Conference Program of IFIP EGOV-EPART2017

September 4 – September 7, 2017

St. Petersburg State University of Information Technologies, Mechanics and Optics (ITMO University), St Petersburg, Russia

Location:
9 Lomonosova St,
St Petersburg, Russia, 191002

Conference Program Overview

Sunday, 3rd September 2017

09.30-18.00	PhD Colloquium
19.30-21.30	PhD Colloquium participants dinner (only for PhD colloquium attendees)

Monday, 4th September 2017

	Room tba	*Room tba*	*Room tba*
09.00-10.00	Opening IFIP EGOV by conference co-chairs		
09.30-10.30	Keynote speech Shauneen Furlong - The Missing Link in Holistic eGovernment		
10.30-11.00	*Coffee Break*		
11.00-12.30	Session: Social networks and communities	Smart Gov	Panel: Building Capacity for Smart City Governance
12.30-13.30	Lunch break		
13.30-15.00	Session: Trust and digital engagement	Session: Open data and open government	Workshop: - The Once Only Principle – A workshop on cross-border OOP in Europe
15.00-15.30	*Coffee Break*		
15.30-17.00	Session: gamification	Session: open data development	Workshop: -The Once Only Principle – A workshop on cross-border OOP in Europe
17.00-19.00	*Poster sessions and welcome reception*		

Tuesday, 5th September 2017

	Plenary – EGOV - EPART *Room LB01*		
09.15-09.30	Keynote introduction		
09.30-10.30	Keynote speech Efthimios Tambouris – Creating Value using Open Statistical Data		
10.30-11.00	*Coffee Break*		
	Room tba	*Room tba*	*Room tba*
11.00-12.30	Session: EGOV participation	Session: e-government strategies	Workshop: open statistical data
12.30-13.30	*Lunch Break*		
13.30-15.00	Session: Policy Modelling and policy informatics	Session: eServices	Workshop: open statistical data
15.30-17.00	Panel: eParticipation research: from government platforms to new forms of interaction		
	IFIP Business meeting *Room LB01*		
17.15-18.30	IFIP 8.5 business meeting (IFIP 8.5 members and all interested)		

Wednesday, 6^{ty} September 2017

	Plenary – EGOV - EPART Room LB01		
09.15-09.30	Keynote introduction		
09.30-10.30	Keynote speech		
10.30-11.00	*Coffee Break*		
	Room tba	*Room tba*	*Room tba*
11.00-12.30	Session: Citizen centric services	Session: e-government around the globe	Session: education & capability development
12.30-13.30	*Lunch Break*		
13.30-15.00	Session: Public services and value creation	Session: Secure Information infrastructures	Session: Evaluation
15.00-15.20	Coffee break		
15.30-17.00	Panel: Mariana Lameiras, Nuno Lopes, Lyudmila Vidiasova, Theresa Pardo, Yuri Misnikov and Yury Kabanov - Smart Governance for Smart Cities using Social Media		
18.30-21.30	*Conference Dinner and awards ceremony tba*		

Monday, 4ᵗʰ September 2017

Plenary	
09.00 - 09.30	Opening Session IFIP EGOV-EPART 2017, *Session chair: tba*
	Keynote speech
09.30 - 10.30	Shauneen Furlong - The Missing Link in Holistic eGovernment
10.30-11.00	*Coffee break*
11.00 - 12.30	Session: Social networks and communities *Session chair: Efthimios Tambouris*
	Gustavo Hermínio Salati Marcondes De Moraes, Alexandre Cappellozza and Danilo Soares Silva. Influence of social networks on on-line collective movements in the perception of Brazilians (FULL) Aggeliki Androutsopoulou, Yannis Charalabidis and Euripidis Loukis. Technocracy to Democracy Knowledge Transfer Using Social Media and Reputation Management (ongoing) Alessio Braccini, Tommaso Federici and Øystein Sæbø. Tensions in Online Communities: The Case of a Mass Size eParticipation Initiative (full)
11.00 - 12.30	Smart Gov *Session chair: tba*
	Ralf Klischewski and Yomn El-Mistikawy. Designing Information Marketplaces for Disaster Management Arkalgud Ramaprasad, Aurora Sanchez Ortiz and Thant Syn. A Unified Definition of a Smart City (full) Anushri Gupta, Panos Panagiotopoulos and Frances Bowen. Towards A Capabilities Approach to Smart City Management (ongoing)
11.00 - 12.30	Workshop Building Capacity for Smart City Governance *Session chair:* Gabriela Viale
	This workshop aims at discussing smart city governance as an emergent domain, which requires new competences and roles, as well as multiple stakeholders working together to build smart city governance capacity. The workshop will welcome researchers and practitioners who are current working on EU-funded projects to discuss current projects and use cases in many areas as it relates to smart city governance.
12.30 - 13.30	*Lunch break*
13.30 - 15.00	Session: : Trust and digital engagement *Session chair: Øystein Sæbø*
	Uwe Serdült and Thomas Milic. Disentangling digital divide and trust: internet voting support in Switzerland (FULL) Lyudmila Vidiasova, Dmitrii Trutnev and Evgenii Vidiasov. Revealing the factors influencing e-participation development in Russia (ongoing) Guoray Cai, Feng Sun and Jessica Kropczynski. The Community Issue Review: Crystallizing Local Political Knowledge for Informed public Participation (full)
13.30 - 15.00	Open data and open government *Session chair: tba*
	Ricardo Matheus and Marijn Janssen. An Evaluation Framework for Data Cubes: Using Linked Open Statistical Data in Government (ongoing) Yumei Chen, Theresa Pardo and Shanshan Chen. Exploring the Role of Open Government Data in Emergency Management (ongoing)

