# Discourse Segmentation 

Discourse and Dialogue
April 20, 2011

## Roadmap

- Project updates and milestones
- Automatic Discourse Segmentation
- Linear Segmentation
- Unsupervised techniques
- Supervised techniques
- Segmentation evaluation
- Discourse Parsing
- Discourse Relation Extraction
- D-LTAG


## Project Presentations

- Spread over April 27, May 4
- Literature review
- At least 3 papers
- Identify 1 as primary
- Everyone should read
- Relation to project, project plan


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- How is the information modeled? Learned?
- How do we evaluate the results?


## Discourse Topic Segmentation

- Separate news broadcast into component stories


On "World News Tonight" this Thursday, another bad day on stock markets, all over the world global economic anxiety. ||
Another massacre in Kosovo, the U.S. and its allies prepare to do something about it. Very slowly. ||
And the millennium bug, Lubbock Texas prepares for catastrophe, Bangalore in India sees only profit.||

## Coherence Analysis

S1: John went to the bank to deposit his paycheck. S2: He then took a train to Bill's car dealership.
S3: He needed to buy a car.
S4: The company he works now isn't near any public transportation. S5: He also wanted to talk to Bill about their softball league.



## TextTiling

- Structure:
- Linear segmentation
- Units:
- 'Sections’ from sentences, paragraphs
- Information:
- Lexical cohesions, word-level
- Evaluation:
- Accuracy, WindowDiff


## TextTiling (Hearst ‘97)

- Lexical cohesion-based segmentation
- Boundaries at dips in cohesion score
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- Tokenization
- Units?
- White-space delimited words
- Stopped
- Stemmed
- 20 words = 1 pseudo sentence


## Lexical Cohesion Score

- Similarity between spans of text
- b = 'Block' of 10 pseudo-sentences before gap
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- How do we compute similarity?


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- Vectors and cosine similarity (again!)

$$
\operatorname{sim}_{\text {cosine }}(\vec{b}, \vec{a})=\frac{\vec{b} \bullet \vec{a}}{|\vec{b}||\vec{a}|}=\frac{\sum_{i=1}^{N} b_{i} \times a_{i}}{\sqrt{\sum_{i=1}^{N} b_{i}^{2}} \sqrt{\sum_{i=1}^{N} a_{i}^{2}}}
$$

## Segmentation

- Depth score:
- Difference between position and adjacent peaks
- E.g., $\left(y_{\mathrm{a} 1}-\mathrm{y}_{\mathrm{a} 2}\right)+\left(\mathrm{y}_{\mathrm{a} 3}-\mathrm{y}_{\mathrm{a} 2}\right)$



## Evaluation

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- Contrast with reader judgments
- Alternatively with author or task-based
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- 7 readers, 13 articles: "Mark topic change"
- If 3 agree, considered a boundary
- Run algorithm - align with nearest paragraph
- Contrast with random assignment at frequency
- Auto: 0.66, 0.61; Human:0.81, 0.71
- Random: 0.44, 0.42


## Discussion

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- Similarity measures
- Is raw tf the best we can do?
- Other cues??
- Other experiments with TextTiling perform less well - Why?


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- Issue?
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- Synonyms? Hyper/hyponyms?
- Related words?
- How can we generalize?
- Automatically create pseudo-words that capture
- Latent Semantic Analysis (and related techniques)


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- Can improve retrieval, semantic distance calculation
- Many dimensionality reduction variants (e.g. GLSA)


## Latent Semantic Analysis

Sample Term by Document matrix

|  | access | document | retrieval | information | theory |  | database |  | indexing |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Doc 1 | $\mathbf{x}$ | $\mathbf{x}$ | $\mathbf{x}$ |  |  | $\mathbf{x}$ | $\mathbf{x}$ |  |  |
| Doc 2 |  |  |  |  |  |  |  |  |  |
| Doc 3 |  |  |  |  | $\mathbf{x}^{*}$ | $\mathbf{x}$ |  |  |  |

## LSA

- SVD
documents



## LSA: Rank k Approximation

- Reduced rank:
documents



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- Choi2001, Bergsten 2006, Malioutov et al, 2007; Matveeva \& Levow 2007; Eisenstein 2008


