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# IFIP EGOV—ePart 2016: Program of the Five-Track Conference Cluster

September 5-8, 2016

University of Minho, Portugal  
United Nations University (UNU-EGOV)



**University of Minho** and the United Nations University Operating Unit on Policy-Driven Electronic Governance (**UNU-EGOV**), Campus de Couros, Rua de Vila Flor 166, 4810-445 **Guimarães**, Portugal. Except for the plenary sessions and lunches, which will be held at the Fraterna Auditorium and deck, all other sessions will be held in the building in which UNU-EGOV resides. Four rooms of varying size are used for the parallel paper sessions. Open spaces in the building are used for technical exhibitions, posters, as well as coffee and tea breaks. All technical and catering facilities are available at Campus de Couros.

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**Online Access to Springer LNCS 9820/9821** (Aug 29 through Oct 4, 2016):

<http://www.egov-conference.org/egov-2016/proceedings>

**Online Access to IOS Press Joint Proceedings of Ongoing Research, etc:**

<http://ebooks.iospress.nl/ISBN/978-1-61499-669-9>

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## Program Overview

**Sunday, September 4, 2016**

	<b>Pre-Conference Event – IFIP EGOV—ePart 2016 Room Porto</b>
09:30-18:00	PhD Colloquium; Chairs Ida Lindgren (2016 lead), Ramon Gil-Garcia, and Anneke Zuiderwijk
19:30-21:30	Colloquium Participants Dinner

**Monday, September 5, 2016**

	<b>Plenary 1 – IFIP EGOV-ePart 2016: Fraterna Auditorium</b>		
09:00-10:30	Opening Session <b>Keynote 1</b> — Dr. Luís de Sousa, Research Fellow at the Institute of Social Sciences of the University of Lisbon, Portugal; Chairman of Transparência e Integridade, Associação Cívica (TIAC): <i>Open Government and the Use of ICT to Reduce Corruption Risks</i>		
10:30-11:00	Coffee Break		
	<b>Smart GOV Track: Room Braga</b>	<b>General EGOV Track: Room Guimarães</b>	<b>Workshop: Room Porto</b>
11:00-12:30	Smart Cities 1	EGOV Services	Workshop A
12:30-13:30	Lunch Break		
	<b>Smart GOV Track: Room Braga</b>	<b>General EGOV Track: Room Guimarães</b>	<b>Workshop: Room Porto</b>
13:30-15:00	Smart Cities 2	Governance	Workshop B (part 1)
15:00-15:30	Coffee Break		
	<b>Open Data Track: Room Braga</b>	<b>General EGOV Track: Room Guimarães</b>	<b>Workshop: Room Porto</b>
15:30-17:00	Open Data Innovation	Adoption and Implementation	Workshop B (part 2)
19:00	Welcome Reception at <b>Guimarães City Hall</b> Câmara Municipal de Guimarães, Largo Cónego José Maria Gomes, 4804-534 Guimarães, Portugal		

**Tuesday, September 6, 2016**

	<b>Plenary 2 – IFIP EGOV-ePart 2016: Fraterna Auditorium</b>		
09:00-10:30	<b>Keynote 2</b> — Dr. Scott A. Hale, Senior Data Scientist at the Oxford Internet Institute, University of Oxford, and a Faculty Fellow at the Alan Turing Institute, United Kingdom: <i>Social Media and Collective Action—Chaotic Pluralism</i>		
10:15-11:00	Coffee Break		
	<b>General EGOV Track: Room Lisbon (1<sup>st</sup> floor)</b>	<b>EGOV: Room Guimarães</b>	<b>ePart Track: Room Porto</b>
11:00-12:30	EGOV Foundations	Workshop C	Assessing eParticipation



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12:30-13:30	<i>Lunch Break</i>		
	<b>General EGOV Track: Room Lisbon (1<sup>st</sup> floor)</b>	<b>Policy Modeling Track: Room Guimarães</b>	<b>ePart Track: Room Porto</b>
13:30-15:30	Open Governance	EGOV Policy-Making	Theoretical Foundations
15:30-16:00	<i>Coffee Break</i>		
	<b>General EGOV Track: Room Lisbon (1<sup>st</sup> floor)</b>	<b>Open GOV Track: Room Guimarães</b>	<b>ePart Track: Room Porto</b>
16:00-18:00	EGOV Decision-Making and Capabilities	Open Government	Policy and Decision-Making
18:15-19:30	<b>Room Lisbon (1<sup>st</sup> floor)</b> <i>IFIP WG 8.5 Business Meeting (open to anybody interested)</i>		

### Wednesday, September 7, 2016

	<b>Plenary 3 – IFIP EGOV-ePart 2016: Fraterna Auditorium</b>		
09:30-10:30	Smart Governance <b>Keynote 3</b> — Dr. Daniela Rothenhöfer, City of Munich, Germany: <i>Munich's Way to Become a Smart City on the Fundament of an IT Overhaul</i>		
10:30-11:00	<i>Coffee Break</i>		
	<b>General EGOV Track: Room Braga</b>	<b>Panel: Room Lisbon (1<sup>st</sup> floor)</b>	<b>ePart Track: Room Porto</b>
11:00-12:30	EGOV Evaluation and Practices	Panel Discussion	Critical Reflections
12:30-13:30	<i>Lunch Break</i>		
	<b>General EGOV Track: Room Braga</b>	<b>Open Data Track: Room Lisbon (1<sup>st</sup> floor)</b>	<b>ePart Track: Room Porto</b>
13:30-15:30	Engagement	Open Data	Implementation
15:30-16:00	<i>Coffee Break</i>		
	<b>General EGOV Track: Room Braga</b>	<b>General EGOV Track: Room Lisbon (1<sup>st</sup> floor)</b>	<b>ePart Track: Room Porto</b>
16:00-17:30	Innovations	Information Integration and Governance	eParticipation and Social Media
18:45-19:30	Short Guided Tour Through the History of Guimarães. Starting and Ending Point: Restaurante Histórico by Papaboa		
19:30-22:30	Restaurante Histórico by Papaboa ( <a href="http://www.papaboa.pt/historico/">http://www.papaboa.pt/historico/</a> ) <b>Conference Dinner and Paper Awards Ceremony</b>		