	Olivier Glassey. Transparency and Open Data: A Tentative Analysis (full)
13.30 - 15.00	**Workshop The Once Only Principle – A workshop on cross-border OOP in Europe** *Session chair: Anne Fleur van Veenstra*
	Tarmo Kalvet, Maarja Toots, Robert Krimmer, Anne Fleur van Veenstra and Petra Vermeulen (TNO)
15.00 - 15.30	*Coffee break*
15.30 - 17.00	Session: gamification *Session chair: tba*
	Kevin Klamert and Sander Münster. Child's play - A literature based survey on gamified tools and methods for fostering public participation in urban planning (FULL) Magnus Adenskog, Joachim Åström, Titiana Ertiö, Martin Karlsson, Sampo Ruoppila and Sarah-Kristin Thiel. Balancing Potential and Risks: the Living Approach in Mobile Participation Research (Full) Yury Kabanov and Andrei Chugunov. Electronic "Pocket of Effectiveness": E-Governance and Institutional Change (case of St. Petersburg, Russia) (full)
15.30 - 17.00	Open data development *Session chair: tba*
	Charalampos Alexopoulos, Vasiliki Diamantopoulou and Yannis Charalabidis. The Evolutionary track of OGD portals: A Maturity Model (ongoing) Maarja Toots,Keegan McBride, Tarmo Kalvet, Robert Krimmer, Efthimios Tambouris, Eleni Panopoulou, Evangelos Kalampokis and Konstantinos Tarabanis. A Framework for Data-Driven Public Service Co-Production (full) Marianne Fraefel, Stephan Haller and Adrian Gschwend. Big Data in the Public sector. Linking Cities to Sensors (ongoing)
15.30 - 17.00	**Workshop The Once Only Principle – A workshop on cross-border OOP in Europe** *Session chair: Anne Fleur van Veenstra*
	Tarmo Kalvet, Maarja Toots, Robert Krimmer, Anne Fleur van Veenstra and Petra Vermeulen
17.00-19.00	*Poster sessions and welcome reception* Irina Zalisova and Radek Bejdak Building Trust on the Internet Tuty Arsyida, Selma van Delft, Yao-Hua Tan and Boriana D. Rukanova Trade and Compliance Cost Model in the International Supply (Value) Chain Michael Sachs and Malgorzata Goraczek A Mobile App of the Austrian Health Card Malgorzata Zofia Goraczek ,Gabriela Viale Pereira and Michael Sachs SmartGov - Advanced Decision Support for Smart Governance Marina Buzzi and Francesco Gennai. Interoperability Challenge of Certified Communication Systems via Internet Ralf-Martin Soe. Large-scale autonomous vehicle pilot