## Supervised Segmentation

- Structure:
- Linear segmentation
- Units:
- Stories from sentences
- Information:
- Lexical cohesion, word-level
- Cues
- Evaluation:
- WindowDiff


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- Other sources of information?
- Local indicators
- Cue phrases: Often domain specific
- News: ‘Christiane Amanpour, reporting’
- 'This is CNN', 'Incorporated'
- Trigram models
- (Beeferman et al, 1999; Galley et al, 2003)


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- Local context tri-gram language models
- Trigger pairs:
- Pairs of words where occurrence of $1^{\text {st }}$ boosts that of $2^{\text {nd }}$
- Appearance w/in 500 words greater than prior
- E.g. Picket, Scab; Pulitzer, Prizewinning
- Implemented in a log-linear model
- Integrated as product of log.linear and trigram models


## Segmentation Features

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- 300K.500K
- Filtered by feature selection process
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- Domain-specificity:
- Broadcast news: 'C.' or 'N.' within some number of words
- WSJ: 'Incorporated' or 'Corporation' within some window


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- Problems?
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- Alternatives:
- Give credit for near-miss


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- Compares \# hypothesis boundaries to \# of reference
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Figure 21.2 The WindowDiff algonthm, showing the moving window sliding over the hypothesis string, and the computation of $\left|r_{i}-h_{i}\right|$ at four positions. After Pevzner and Hearst (2002).

## Other Systems

- Shriberg et al.
- HMM's over topic models, language models, and prosodic cues
- Contrasts in pitch, loudness; silence
- Galley et al, 2003:
- LCSeg:
- Lexical chains, cues from words, silence, overlap
- Multi-party dialogue
- Multi-lingual:
- English, Chinese, Dutch, Arabic,...


## RST Parsing

- Structure:
- Discourse structure (RST) tree, Relations
- Units:
- Spans over clauses
- Information:
- Lexical cohesion, word-level
- Evaluation:
- Accuracy


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- Create a representation over whole text => parse
- Discourse structure
- RST trees
- Fine-grained, hierarchical structure
- Clause-based units


## Corpus-based Approach

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- Identify nucleus-satellite status
- Identify relation that holds - I.e. elab, contrast...


## Identifying Segments \& Relations

- Key source of information:
- Cue phrases
- Aka discourse markers, cue words, clue words
- Typically connectives
- E.g. conjunctions, adverbs
- Clue to relations, boundaries
- Although, but, for example, however, yet, with, and....
- John hid Bill's keys because he was drunk.


## Cue Phrases

- Issues:
- Ambiguous:
- Insufficient:
- Not all relations marked by cue phrases
- Only $15-25 \%$ of relations marked by cues


## Learning Discourse Parsing

- Train classifiers for:
- EDU segmentation
- Coherence relation assignment
- Discourse structure assignment
- Shift-reduce parser transitions
- Use range of features:
- Cue phrases
- Lexical/punctuation in context
- Syntactic parses


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- Learn: relation+ops: $17 * 6+1$


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- Global context:
- Discourse markers, commas \& dashes, verbs present
- 2417 binary features/example


## Segmentation Results

- Good news: Overall:~97\% accuracy
- Contrast: Majority (none): ~92\%
- Contrast: "DOT"= bnd: 93\%
- Comparable to alternative approaches
- Bad news:
- Problem cases: Start of parenthetical, edu


## Learning Shift-Reduce

- Construct sequence of actions from tree
- For a configuration:
- 3 top trees on stack, next edt in input
- Features: \# of trees on stack, in input
- Tree characteristics: size, branching, relations
- Words and POS of $1^{\text {st }}$ and last 2 lexemes in spans
- Presence and position of any discourse markers
- Previous 5 parser actions
- Hearst-style semantic similarity across trees
- Similarity of WordNet measures


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- End-to-end evaluation:
- Good on spans and N/S status
- Poor on relations


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- Need sufficient training data
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- More variable data better than less but similar data
- Constituency and N/S status good
- Relation far below human


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- Relation identification: poor


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- Significant ambiguity
- Significant disagreement among labelers
- Relation recognition is difficult
- Some clear "signals", I.e. although
- Not mandatory, only $25 \%$