### Thursday, September 8, 2016

	<b>Workshop: Room Braga</b>
09:00-10:30	<i>Workshop D, Part 1</i>
10:30-11:00	<i>Coffee Break</i>
11:00-12:30	<i>Workshop D, Part 2</i>
12:30-13:30	<i>Lunch break</i>
	<b>Conference Ending</b>



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## Program in Detail

**Monday, September 5, 2016**

<b>Plenary 1 — IFIP EGOV-ePart 2016: Opening Session</b> <b>Fraterna Auditorium</b> <i>Session chair: Hans Jochen Scholl, University of Washington, USA</i>	
09:00—10:30	<p>Welcome by conference organization: IFIP WG 8.5 and local hosts (Tomasz Janowski and Delfina Sá Soares)—</p> <p><b>Keynote 1</b> — Dr. Luís de Sousa, Research Fellow at the Institute of Social Sciences of the University of Lisbon, Portugal; Chairman of Transparência e Integridade, Associação Cívica (TIAC):  <i>Open Government and the Use of ICT to Reduce Corruption Risks</i></p>
10:30—11:00	<i>Coffee break</i>
<b>Smart Gov Track: Smart Cities 1</b> <b>Room Braga</b> <i>Session chair: Peter Parycek, Danube University Krems, Austria</i>	
11:00—12:30	<p>In Search of ICT in Smart Cities – Policy Documents as Idea Carriers in Urban Development  <i>Karin Axelsson, Ulf Melin, Malin Granath</i></p> <p>Towards a “smart society” through a connected and smart citizenry in South Africa: a review of the National broadband strategy and policy  <i>More Ickson Manda and Judy Backhouse</i></p> <p>Social Smart City: Introducing digital and social strategies for participatory governance in smart cities  <i>Robin Effing and Bert Groot</i></p>
<b>General EGOV Track: EGOV Services</b> <b>Room Guimarães</b> <i>Session chair: Delfina Sá Soares, University of Minho, Portugal</i>	
11:00—12:30	<p>Requirements for an Architecture Framework for Pan-European E-Government Services  <i>Ansgar Mondorf and Maria Wimmer</i></p> <p>Integrating Digital Migrants: Identifying Solutions for Cross-border Identification between E-residency and eIDAS. A Case Study from Estonia  <i>Gerli Aavik and Robert Krimmer</i></p> <p>IS Acquisition Characteristics in the Public Sector  <i>Paula Mäki-Lohiluoma, Pasi Hellsten and Samuli Pekkola</i></p>
<b>Workshop A</b> <b>Room Porto</b>	
11:00—12:30	<p>Open and Big Data Partnerships for Public Good: Interactive Live Polling of Influential Factors  <i>Organized by Iryna Sussha and Åke Grönlund, Örebro University, Sweden; Marijn Janssen, Delft University of Technology, The Netherlands; and Efthimios Tambouris, University of Macedonia, Greece</i></p>
12:30—13:30	<i>Lunch break</i>





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Smart GOV Track: Smart Cities 2 <b>Room Braga</b> <i>Session chair: Olivier Glassey, University of Lausanne, Switzerland</i>	
13:30—15:00	<p>Smart City: a rigorous literature review of the concept from 2000 to 2015 <i>Marie Anne Macadar, Josiane Porto and Edimara Luciano</i></p> <p>Dealing with imperfect data in "Smart-Cities" <i>Hatem Ben Sta</i></p> <p>Studying the Effects of Peer-to-Peer Sharing Economy Platforms on Society <i>Jakar B. Westerbeek, Jolien Ubacht, Haiko G. van der Voort and Ernst F. ten Heuvelhof</i></p>
General EGOV Track: Governance <b>Room Guimarães</b> <i>Session chair: Hans Jochen Scholl, University of Washington, USA</i>	
13:30—15:00	<p>Techno-Government Networks: Actor-Network Theory in Electronic Government Research <i>Marcelo Fornazin and Luiz Joia</i></p> <p>Digital Governance challenges for ICT-enabled innovation of Social Protection Systems in the EU <i>Gianluca Misuraca, Gianluigi Viscusi and Giulio Pasi</i></p> <p>Governance and online service delivery: The Danish case <i>Morten Meyerhoff Nielsen</i></p>
Workshop B (part 1) <b>Room Porto</b>	
13:30—15:00	<p>The human factor: How can information security awareness be sustainably achieved in E-Government? <i>Organized by Margit Scholl and Frauke Fuhrmann, Technical University of Applied Sciences (TUAS) Wildau; and Dietmar Pokoyski, known_sense, SME, Cologne</i></p>
15:00—15:30	Coffee break
Open Gov/Big Data Track A: Open Data Innovation <b>Room Braga</b> <i>Session chair: Rui Pedro Lourenço, Universidade de Coimbra, Portugal</i>	
15:30—17:00	<p>Open data innovation capabilities: towards a classification of how to innovate with open data <i>Silja Eckartz, Tijs Van den Broek and Merel Ooms</i></p> <p>Open Data Research in the Nordic Region: Towards a Scandinavian Approach? <i>Iryna Sussha, Paul Johannesson and Gustaf Juell-Skielse</i></p> <p>Open Government Data Ecosystems: Linking Transparency for Innovation with Transparency for Participation and Accountability <i>Luigi Reggi and Sharon Dawes</i></p>