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09.15 - 09.30	Introduction keynote IFIP EGOV-EPART 2017 *Session chair: tba*
09.30 - 10.30	Keynote
	Efthimios Tambouris – Creating Value using Open Statistical Data
10.30-11.00	*Coffee break*
11.00 - 12.30	Session: EGOV participation *Session chair: Panos Panagiotopoulos*
	Amizan Omar, Vishanth Weerakkody and Uthayasankar Sivarajah. Developing Criteria for Evaluating a Multi-Channel Digitally Enabled Participatory Budgeting Platform (ongoing) Wouter Bronsgeest, Rex Arendsen and Jan van Dijk. Towards participatory e-Government? Learning from e-Government project evaluations (ongoing) Mila Gasco, Rodrigo Sandoval-Almazán and Ramon Gil-Garcia. Open Innovation and Co-Creation in the Public Sector: Understanding the Role of Intermediaries (ongoing)
11.00 - 12.30	Egovernment strategies *Session chair: tba*
	Marius Rohde Johannessen, Lasse Berntzen and Ansgar Ødegård. A review of the Norwegian plain language policy (full) Raymond Bierens, Jan van den Berg and Bram Klievink. Understanding national cyber strategies through social contract theory (ongoing) Chantal Mutimukwe, Ella Kolkowska and Åke Grönlund. Trusting and Adopting E-government Services in Developing Countries? Privacy Concerns and practices in Rwanda (full)
11.00 - 12.30	Workshop Open Statistical Data *Session chair: Ricardo Matheus*
	Marijn Janssen, Ricardo Matheus, Efthimios Tambouris, Evangelos Kalampokis and Robert Krimmer -Benefits and Challenges of Linked and Open Statistical Data Cubes Usage
12.30 - 13.30	*Lunch break*
13.30 - 15.00	Session: Session: Policy Modelling and policy informatics *Session chair: tba*
	Cesar Renteria and J. Ramon Gil-Garcia. A systematic literature review of the relationships between policy analysis and information technologies: Understanding and Integrating Multiple Conceptualizations (ongoing) Bernhard Waltl, Georg Bonczek, Elena Scepankova, Jörg Landthaler and Florian Matthes. Predicting the Outcome of Appeal Decisions in Germany's Tax Law (onoing) Anne Fleur van Veenstra and Bas Kotterink. Data-Driven Policy Making: A Policy Lab Methodology (full)
13.30 - 15.00	Session: eServices *Session chair: tba*
	Demetrios Sarantis and Delfina Sá Soares. From a literature review to a conceptual framework for health sector websites' (full) Kirsti Askedal, Leif Skiftenes Flak, Hans Solli-Sæther and Detmar W. Straub. Benefits Realization Management in Praxis; Evidence from a Municipal eHealth

	Effort (full) Rana Tassabehji and Ray Hackney. The Impact of ICT on Public Service Development in Africa: an empirical study (full)
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17.15-18.30	IFIP 8.5 business meeting (IFIP 8.5 members and all interested)

Wednesday, 6th September 2017

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09.15 - 09.30	Introduction keynote IFIP EGOV-EPART 2017 *Session chair: tba*
09.30 - 10.30	Keynote tba
10.30-11.00	*Coffee break*
11.00 - 12.30	Session: Citizen centric services *Session chair: tba*
	Bettina Distel and Jörg Becker. All Citizens Are the Same, Aren't They? – Developing an E-government User Typology (full) Willem Pieterson, Wolfgang Ebbers and Christian Østergaard Madsen. New Channels, New Possibilities. A typology and classification of social robots and their role in multi-channel public service delivery (full) Jesper Holgersson, Karin Axelsson and Ulf Melin. External user inclusion in public e-service development -Exploring the current practice in Sweden (full)
11.00 - 12.30	Session: e-government around the globe *Session chair: tba*
	Linda Veiga and Ibrahim Kholilul Rohman. E-Government and the shadow economy: evidence from across the globe (full) Mauricio Solar, Sergio Murua, Patricio Yañez and Pedro Godoy. Correlation between ICT Investment and Technological Maturity in Public Agencies (ongoing) Luiz Antonio Joia and Ricardo Paschoeto Dos Santos. ICT and Financial Inclusion in the Brazilian Amazon (full)
11.00 - 12.30	Session education & capability development *Session chair: tba*
	Lucia Casap and John Sören Pettersson. The E-Governance in Educational Sector of Republic of Moldova (ongoing) Luís Soares Barbosa and Luis Santos. Networks of universities as a tool for GCIO education (ongoing) Soumaya Ben Dhaou. Towards the development of an e-government capabilities repository (full)
12.30 - 13.30	*Lunch break*
13.30 - 15.00	Public services and value creation *Session chair: tba*
	Ida Lindgren and Ulf Melin. Time to refuel the conceptual discussion on public e-services – revisiting how e-services are manifested in practice (full) Luis F. Luna-Reyes, Rodrigo Sandoval-Almazan, Gabriel Puron-Cid, Sergio Picazo-Vela, Dolores Edwiges Luna and J. Ramon Gil-Garcia. Understanding Public Value Creation in the Delivery of Electronic Services (ongoing) Morten Meyerhoff Nielsen and Nata Goderdzishvili. Georgia on my mind: The role of governance and cooperation in online service delivery (ongoing)
13.30 - 15.00	Session: Secure Information infrastructures *Session chair: tba*
	Sélinde van Engelenburg, Marijn Janssen, Bram Klievink and Yao-Hua Tan. Comparing a Shipping Information Pipeline with a Thick Flow and a Thin Flow (full) Svein Ølnes and Arild Jansen. Using Blockchain Technology for secure Document Management in eGovernment (ongoing) Boriana Rukanova, Roel Huiden and Yao-Hua Tan. Coordinated Border

