

Survey of Shoulder/Elbow Team patients staying on 6SE

We would like to make your experience at the University of Washington as good as it can be and are always trying to find ways to improve. Your input about your surgery, therapy, and stay is very important to us and your comments will help us better serve you and future patients. Thank you for your help.

How did you feel about how quickly your call light was answered?

How did you feel about how your pain was managed?

We feel that it is important to get patients out of bed and moving soon after their surgery.

When did someone offer to get you out of bed?

When do you think someone should have helped you to get out of bed?

Did you have the items you needed for your personal care when you needed them? For example:

- Washcloth and towel
- Toothbrush and toothpaste
- Menu selections for the next meal of the day

How did you feel about cleanliness?

- Of your room?
- Of having your bed linen changed?
- Of the need to have your gown changed?

Discharge planning:

- How well did you feel you were prepared to leave the hospital?
- Were there questions you didn't get answered? If so, what were they?
- Do you know what to do:
 - About dressings?
 - About bathing?
 - About medications – what to take, where to get the medications, etc.?
 - About exercises?

Especially on the day of your surgery, did you wish you had more help with:

Your meals?

Getting out of bed?

Anything else?

What other comments do you have about your stay with us?

Thanks again for your comments, and they are important to us. Please place your finished survey in the envelope provided and give it to your nurse prior to leaving.