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General EGOV Track: Adoption and Implementation <b>Room Guimarães</b>	
<i>Session chair: Maria A. Wimmer, University of Koblenz-Landau, Germany</i>	
15:30—17:00	<p>E-Government Implementation in Developing Countries: Enterprise Content Management in Rwanda <i>Pierre Bakunzibake, Åke Grönlund and Gunnar Klein</i></p> <p>Construction of Enterprise Architecture in discourses within the Public Sector <i>Juha Lemmetti</i></p> <p>E-ARK Harmonising pan-European archival processes to ensure continuous access to e-government records and information <i>Andrew Wilson, Miguel Ferreira, Anders Bo Nielsen, Phillip Mike Tømmerholt and Kuldar Aas</i></p>
Workshop B (part 2) <b>Room Porto</b>	
15:30—17:00	<p><i>The human factor: How can information security awareness be sustainably achieved in E-Government?</i> <i>Organized by Margit Scholl and Frauke Fuhrmann, Technical University of Applied Sciences (TUAS) Wildau; and Dietmar Pokoyski, known_sense, SME, Cologne</i></p>
19:00	<p>Welcome Reception at <b>Guimarães City Hall</b> Câmara Municipal de Guimarães, Largo Cónego José Maria Gomes, 4804-534 Guimarães, Portugal</p>

## Tuesday, September 6, 2016

<b>Plenary 2 — IFIP EGOV-ePart 2016: Electronic Participation</b>	
<i>Session chair: Efthimios Tambouris, University of Macedonia, Greece</i>	
09:00—10:30	<p><b>Keynote 2</b> — Dr. Scott A. Hale, Senior Data Scientist at the Oxford Internet Institute, University of Oxford, and a Faculty Fellow at the Alan Turing Institute, United Kingdom: <i>Social Media and Collective Action— Chaotic Pluralism</i></p>
10:30—11:00	<i>Coffee break</i>

General EGOV Track: Foundations <b>Room Lisbon (1<sup>st</sup> floor)</b>	
<i>Session chair: Marijn Janssen, Delft University of Technology, The Netherlands</i>	
11:00—12:30	<p>Making Sense of Indices and Impact Numbers: Establishing Leading EGOV Scholars' "Signature" <i>Hans J Scholl, University of Washington, United States</i></p> <p>Cross-context linking concepts discovery in e-government literature <i>Bojan Cestnik and Alenka Kern</i></p> <p>Open Statistics: The Rise of a new Era for Open Data? <i>Evangelos Kalampokis, Efthimios Tambouris, Areti Karamanou and Konstantinos Tarabanis</i></p>



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Workshop C <b>Room Guimarães</b>	
11:00—12:30	<p>Simulating the impact of social policy innovations enabled by ICTs promoting social investment <i>Organized by Gianluca Misuraca and Csaba Kucsera, European Commission's Joint Research Centre, Institute for Prospective Technological Studies</i></p>
General ePart Track: Assessing eParticipation <b>Room Porto</b> <i>Session chair: Panos Panagiotopoulos, Queen Mary University of London, UK</i>	
11:00—12:30	<p>Open Governance in Authoritarian States? A Framework for Assessing Digital Participation in the Age of Mass Surveillance <i>Fadi Salem</i></p> <p>Measuring values of e-participation: a comparative study of evaluation approaches <i>Vidasova Lyudmila and Dmitrii Trutnev</i></p> <p>Assessing mobile participation: A case study of iCitizen, Buycott and USHAHIDI <i>Charly Bunar and Tupokigwe Isagah</i></p>
12:30—13:30	Lunch break
Open GOV/Big Data Track: Open Governance <b>Room Lisbon (1<sup>st</sup> floor)</b> <i>Session chair: Ida Lindgren, Linköping University, Sweden</i>	
13:30—15:30	<p>Exploring the Notion of a National Data Infrastructure and the Governance Issues Surrounding It <i>Alessia C. Neuron, Marianne Fraefel, Beat Estermann, Thomas Jarchow and André Golliez</i></p> <p>An Analytic Framework for Open Government Policy Design Processes <i>Alex Ingrams</i></p> <p>E-Government Challenges: Methods Supporting Qualitative and Quantitative Analysis <i>Catherine G. Mkude and Maria Wimmer</i></p>
General EGOV Track: EGOV Policy-Making <b>Room Guimarães</b> <i>Session chair: Hans J Scholl, University of Washington, USA</i>	
13:30—15:30	<p>A Tool to Support the Generation of Public Policies <i>Mauricio Solar, Sergio Murua, Pedro Godoy, Patricio Yañez, Raul Monge, Álvaro Vásquez, Karen Schramm and Tania Arismendi</i></p> <p>Improving Citizen Participation through Improved Information Access in e-Government: Technology, Organisation and Environment Factors for South Africa <i>Roxanne Piderit and Nqabomzi Jojozi</i></p> <p>The Elderly and the Electronic Government in Brazil <i>Gustavo Hermínio Salati Marcondes De Moraes</i></p>