	Management through Digital Trade Infrastructures and Trans-national Government Cooperation: The FloraHolland case (full)
13.30 - 15.00	Session: Evaluation *Session chair: tba*
	Leif Sundberg and Katarina L. Gidlund. Value-based decision making: Decision theory meets e-Government (ongoing) Hans J Scholl, William Menten-Weil and Timothy S. Carlson. Information Artifact Evaluation with TEDSrate (full) Kristina Zumbusch, Philipp Zimmermann and Emamdeen Fohim. Outcome Evaluation of StartBiz: How a Governmental Online-Tool Can Quantitatively Assess Its Benefits for SME (full)
15.00 - 15.30	*Coffee break*
15.30 - 17.00	Panel: Mariana Lameiras, Nuno Lopes, Lyudmila Vidiasova, Theresa Pardo, Yuri Misnikov and Yury Kabanov -
	Smart Governance for Smart Cities using Social Media
18.30 – 21.30	*Conference Dinner and awards ceremony* **Dining Hall**

The programme may be subject to changes!
Updates will be published on the conference website

Keynote speakers

title

XXX was

Conference Registration and Hotel Reservation

Conference fees and online registration

Registration of authors and participants	495 Euro
Registration of authors and early bird participants, excluding conference dinner and welcome reception	430 Euro
Late registration after 1st July 2017, including conference dinner and welcome reception	595 Euro
Late registration after 1st July 2016, excluding conference dinner and welcome reception	530 Euro
PhD students with a paper accepted at the PhD colloquium (if they also co-author a regular paper, author registration rules as above apply)	free
Students without paper registration (upon provision of subscription evidence)	250 Euro
Second paper registration (in addition to first paper registration: This registration is for authors, who either have got two papers accepted in EGOV or in ePart, or have accepted one paper in EGOV and one in ePart)	250 Euro
For authors with papers in Springer LNCS: Fee per additional page	30 Euro
Conference dinner and welcome reception for accompanying persons: Number of accompanying persons	65 Euro
One day registration	200 Euro

Online registration is available under: https://fr.xing-events.com/EGOV2017

Registration and Cancellation Conditions EGOV-EPART 2017

Cancellation:
If authors registered cancel their registration, the registration fee will not be refunded. Other registered participants may cancel their registration until 15th July 2017. A cancellation fee of € 100 will be charged. The rest of the registration fee will be refunded after the conference.
For cancellations received after 15 July 2017, no refund of registration fee and social events will take place.

Liability:
The Organising Committee cannot accept any responsibility for personal accidents or damage to private property of the participants. Participants are advised to make their own insurance agreements, as they consider necessary.
The participant acknowledges that he/she has no right to lodge damage claims against the organisers should the hosting of the conference be hindered or prevented by unforeseen political or economic events or by force majeure, or should non-appearance of speakers or other reasons necessitate program changes.
By his/her registration, the participant accepts this provision.

Passports and Visa:

All participants must possess valid travel documents and necessary visas, if applicable, for entry into Russia. Visa requests should be submitted via the respective diplomatic representation of Russia in the participant's current country of residence (embassy or consulate). The participants are requested to prepare their passports with enough time in advance to apply for visas.

A Russian visa is required for nationals of most countries. However, recently Russia established a visa-free program with several European, Asian and South American countries. To check whether the visa-free program is applicable in your case, please contact the Russian consulate in your country. Contact info is available here (http://www.russianembassy.net/).

To obtain a Russian visa, you first need to obtain an invitation (visa support) issued by an authorized organization. Then you should take that invitation to the Russian consulate in your country in order to obtain an actual visa. The Russian visa support is not an invitation letter from a host in Russia; it is a legal document including the traveller's passport information and travel information. The Russian visa invitation can only be obtained through an authorized agency.

To prepare an official invitation, approved by the Federal Migration Service, we kindly ask you to send your request to the host (eGov Center of ITMOUniversity - conf@egov-center.ru), accompanied by the following information:

1. A scanned copy of the main page of your passport (traveling document);
2. The planning dates of your stay in Russia (i.e., how many days you are planning to stay in Russia, for example, FROM 21.11.2016 TO 24.11.2016);
3. The cities that you are planning to visit (if you are planning to visit not only St. Petersburg);
4. The place of your birth (country, city);
5. The place of your residence (country, city);
6. The place where you are planning to apply for the Russian visa (country, city);
7. The place of your employment (the name of the organization, postal address, your current position);
8. The prospective place of residence in St. Petersburg (for example, the name of the hotel);
9. The postal address to send the ready invitation letter (when it will be prepared);

Please keep in mind that the procedure for the preparation of a formal invitation by the Federal Migration Service could take up to 20 working days and costs 13 USD. In some cases, shipment of the original invitation to the requester by express mail is required.