## D.LTAG

Webber, Joshi, et al

## D.LTAG

- Structure:
- Tree structure, relations
- Units:
- Clauses in local coherence relations
- Information:
- Word pairs, word n-grams, polarity
- Evaluation:
- F-measure on relations


## D.LTAG

- Discourse - handles discourse relations
- Lexicalized - builds on rules associated with words
- Tree Adjoining Grammar
- Grammar model - mildly context-sensitive
- Basic units are trees
- Trees are combined by
- Substitution
- Adjunction


## Tree Adjoining Grammars

- Mildly context-sensitive (Joshi, 1979)
- Motivation:
- Enables representation of crossing dependencies
- Operations for rewriting
- "Substitution" and "Adjunction"



## L-TAG Example



## Dimensions of D-LTAG

- Discourse relations:
- 'Semantic classifications' of lexical connectives (or implicit)
- Discourse structures:
- Trees: predominantly binary (for discourse part)
- Discourse units:
- Usually clauses, sequences
- Exceptionally, VP coord, nominalization of discourse, anaphor, answer
- Discourse Segments:
- Non-overlapping
- Discourse Relation Triggers:
- Lexical elements and Structure


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- not only, but also
- Discourse adverbials
- Then, instead, ...


## Connectives \& Arguments

- Connectives viewed as predicate of 2 arguments
- (from Webber 2006)
- John loves Barolo.
- So he ordered three cases of the '97.
- But he had to cancel the order
- Because he then discovered he was broke.


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- Discourse adverbial 'then'
- Arg2 - current clause; arg1 -????
- Implicit anaphor - some prior clause or discourse element


## Example: Structural Arguments to Conjunctions

> John likes Mary because she walks Fido.


## Penn Discourse Treebank

- Explicit connectives:
- In Washington, House aides said Mr. Phelan told congressmen that the collar, which banned program trades through the Big Board's computer when the Dow Jones Industrial Average moved 50 points, didn't work well.
- A Chemical spokeswoman said the second-quarter charge was "not material" and that no personnel changes were made as a result.


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- Implicit connectives:
- Some have raised their cash positions to record levels. Implicit=because (causal) High cash positions help buffer a fund when the market falls.
- The projects already under construction will increase Las Vegas's supply of hotel rooms by 11,795 , or nearly $20 \%$, to 75,500 . Implicit=so (consequence) By a rule of thumb of 1.5 new jobs for each new hotel room, Clark County will have nearly 18,000 new jobs.


## Annotation

- Applied as extension to Penn Treebank
- Wall Street Journal
- Have trained D.LTAG parsers
- Available as Penn Discourse Treebank from LDC
- PDTB 2.0

| Genre | Total <br> Inter-Sentential <br> Discourse Rels | Total Explicit <br> Inter-Sentential <br> Connectives | Implicit <br> Connectives |
| :--- | :---: | :---: | :---: |
| ESSAYS | 3302 | $691(20.9 \%)$ | $2112(64.0 \%)$ |
| SUMMARIES | 916 | $95(10.4 \%)$ | $363(39.6 \%)$ |
| LETTERS | 433 | $85(19.6 \%)$ | $267(61.7 \%)$ |
| NEWS | 23017 | $4709(20.5 \%)$ | $13287(57.7 \%)$ |

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- Cue words/phrases very helpful
- Relations disambiguatable at $93 \%$ by connective
- But..
- Only account for $25-30 \%$ of cases
- Relations are overwhelming 'implicit’
- However, identifiable by people
- Annotated in PDTB


## Implicit Relations

- The 101-year-old magazine has never had to woo advertisers with quite so much fervor before.
- It largely rested on its hard-to-fault demographics.


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- The 101-year-old magazine has never had to woo advertisers with quite so much fervor before.
- [because] It largely rested on its hard-to-fault demographics.
- Previous results had used synthetic implicits:
- Delete existing connectives and classify
- Accuracy not bad, but overestimates true implicits


## PDTB Implicits

- Relations annotated between all adjacent sentences
- Hierarchy of relations:
- Top-level: Comparison, Contigency, Expansion, Temporal
- Relation holds between 2 spans (args)
- $1^{\text {st }}$ sentence: Arg1; $2^{\text {nd }}$ sentence: Arg2


## Relation Features

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- What relation?