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General ePart Track: Theoretical Foundations <b>Room Porto</b>	
<i>Session chair: Øystein Sæbø, Agder University, Norway</i>	
13:30—15:30	<p>A metamodel for the e-participation reference framework <i>Sabrina Scherer and Maria Wimmer</i></p> <p>Towards a Research Framework of Computer-supported Organizational Participation <i>Thomas Wagenknecht, René Filpe and Christof Weinhardt</i></p> <p>A new path for the public sector: How to design a co-created strategy in higher education <i>Maximilian Rapp, Markus Rhomberg, Giordano Koch and Ken White</i></p> <p>The Public Value of Sense of Community in eParticipation <i>Ann O'Brien, Murray Scott and William Golden</i></p>
15:30—16:00	Coffee break
General EGOV Track: EGOV Decision-Making and Capabilities <b>Room Lisbon (1<sup>st</sup> floor)</b>	
<i>Session chair: Peter Reichstädter, Austrian Parliament/ICT, Austria</i>	
16:00—18:00	<p>Decision making and value realization in multi-actor e-Government contexts <i>Leif Sundberg</i></p> <p>Towards Efficient EGovernment: Identifying Important Competencies for EGovernment in European Public Administrations <i>Nadine Ogonek, Elena Gorbacheva, Michael Räckers, Jörg Becker, Robert Krimmer, Bruno Broucker and Joep Cromptvoets</i></p> <p>Towards successful e-government initiatives: exploring the adaptation strategies of public sector middle managers <i>Nasser Binsaif, Frederic Adam and Audrey Grace</i></p>
Open Gov/Big Data Track: Open Government <b>Room Guimarães</b>	
<i>Session chair: Marijn Janssen, Delft University of Technology, The Netherlands</i>	
16:00—18:00	<p>Open Government policies: untangling the differences and similarities between the US and the EU approach <i>Rui Pedro Lourenço</i></p> <p>Towards effective and efficient Open Government in Parliaments with situational-awareness-based information services <i>Elena Sánchez-Nielsen and Francisco Chávez-Gutiérrez</i></p> <p>Evaluating eGovernment Evaluation: Trend and issues <i>Solange Mukamurenzi, Åke Grönlund and M Sirajul Islam</i></p>





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Policy Modeling and Policy Informatics Track: Policy and Decision-Making <b>Room Porto</b>	
<i>Session chair: Maria A. Wimmer, University of Koblenz-Landau, Germany</i>	
16:00—18:00	<p>A web-based Information Market to Support Policy Decision Making <i>Niki Nikolakakou, Efthimios Bothos and Gregoris Mentzas</i></p> <p>Passive Expert-Sourcing for Policy Making in the European Union <i>Aggeliki Androutsopoulou, Francesco Mureddu, Euripidis Loukis and Yannis Charalabidis</i></p> <p>Multi-Stakeholder Preference Analysis in Ex-ante Evaluation of Policy Options - Use Case: Ultra Low Emission Vehicles in UK <i>Anton Talantsev, Osama Ibrahim and Aron Larsson</i></p> <p>Environmental information and policy cycle: developing the complex relationship <i>Lucia Tilio and Marina Riva</i></p>
18:15—19.30	<p><b>Room Lisbon (1<sup>st</sup> floor)</b> <i>IFIP WG 8.5 business meeting (open to anybody interested)</i></p>

### Wednesday, September 7, 2016

Plenary 3 — IFIP EGOV-ePart 2016: Smart Governance <b>Fraterna Auditorium</b>	
<i>Session chair: Hans Jochen Scholl, University of Washington, USA</i>	
09:30—10:30	<p><b>Keynote 3</b> — Dr. Daniela Rothenhöfer, Landeshauptstadt München, Direktorium Hauptabteilung III (STRAC), IT-Strategie und IT-Steuerung/IT-Controlling, Germany: <i>Munich's Way to Become a Smart City on the Fundament of an IT Overhaul</i></p>
10:30—11:00	Coffee break

General EGOV Track: EGOV Evaluation and Practices <b>Room Braga</b>	
<i>Session chair: Ulf Melin, Linköping University, Sweden</i>	
11:00—12:30	<p>Mobile Government Readiness: Proposing a Multidimensional Framework and an Assessment Tool <i>Beatriz Barreto Brasileiro Lanza, J. Ramon Gil-Garcia, Jim Costello and Derek Werthmuller</i></p> <p>Comparing And Contrasting e-Government Maturity Models: A Qualitative-Meta Synthesis <i>Hamad Almuftah, Vishanth Weerakkody and Uthayasankar Sivarajah</i></p> <p>Current Practice and Challenges of Data Use and Web Analytics in Online Participations <i>Igor Serov, Maria Leitner and Stefanie Rinderle-Ma</i></p>



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Panel <b>Room Guimarães</b>	
11:00—12:30	Open Statistical Data: Potential and Challenges <i>Efthimios Tambouris, Marijn Janssen, Evangelos Kalampokis, Bill Roberts, Paul Hermans, Jamie Whyte, Trevor Alcorn and Konstantinos Tarabanis</i>
General ePart Track: Critical Reflections <b>Room Porto</b> <i>Session chair: Panos Panagiotopoulos, Queen Mary University of London, UK</i>	
11:00—12:30	Success in eVoting – Success in eDemocracy? The Estonian Paradox <i>Maarja Toots, Tarmo Kalvet and Robert Krimmer</i>
	Will e-Participation Bring Critical Citizens Back In? <i>Joachim Åström and Martin Karlsson</i>
	'Probing with the Prototype': Using a prototype e-Participation platform as a Digital Cultural Probe to Investigate Youth Engagement with the Environment <i>Paula Forbes and Stefano de Paoli</i>
12:30—13:30	Lunch break

