bro0796X\_ch09\_316-350 5/11/05 6:29 PM Page 343 Nish\_05:Desktop Folder:



## Groups

## FIGURE 9.10

Threat as an Ineffective Way to Resolve Conflict

In the Acme–Bolt trucking game, each company benefits by using the direct route to their destination, but doing so requires cooperative turn-taking. When either company had the potential to block the other's progress, both received poor outcomes. These findings establish that threat is not an effective way to resolve conflict.

Source: Deutsch and Krauss (1960).