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EQA

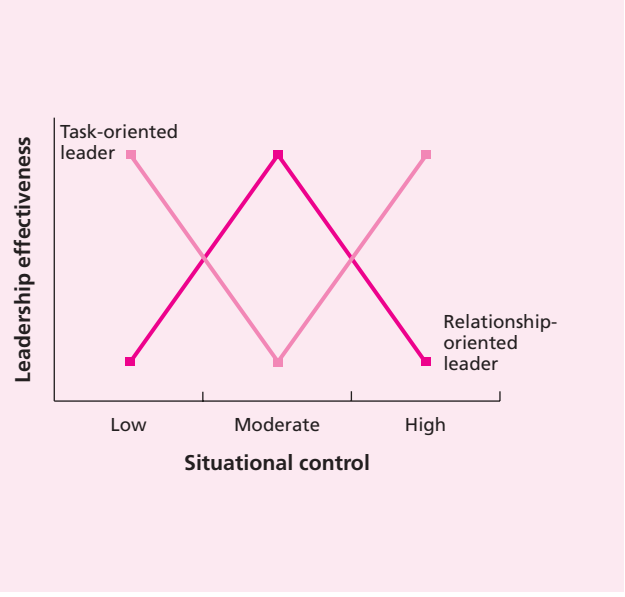

FIGURE 9.8

Fiedler's Contingency Model of Leadership

The model maintains that task-oriented leaders are most effective when situational control is high or low, but that relationship-oriented leaders are most effective when situational control is moderate.