General EGOV Track: Engagement <b>Room Braga</b> <i>Session chair: Peter Parycek, Danube University, Austria</i>	
13:30—15:30	Can E-government give Voice to Citizens? An empirical examination of the 'Jaankari' Project <i>Mayank Kumar and Rahul De</i>
	A serious game prototype to encourage citizens to use e-government in Libya <i>Alsanossi Ahmed, Kevan Buckley, Robert Moreton and Adel Elmaghraby</i>
	Towards Trusted Trade-lanes <i>Joris Hulstijn, Wout Hofman, Gerwin Zomer and Yao Hua Tan</i>
Open Gov/Big Data Track: Open Data <b>Room Lisbon (1<sup>st</sup> floor)</b> <i>Session chair: Ida Lindgren, Linköping University, Sweden</i>	
13:30—15:30	The acceptance and use of open data infrastructures - Drawing upon UTAUT and ECT <i>Anneke Zuiderwijk and Martijn Cligge</i>
	Sustainable Linked Open Data Creation: An Experience Report <i>Eduard Klein, Stephan Haller, Adrian Gschwend and Milos Jovanovik</i>
	Challenges and Benefits in an Open Data Initiative – a Local Government Case Study of Myths and Realities <i>Ulf Melin</i>



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General ePart Track: Implementation <b>Room Porto</b>	
<i>Session chair: Øystein Sæbø, Agder University, Norway</i>	
13:30—15:30	<p>Russian e-Petitions Portal: Exploring the Regional Variance in Use <i>Andrei Chugunov, Yury Kabanov and Ksenia Zenchenkova</i></p> <p>Motivations to use a mobile participation application <i>Titiana Ertiö, Sampo Ruoppila and Sarah-Kristin Thiel</i></p> <p>Smart cities through implicit participation: Using gamification to generate citizen input for public transport planning <i>Marius Rohde Johannessen and Lasse Berntzen</i></p> <p>Inclusion and Privacy in E-Participation Platform Design <i>Judith Schossböck, Arndt Bonitz, Walter Hötendorfer, Maria Leitner, Peter Parycek, Michael Sachs, Oliver Terbu, Stefan Vogl, Gregor Wenda, Sebastian Zehetbauer and Vinzenz Heussler</i></p>
15:30—16:00	Coffee break

Smart Gov Track: Innovations <b>Room Braga</b>	
<i>Session chair: Delfina Sá Soares, University of Minho, Portugal</i>	
16:00—17:30	<p>Beyond Bitcoin: Enabling Smart Government Using Blockchain Technology <i>Svein Ølnes</i></p> <p>Making Computers Understand Coalition and Opposition in Parliamentary Democracy <i>Matthias Steinbauer, Markus Hiesmair and Gabriele Anderst-Kotsis</i></p> <p>Digital networks in public administration: The case of #localgov <i>Panos Panagiotopoulos and Dennis De Widt</i></p>
General EGOV Track: Information Integration and Governance <b>Room Lisbon (1<sup>st</sup> floor)</b>	
<i>Session chair: Hans Jochen Scholl, University of Washington, USA</i>	
16:00—17:30	<p>Coordinating Decision-Making in Data Management Activities: A Systematic Review of Data Governance Principles <i>Paul Brous, Marijn Janssen and Riikka Vilminko-Heikkinen</i></p> <p>Determinants of Clarity of Roles and Responsibilities in Interagency Information Integration and Sharing (IIS) <i>Djoko Sigit Sayogo, J. Ramon Gil-Garcia and Felipe Cronemberger</i></p> <p>First choice, free choice or no choice: Differences in digital post in the Scandinavian countries <i>Arild Jansen, Jesper Berger and Göran Goldkuhl</i></p>



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General ePart Track: eParticipation and Social Media <b>Room Porto</b> <i>Session chair: Tomasz Janowski, , UNU-EGOV, Portugal</i>	
16:00—17:30	Electronic Participation with a Special Reference to Social Media - A Literature Review <i>Ayman Alarabiat, Delfina Sá Soares, and Elsa Estevez</i>  Efforts at the Boundaries: Social Media Use in Swedish Municipalities <i>Livia Norström and Monika Hattinger</i>  Citizens' deliberation online as will-formation: the impact of online media identity on policy discourse outcomes in Russia <i>Yuri Misnikov, Andrei Chugunov, and Olga Filatova</i>
18:45—19:30	<i>Short Guided Tour Through the History of Guimarães. Startintg and Ending Point: Restaurante Histórico by Papaboa</i>
19:30—22:30	<i>Restaurante Histórico by Papaboa (<a href="http://www.papaboa.pt/historico/">http://www.papaboa.pt/historico/</a>)</i> <b>Conference Dinner and Paper Awards Ceremony</b>

### Thursday, September 8, 2016

Workshop <b>Room Braga</b> Workshop D, Part 1	
09:00—10:30	The Smart Cities and Smart Government Research-Practice (SCSGRP) Consortium Workshop <i>Organized by Meghan E. Cook and Theresa Pardo, Center for Technology in Government (CTG), Albany, NY USA; and J. Ramon Gil-Garcia, University at Albany, SUNY</i>
10:30—11:00	<i>Coffee break</i>
Workshop <b>Room Braga</b> Workshop D, Part 2	
11:00—12:30	The Smart Cities and Smart Government Research-Practice (SCSGRP) Consortium Workshop <i>Organized by Meghan E. Cook and Theresa Pardo, Center for Technology in Government (CTG), Albany, NY USA; and J. Ramon Gil-Garcia, University at Albany, SUNY</i>
12:30—13:30	<i>Lunch break</i>
<b>Conference Ending</b>	

*The program may be subject to changes!*





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## Registration and Other Fees

