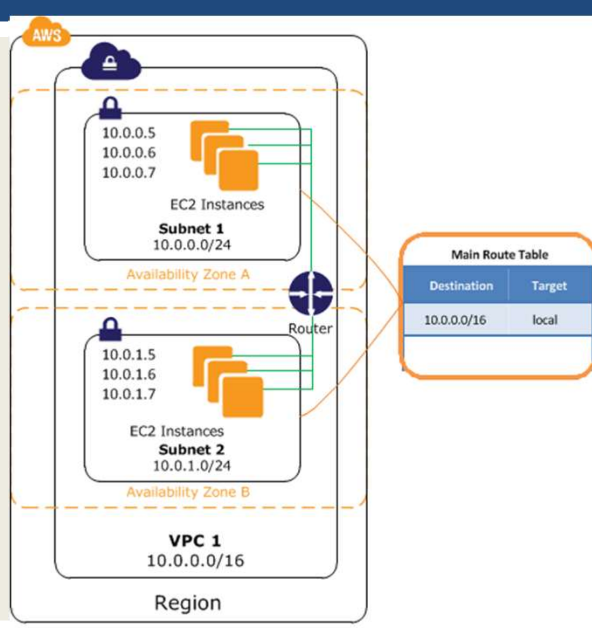
VPC SPANNING AVAILABILITY ZONES



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