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- Word-pair features frequently used
- Problem: too many pairs - lots of possible features
- Approach: Filtering
- Stem; Use only most frequent stems - largely fn wds


## Word-pair Analysis

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- Explicit relations with connectives removed
- Contrast vs Other:
- 5000 contrast, 2500 Causal, 2500 No-rel
- No-rel: sentences at least 3 sentences aparts
- Extract all word-pairs
- Remove those with < 5 occurrences
- Rank by information gain in MALLET


## Word-Pairs

- Highest information gain: (Pitler et al, 2009)
- What do we see?

| Comparison vs. |  |  |  | Conther |  |  | concy vs. Other |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :---: | :---: | :---: | :---: |
| the-but | s-but | the-in | the-and | in-the | the-of |  |  |  |  |
| of-but | for-but | but-but | said-said | to-of | the-a |  |  |  |  |
| in-but | was-but | it-but | a-and | a-the | of-the |  |  |  |  |
| to-but | that-but | the-it* | to-and | to-to | the-in |  |  |  |  |
| and-but | but-the | to-it* | and-and | the-the | in-in |  |  |  |  |
| a-but | he-but | said-in | to-the | of-and | a-of |  |  |  |  |
| said-but | they-but | of-in | in-and | in-of | s-and |  |  |  |  |

Table 1: Word pairs with highest information gain.

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- Intuition: popular/oblivion
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- Polarity tags:
- Each sentiment word (and negation) gets MPQA tag
- Inquirer tags:
- General Inquirer lexicon classes: (verbs only)
- Polarity, Comparison, Rise/Fall, Pain/Pleasure
- Categories have fewer sparseness problems than words


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- Verbs:
- \# of verbs in same Levin class
- Average VP Iength
- Main verb POS tag


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- First/Last Words: First/List 1-3 words in each Arg
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- Word-pairs:
- Derived from EG corpus
- Derived from Implicit spans in PDTB
- Only PDTB implicit word pairs with information gain> 0
- Derived from Explicit spans in PDTB


## Experiments

- Classifiers:
- MALLET: Naïve Bayes, MaxEnt, AdaBoost
- Train balanced 1 -vs-all classifiers for 4 classes
- Test on natural distribution

| Features | Comp. vs. Not | Cont. vs. Other | Exp. vs. Other | Temp. vs. Other | Four-way |
| :--- | :--- | :--- | :--- | :--- | ---: |
| Money/Percent/Num | $19.04(43.60)$ | $18.78(56.27)$ | $22.01(41.37)$ | $10.40(23.05)$ | $(63.38)$ |
| Polarity Tags | $16.63(55.22)$ | $19.82(76.63)$ | $71.29(59.23)$ | $11.12(18.12)$ | $(65.19)$ |
| WSJ-LM | $18.04(9.91)$ | $0.00(80.89)$ | $0.00(35.26)$ | $10.22(5.38)$ | $(65.26$ |
| Expl-LM | $18.04(9.91)$ | $0.00(80.89)$ | $0.00(35.26)$ | $10.22(5.38)$ | $(65.26)$ |
| Verbs | $18.55(26.19)$ | $36.59(62.44)$ | $59.36(52.53)$ | $12.61(41.63)$ | $(65.33)$ |
| First-Last, First3 | $21.01(52.59)$ | $36.75(59.09)$ | $63.22(56.99)$ | $15.93(61.20)$ | $(65.40)$ |
| Inquirer tags | $17.37(43.8)$ | $15.76(77.54)$ | $70.21(58.04)$ | $11.56(37.69)$ | $(62.21)$ |
| Modality | $17.70(17.6)$ | $21.83(76.95)$ | $15.38(37.89)$ | $11.17(27.91)$ | $(65.33)$ |
| Context | $19.32(56.66)$ | $29.55(67.42)$ | $67.77(57.85)$ | $12.34(55.22)$ | $(64.01)$ |
| Random | 9.91 | 19.11 | 64.74 | 5.38 |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |

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- Word-pairs:
- Best features: From implicit pairs, w/info gain
- Combining features improves 6 -16\% absolute
- However, overall accuracy still not great