### Conference fees and online registration

Fees per person	
Regular fee for authors of accepted papers and no-paper early-bird participants (until June 30, 2016) <b>including</b> welcome reception and conference dinner.	€495
Regular fee for authors of accepted papers and no-paper early-bird participants (until June 30, 2016) <b>excluding</b> welcome reception and conference dinner.	€430
Late registration after June 30, 2016 <b>including</b> welcome reception and conference dinner.	€595
Late registration after June 30, 2016 <b>excluding</b> welcome reception and conference dinner.	€530
One-day registration (no conference dinner included; registration will be opened after June 30, 2016). <b>Please note:</b> First authors of an accepted paper are not permitted to register for this fee; however, additional authors attending the conference for one day may register in this category.	€200
Doctoral students with an accepted submission to the PhD colloquium ( <b>Exception:</b> Regular registration rules apply to doctoral students who (co-)authored an accepted full paper.)	Fee Waived
Doctoral students without paper registration nor admission to the PhD colloquium (evidence of enrollment required).	€250
Second paper registration fee (in addition to first paper registration: This registration applies to authors with two accepted papers at IFIP EGOV-ePart.	€250
Fee per additional page beyond the 12-page limit (papers accepted for Springer LNCS proceedings):	€50
Fee per additional page beyond the 8-page limit (papers accepted for IOS Press proceedings).	€50
Fee for conference dinner and welcome reception for accompanying individuals.	€65

Registration details available under:

<http://www.egov-conference.org/egov-2016/registration>

The online registration system is open at:

<https://en.xing-events.com/egovconference.html>



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## Cancelation and Liability

### Cancelation

If registered authors cancel their registration, the registration fee will not be refunded. Other registered participants may cancel their registration until July 15, 2016. A cancelation fee of €100 will be charged. The rest of the registration fee as well as the hotel deposit will be refunded after the conference. For cancelations received after July 15, 2016, no refund of registration fee and social events will take place. Cancelations must be given in writing (e-mail, regular mail or fax).

### Liability

The conference organizers do not accept any responsibility for personal accidents or damage to private property of the participants. Participants are advised to make their own insurance agreements, as they consider necessary. The participant acknowledges that he/she has no right to lodge damage claims against the organizers should the hosting of the conference be hindered or prevented by unforeseen political or economic events or by force majeure, or should non-appearance of speakers or other reasons necessitate program changes. By his/her registration, the participant accepts this provision.

## On-site Registration and Information

All participants are requested to check in at the registration and information desk. The registration desk is located at the conference premises. Please see the floor plan on page 18. Registration hours:

Monday, September 5, 2016	08:00—13:30
Tuesday, September 6, 2016	08:00—10:00 12:30—13:30
Wednesday, September 7, 2016	08:30—10:00 12:30—13:30

The staff at the registration desk will be pleased to assist you with all your inquiries.

### Badges/Tickets

All participants will receive a personal badge upon registration. You are required to wear your badge during all conference sessions and related events. Accompanying persons are not allowed to attend the scientific program, coffee breaks and/or lunches and related events without paid registration.



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## Passport and Visa Requirements

The authority responsible for foreign citizens and visas in Portugal is called *Serviço de Estrangeiros e Fronteiras* or SEF for short (Immigration and Borders Service), part of the Ministry of Internal Administration. All people traveling to Portugal must possess valid travel documents and necessary visas, if applicable (please see below the list of countries which do not require a visa). Visa requests should be submitted via the respective diplomatic representation (embassy or consulate) of Portugal in the traveler's current country of residence. Citizens from countries not listed below need a visa to enter Portugal.

Identity Card only	Passport valid for at least three months after the end of the stay	
<ul style="list-style-type: none"> <li>• Austria</li> <li>• Belgium</li> <li>• Bulgaria</li> <li>• Croatia</li> <li>• Cyprus</li> <li>• Czech Republic</li> <li>• Denmark</li> <li>• Estonia</li> <li>• Finland</li> <li>• France</li> <li>• Germany</li> <li>• Greece</li> <li>• Hungary</li> <li>• Iceland</li> <li>• Ireland</li> <li>• Italy</li> <li>• Latvia</li> <li>• Liechtenstein</li> <li>• Lithuania</li> <li>• Luxembourg</li> <li>• Malta</li> <li>• Netherlands</li> <li>• Norway</li> <li>• Poland</li> <li>• Romania</li> <li>• Slovakia</li> <li>• Slovenia</li> <li>• Spain</li> <li>• Sweden</li> <li>• Switzerland</li> <li>• United Kingdom*</li> </ul>	<ul style="list-style-type: none"> <li>• Albania</li> <li>• Andorra</li> <li>• Antigua and Barbuda</li> <li>• Argentina</li> <li>• Australia</li> <li>• Bahamas</li> <li>• Barbados</li> <li>• Bosnia and Herzegovina</li> <li>• Brazil</li> <li>• Brunei</li> <li>• Canada</li> <li>• Chile</li> <li>• Colombia</li> <li>• Costa Rica</li> <li>• Dominica</li> <li>• East Timor</li> <li>• El Salvador</li> <li>• Granada</li> <li>• Guatemala</li> <li>• Holy See (Vatican)</li> <li>• Honduras</li> <li>• Hong Kong SAR</li> <li>• Israel</li> <li>• Japan</li> <li>• Macau SAR</li> <li>• Macedonia</li> <li>• Malaysia</li> <li>• Mauritius</li> </ul>	<ul style="list-style-type: none"> <li>• Mexico</li> <li>• Moldova</li> <li>• Monaco</li> <li>• Montenegro</li> <li>• New Zealand</li> <li>• Nicaragua</li> <li>• Palau</li> <li>• Panama</li> <li>• Paraguay</li> <li>• Peru</li> <li>• Republic of Korea</li> <li>• St. Kitts and Nevis</li> <li>• St. Lucia</li> <li>• St. Vincent and the Grenadines</li> <li>• Samoa</li> <li>• San Marino</li> <li>• Serbia</li> <li>• Seychelles</li> <li>• Singapore</li> <li>• Taiwan</li> <li>• Tonga</li> <li>• Trinidad and Tobago</li> <li>• United Arab Emirates</li> <li>• United States of America</li> <li>• Uruguay</li> <li>• Vanuatu</li> <li>• Venezuela</li> </ul>

\*Due to the announced exit of the United Kingdom from the European Union, it is not known whether these conditions will still apply regarding British citizens arriving in Portugal during the conference.



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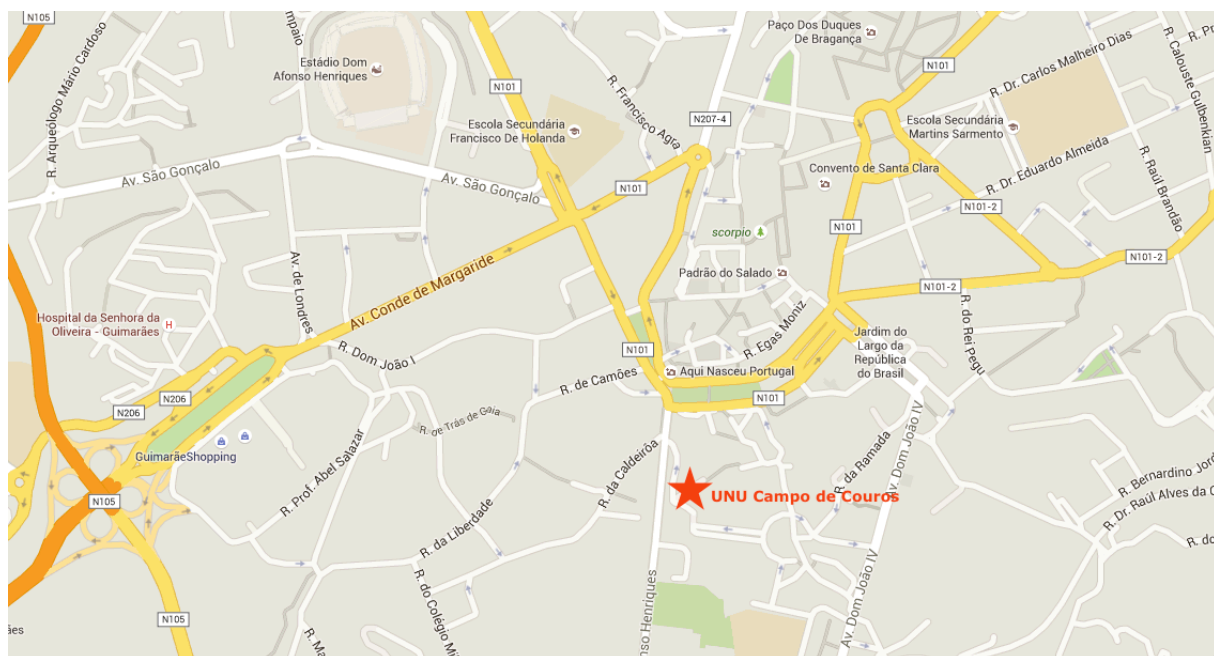


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## Practical Information for Guimarães



### Taxi

Special rate *Porto Airport to Guimarães* : €50

Call: Marco Peixoto, +351-965-090-111

Email: [taxispevidem@hotmail.com](mailto:taxispevidem@hotmail.com)

### Tourist information

Portuguese <http://www.guimaraesturismo.com/>

English [https://www.tripadvisor.com/Tourism-g189174-Guimaraes\\_Braga\\_District\\_Northern\\_Portugal-Vacations.html](https://www.tripadvisor.com/Tourism-g189174-Guimaraes_Braga_District_Northern_Portugal-Vacations.html)

### Official Conference Language

English. No simultaneous translations are provided.

### Climate

Mainland Portugal is defined as having a Mediterranean climate, while also being one of the warmest countries in Europe. In early September, the weather in Guimarães should be relatively hot and dry. The average daily temperature varies between 20°C (68°F) and 25°C (77°F). Rainfall is highly unlikely during this particular period.

### Electricity

The standard power supply in Portugal is 220-240V/50Hz and the power sockets are Type F (two-pins).





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## Currency & Banking



The currency in Portugal is the Euro (symbol: €). Money can be withdrawn from most international credit cards at one of the 13,000 ATM machines spread throughout the country (called *Caixas Multibanco*). Many shops and restaurants allow for credit card payment, however, not all of them do. Therefore, it is advisable to always bring some cash. Banks are open Monday to Friday from 8:30 to 15:00 and are closed on official holidays. The vast majority of shops and restaurants will only accept Euros for cash payment. Foreign currency can be exchanged at airports and banks.

## Welcome Reception and Conference Dinner

### Welcome Reception

Date: Monday, September 5, 2016  
Time: 19:00 (7 pm)  
Location: Câmara Municipal de Guimarães,  
Largo Cónego José Maria Gomes,  
4804-534 Guimarães, Portugal  
Price: Included in conference fee.



### Guided Tour and Conference Dinner

Date: Wednesday, September 7, 2016  
Tour Time: 18:45–19:30 (6:45–7:30pm)  
Dinner Time: 19:30–22:30 (7:30–10:30pm)  
Location: Restaurante Histórico by Papaboa  
Rua de Valdonas, nº4  
Oliveira do Castelo  
Phone: +351-253-412-107  
Price: Included in conference fee.



### Lunches

Lunches will be served at the terrace of the Fraterna Auditorium.



## Internet

Internet (WIFI) coverage at the conference premises is available at no charge.  
Username: **ifip@guest** — Password: **ifip!2016**





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## Overview of Premises

All rooms are in the main building of the Campus de Couros, close to the main entrance. The plenary sessions will be held at nearby **Fraterna Auditorium** (110m/360 ft) from Campus de Couros.





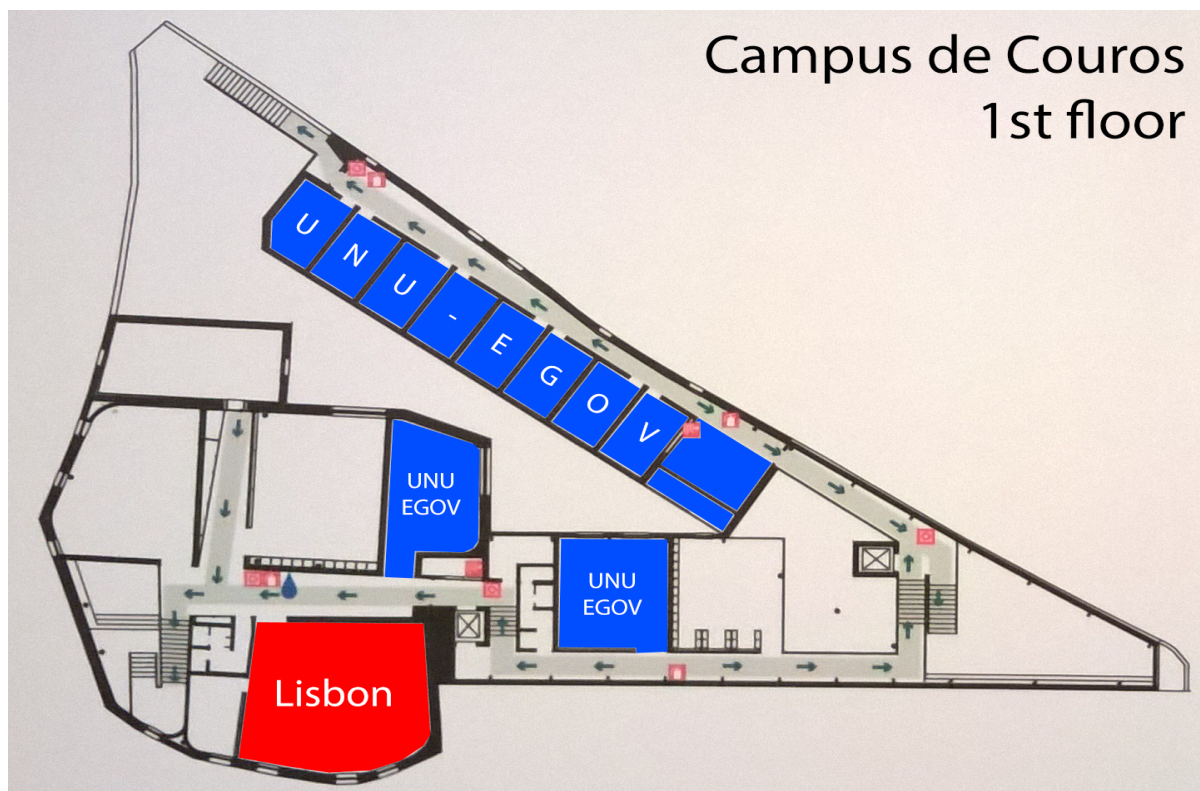


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## Nice and Affordable Local Restaurants

Portugal is known for its many restaurants and good food. Guimarães is not an exception, as there are plenty of quality restaurants in the city, ranging from fast food chains to vegetarian restaurants. Traditional and regional cuisine restaurants can also be found in the city. The price for a normal meal should vary between €5 and €14, although more expensive options are available.

Café Restaurante Oriental	Largo do Toural 11, traditional cuisine
Restaurante Cozinha Regional Santiago	Praça de S. Tiago 16/17, traditional cuisine
Cor de Tangerina	Largo Martins Sarmiento 89, vegetarian
Cervejaria Guimarães	Largo João Franco 15/16, traditional and modern cuisine
Histórico by Papaboa	Rua da Valdonas 4, traditional cuisine
Restaurante Buxa	Largo da Oliveira 23, traditional cuisine
Hool Restaurante	Rua de Sta. Maris/Largo da Oliveira, traditional and modern cuisine
Casa Amarela	Rua de Donães 16/24, traditional and modern cuisine



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## Location and Dates of IFIP EGOV—ePart 2017

ITMO University, St. Petersburg, Russia —  
September 4 to 7, 2017



The St. Petersburg State University of Information Technologies, Mechanics and Optics (ITMO) is one of the leading higher education institutions in Russia, providing training and research in advanced science, humanities, engineering and technology. Founded in 1900, ITMO University has grown to an organization with over 13,000 students and earned its name "National Research University," blending the culture of innovation and discovery with world-class education.



The E-Governance Center (eGov Centre) was launched in May 2009 as a department at the ITMO University. Its purpose is to concentrate intellectual and organizational resources in order to support the development and dissemination of eGovernment / Open Government solutions in Russia and Eurasia.

<http://en.ifmo.ru/>

<http://egov.ifmo.ru/en/about>